



RobZone[®]

DUORO[®] X-COMFORT PROFI

Welcome to the Robzone Robot mobile app.
Sign up, pair your DUORO X-COMFORT robotic vacuum cleaner with the app and conveniently control it from anywhere.



Download the app
Robzone Robot
to your mobile device.

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Important

To control the robot vacuum cleaner application, the robot must be always fully charged and in „ready“ mode.

The mobile app works exclusively on **2.4GHz Wi-Fi** and does not support 5GHz.

Stable coverage with **a quality Wi-Fi signal throughout your home** is important and necessary for the robot to operate smoothly throughout your home.

This ensures that the robot stays connected to the cleaning station and can function properly.



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Part 1.

REGISTRATION
for new users

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RbZ

Log In

Create your account.

Sign Up

CREATE YOUR ACCOUNT
AND REGISTER >>

1. Fill in your
email address.

<

Register

Hungary

Email Address

☒

 I Agree [Privacy Policy](#) and [User Agreement](#)

Get Verification Code



2. Have a verification code
sent to your email
address. You will receive
it within minutes.
Didn't receive the code?
Check your „SPAM“
folder. Or contact
us by email at
info@robzone.com

CREATE YOUR ACCOUNT
AND REGISTER >>

Fill in the verification
code you received.

<

Enter Verification Code

|

A verification code has been sent to your email

[Didn't get a code?](#)

1

2
ABC

3
DEF

4
GHI

5
JKL

6
MNO

7
PQRS

8
TUV

9
WXYZ

0

⌫

CREATE YOUR ACCOUNT
AND REGISTER >>

Create a password.

<

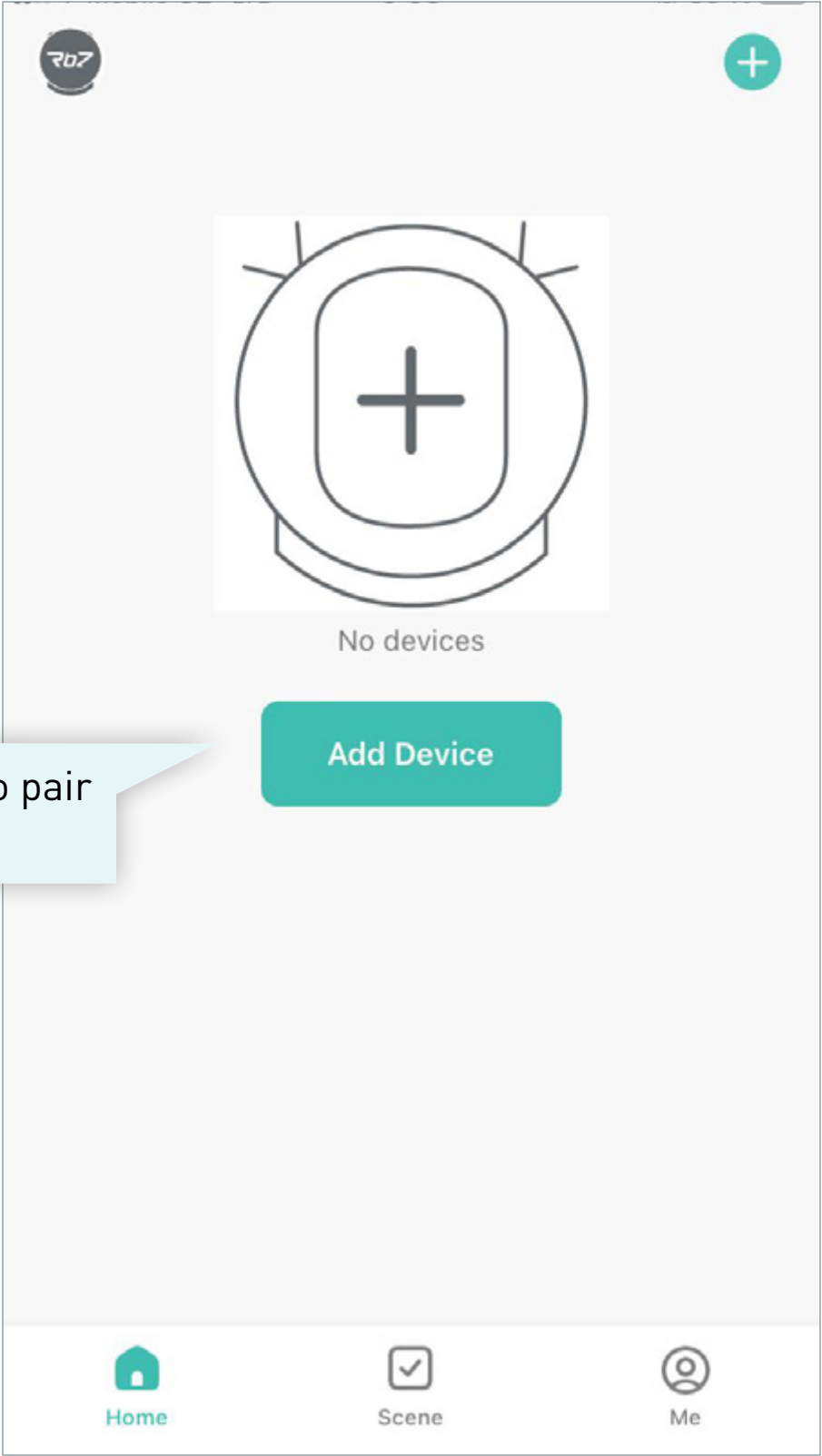
Set Password

Password

Done

CREATE YOUR ACCOUNT
AND REGISTER >>

Choose a robot to pair
with the app.





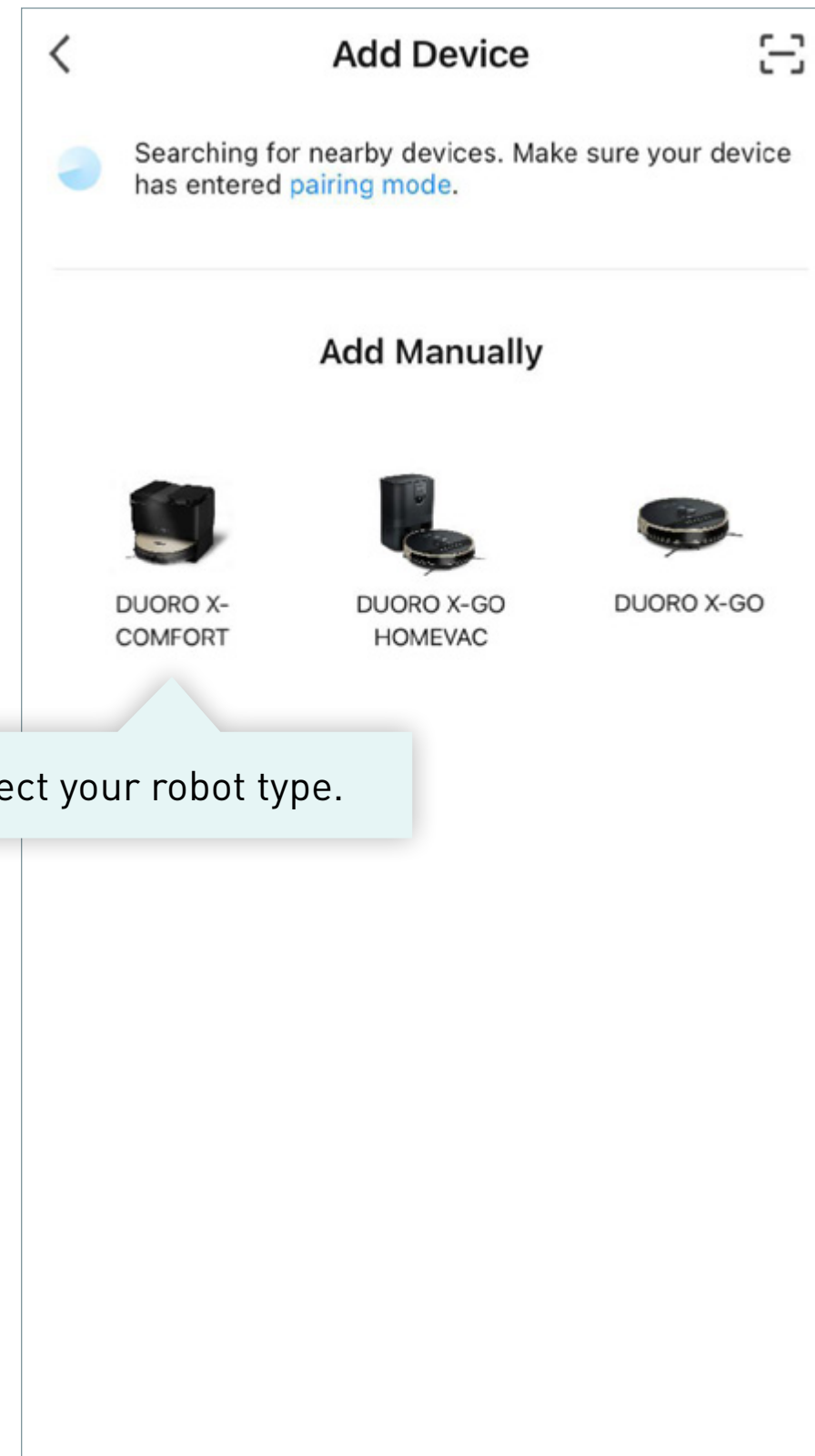
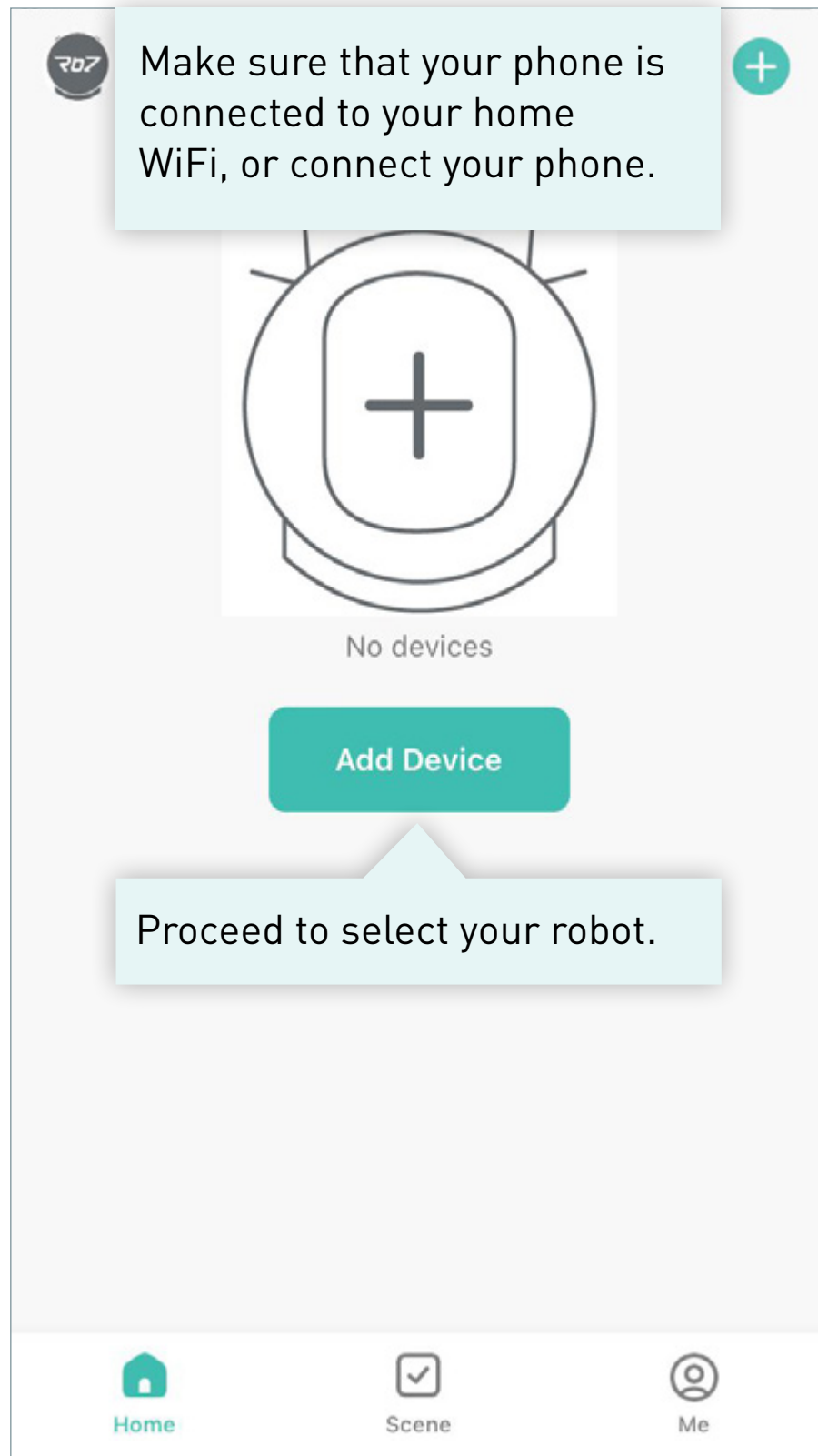
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mobile application

Part 2.

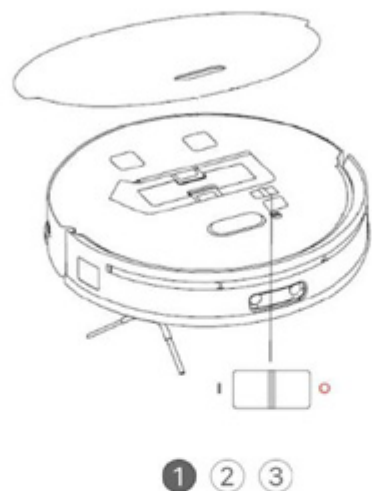
Pairing





AP Mode ⇌

Reset the device



Power on the device after it has been powered off for 10s.

Follow the instructions in application 1. to 3.
Then confirm the pairing activation (flashing light on the robot) and continue.

[Next](#)

AP Mode ⇌

Reset the device



Hold the RESET button for 5s.

[Back](#)[Next](#)

AP Mode ⇌

Reset the device



Confirm the indicator is blinking



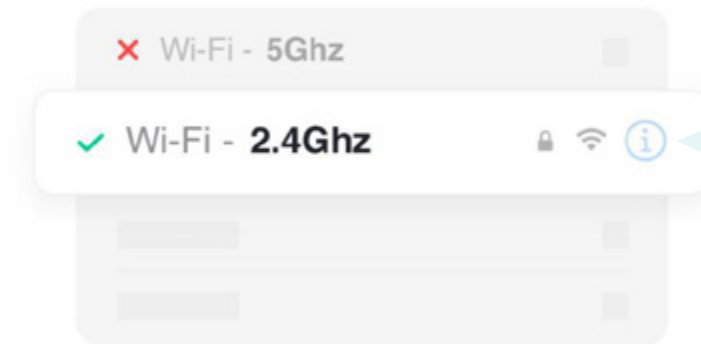
Confirm the indicator is blinking slowly.

[Back](#)[Next](#)



Select 2.4 GHz Wi-Fi Network and enter password.

If your Wi-Fi is 5GHz, please set it to be 2.4GHz. [Common router setting method](#)



Make sure your router is set to 2.4 GHz only.



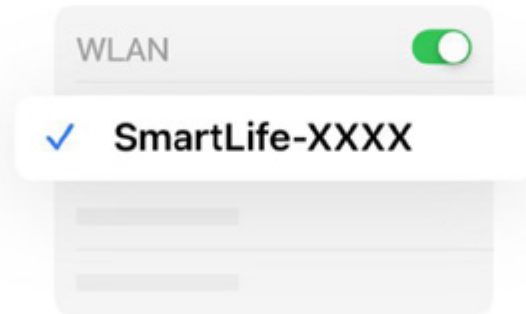
Fill in your home Wi-Fi details.

Next



Connect your mobile phone to the device's hotspot

❶ Connect your phone to the hotspot shown below:



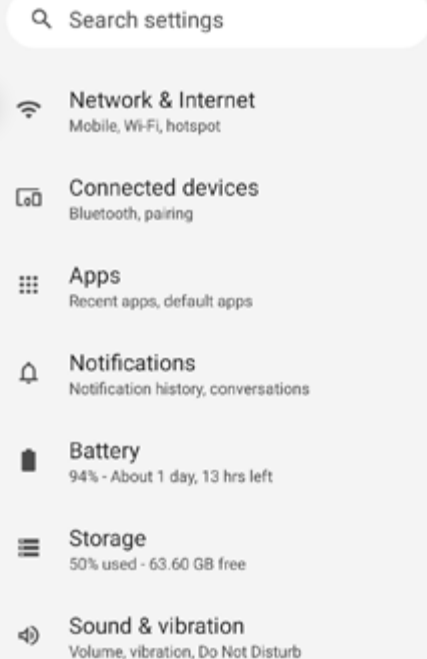
❷ Go back and add devices.

Go to Connect

1. Go to your mobile phone settings.
2. In your phone's settings, select WIFI Settings „ select WIFI with the name „SmartLife-Number“.
Wait for your phone to successfully connect to this WIFI.
3. Then go back to the app and wait for the robot to pair with the app.
If pairing is unsuccessful, repeat the process.

Android

Settings



iOS

Settings





Notice to Android users

If you receive an alert on your phone:

**„SmartLife-number does not have access to the Internet,
do you want to stay connected?“**

Please confirm with the button
„YES“



Connecting Device

Power on the device.

Wait for robot pairing.



01:59



DUORO X-COMFORT



The sweeping robot needs to understand your home layout. In the case of sufficient power, please let your sweeper start from the charging stand and clean the ground debris, start to build the map and perform the first cleaning. Please follow the machine for the first creation, but do not block the machine's walking path, and please help the machine if it gets stuck.

Start Drawing

Skip

If your household is ready to load the map, you can start it. The robot will quickly map the entire space and you can then edit the map or name individual rooms as you wish.



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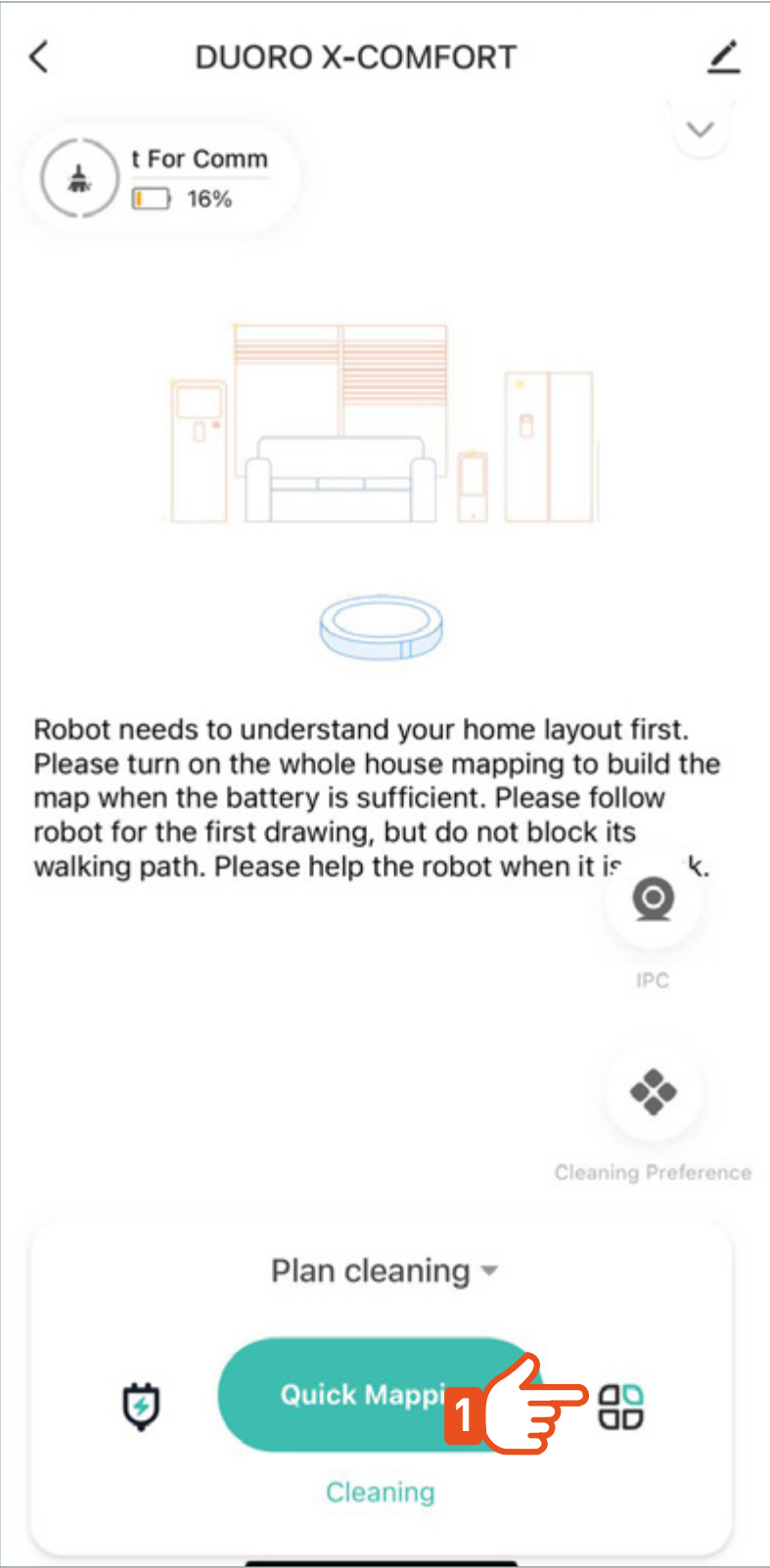
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mobile application

Part 3.

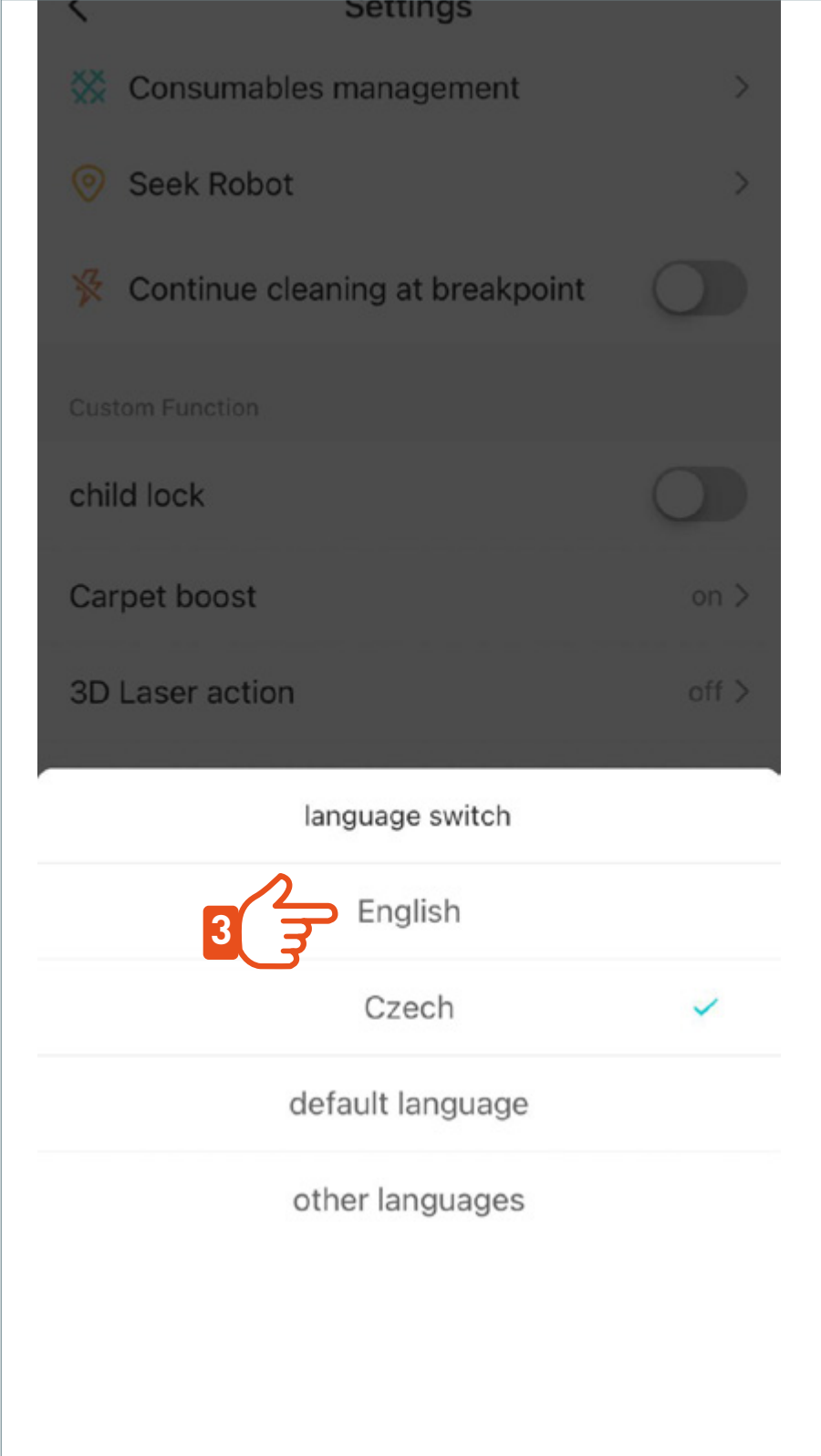
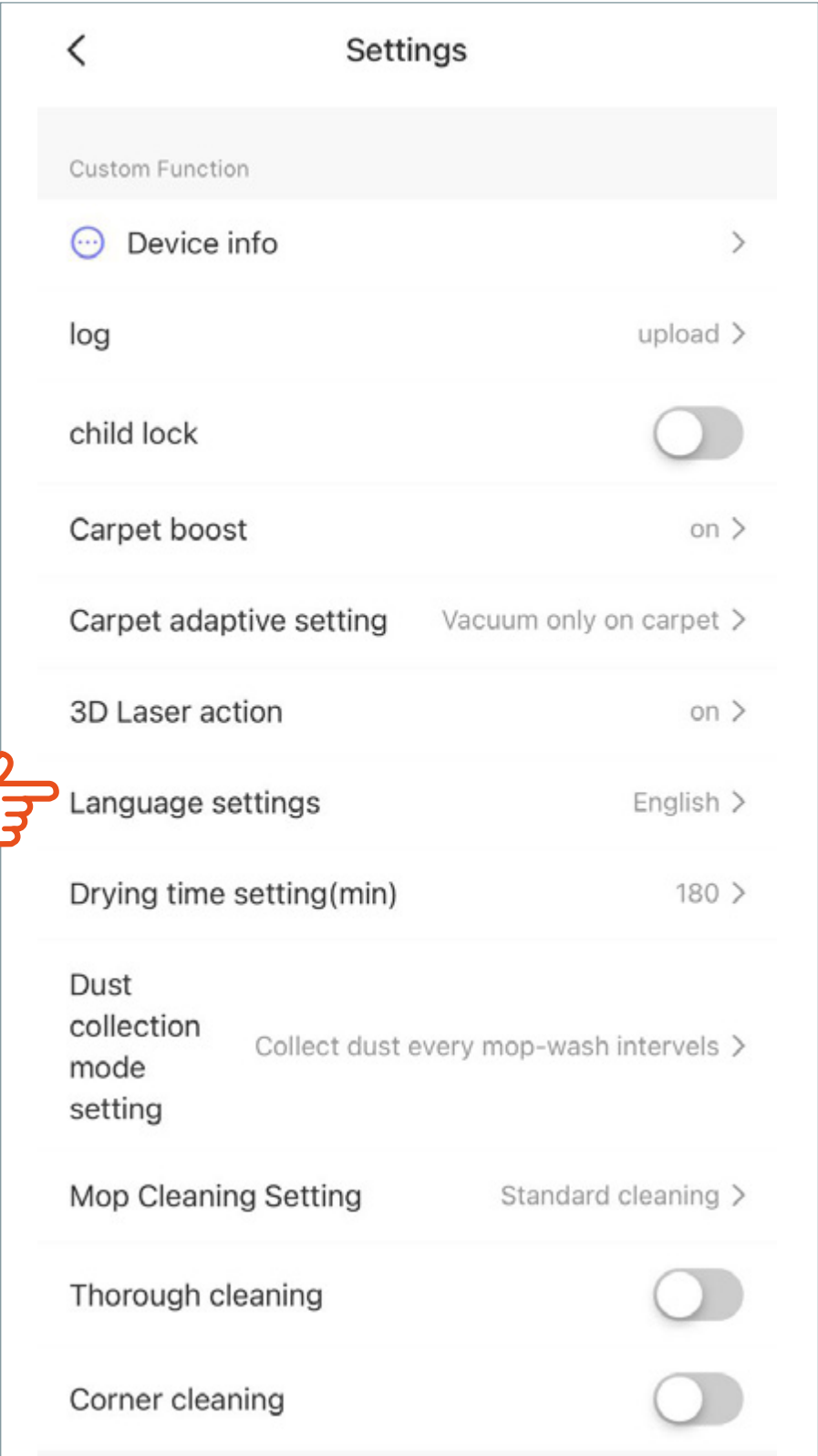
SETTING THE ROBOT VOICE
AND APPLICATION LANGUAGE

ENGLISH LANGUAGE
SETTINGS >>

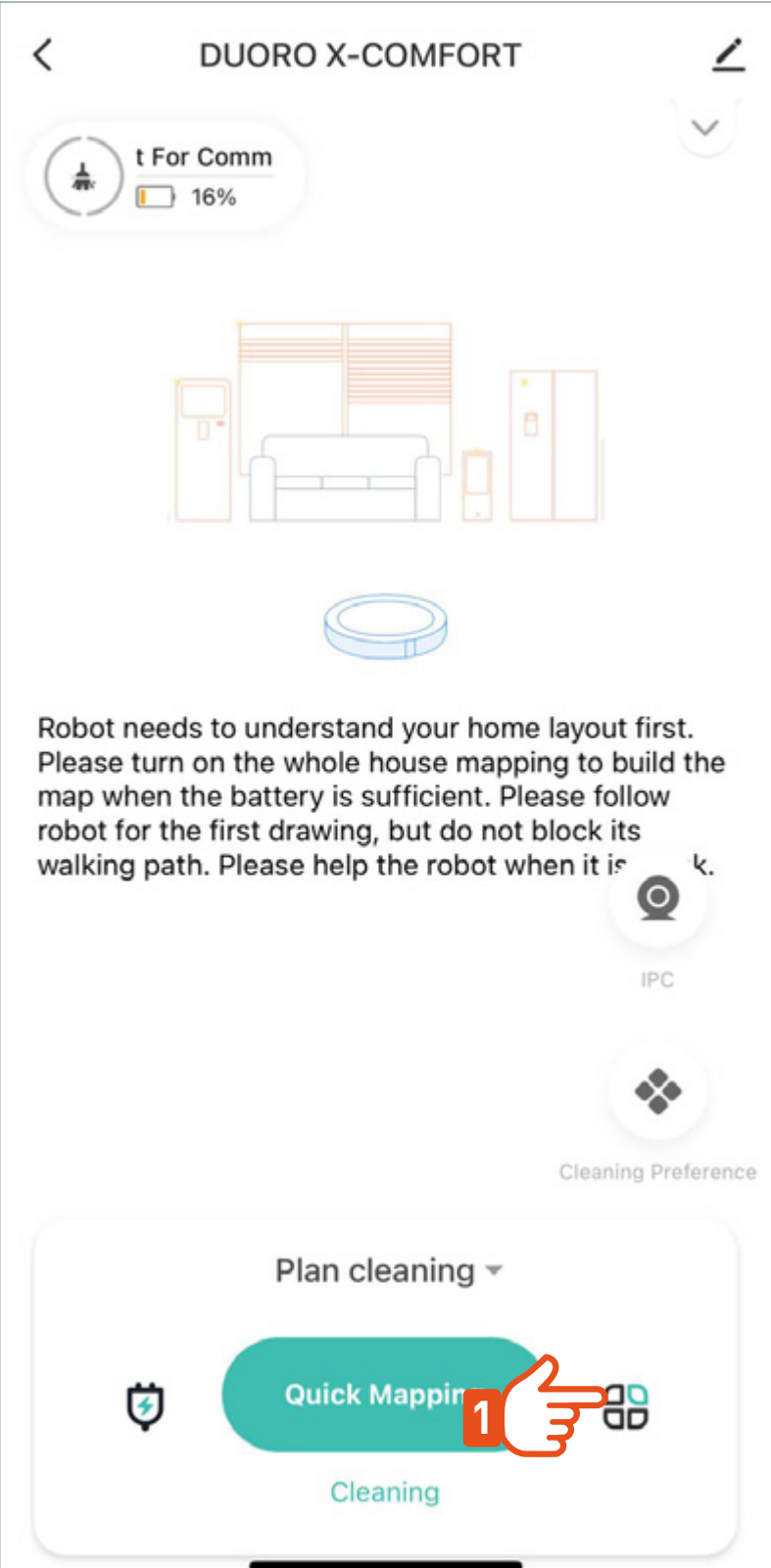


ENGLISH LANGUAGE SETTINGS >>

English is the default language. If you change it to another language, you can change it back in the language settings.

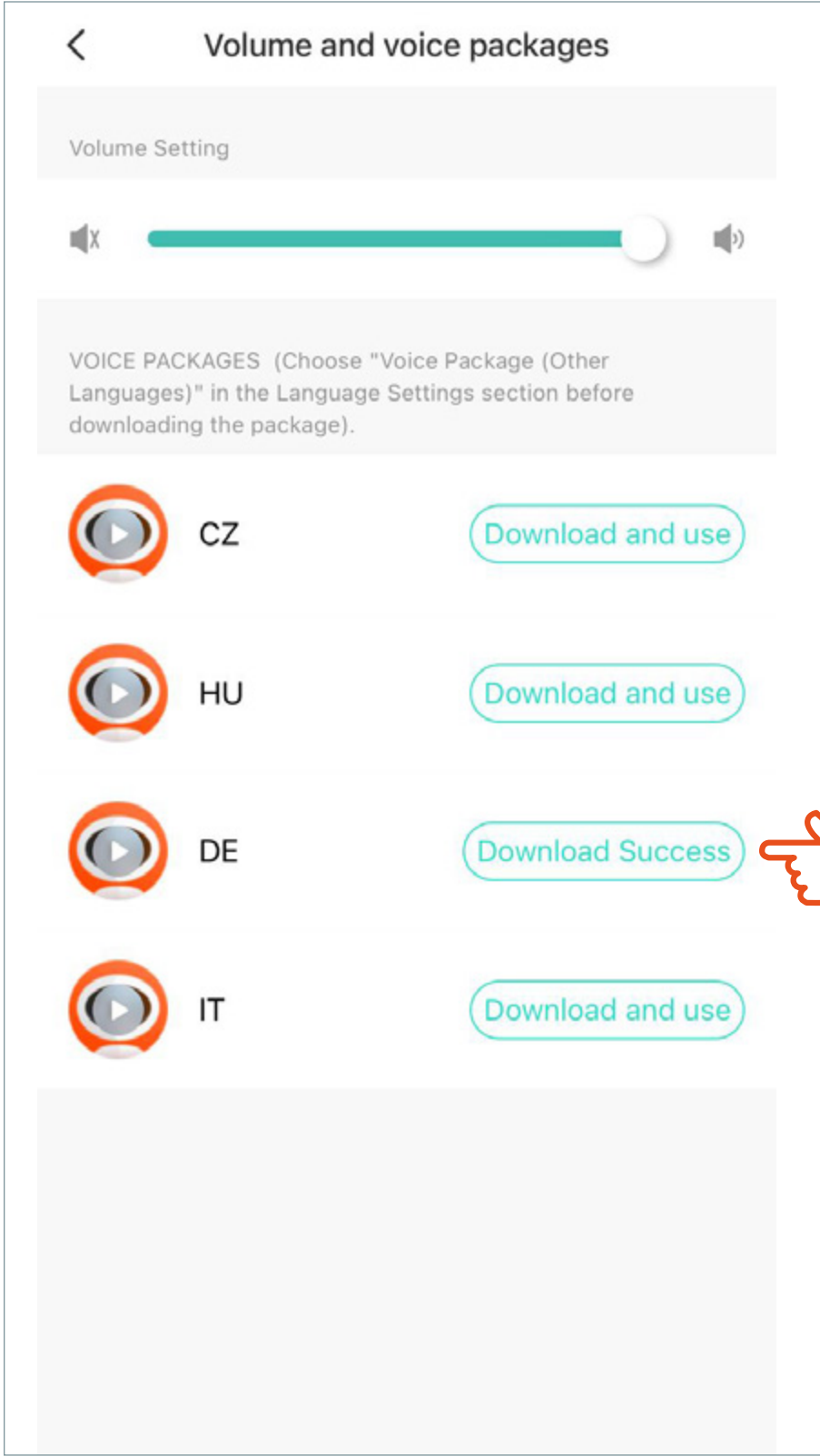
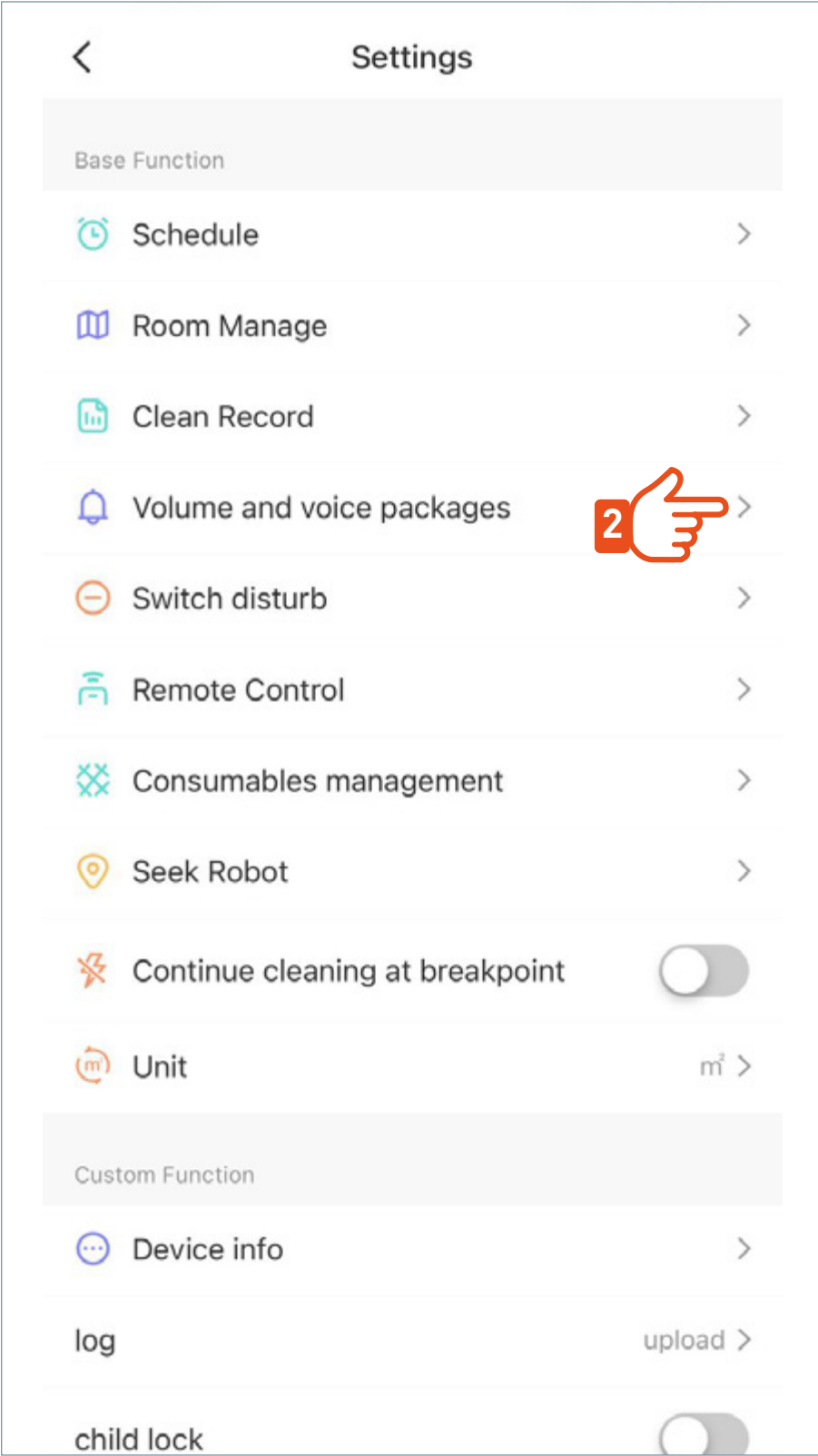


SETTINGS OTHER LANGUAGES:
DE / IT / HU >>



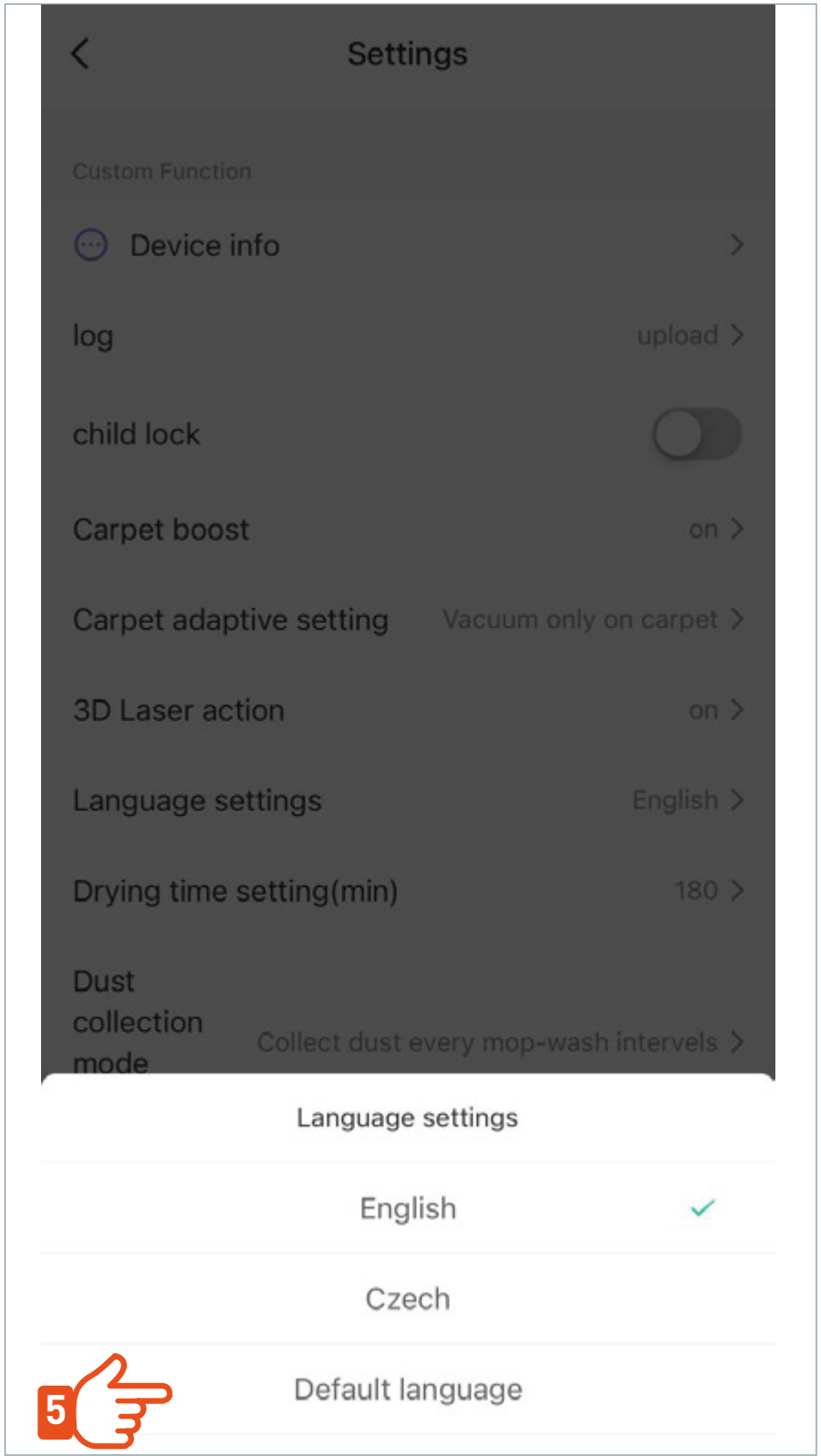
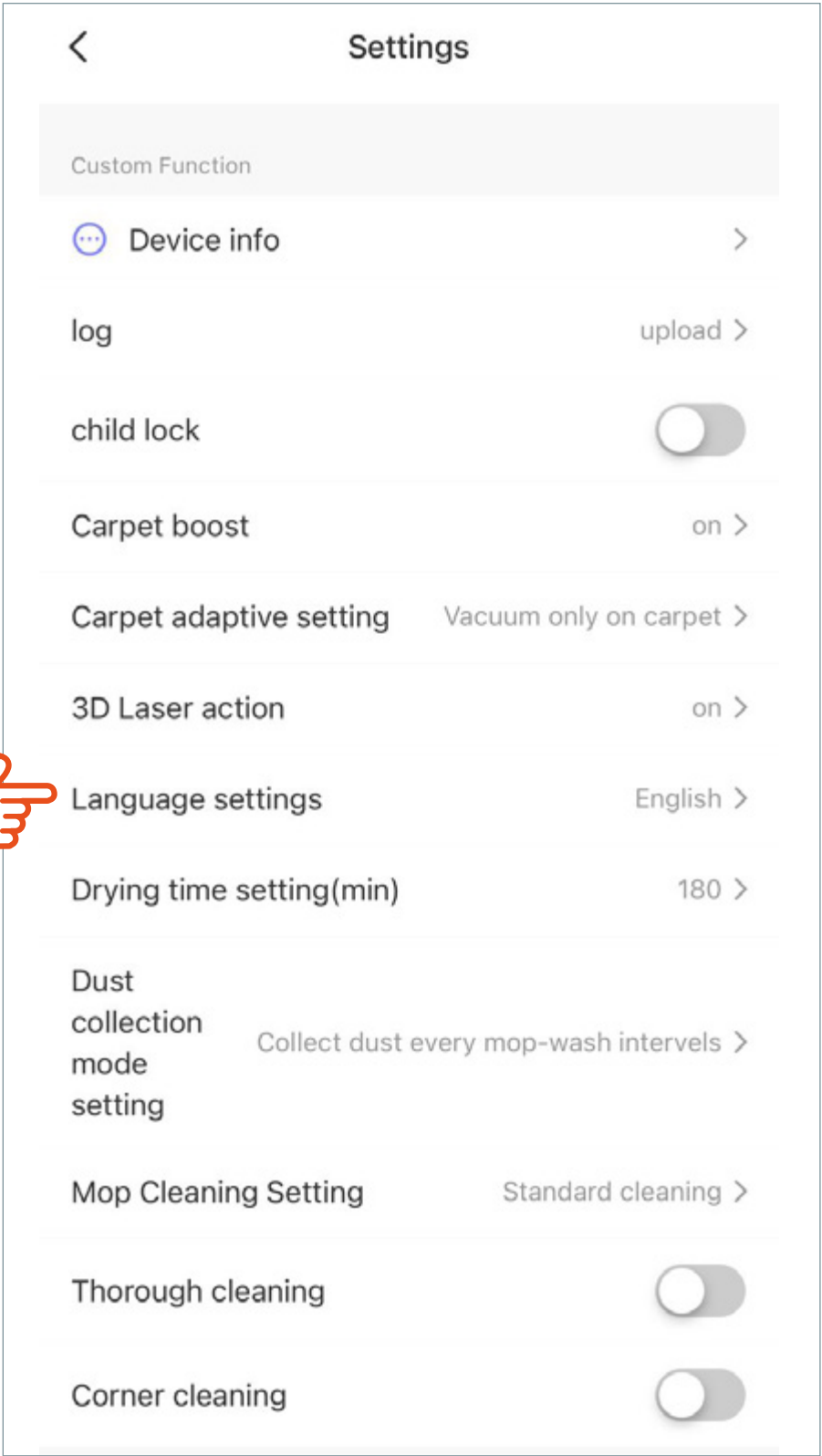
SETTINGS OTHER LANGUAGES: DE / IT / HU >>

To set up German, Italian and Hungarian, first download the voice pack for the selected language.



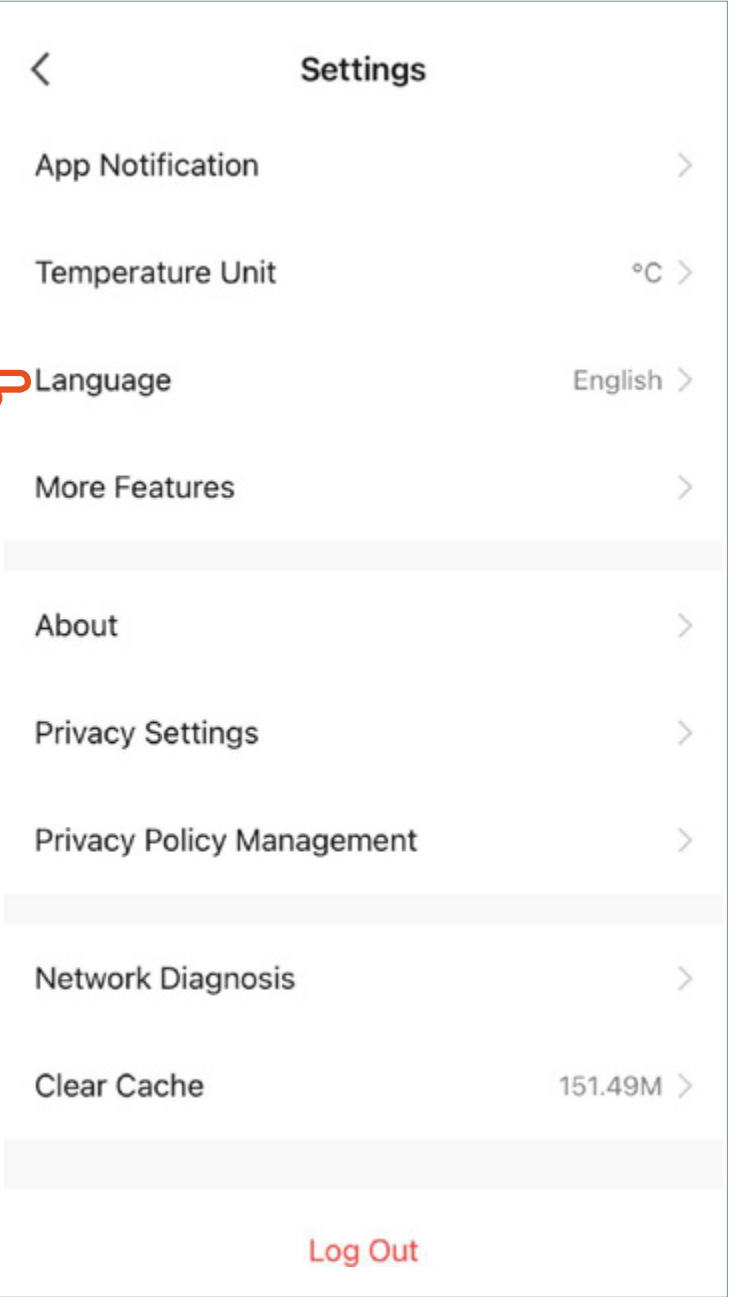
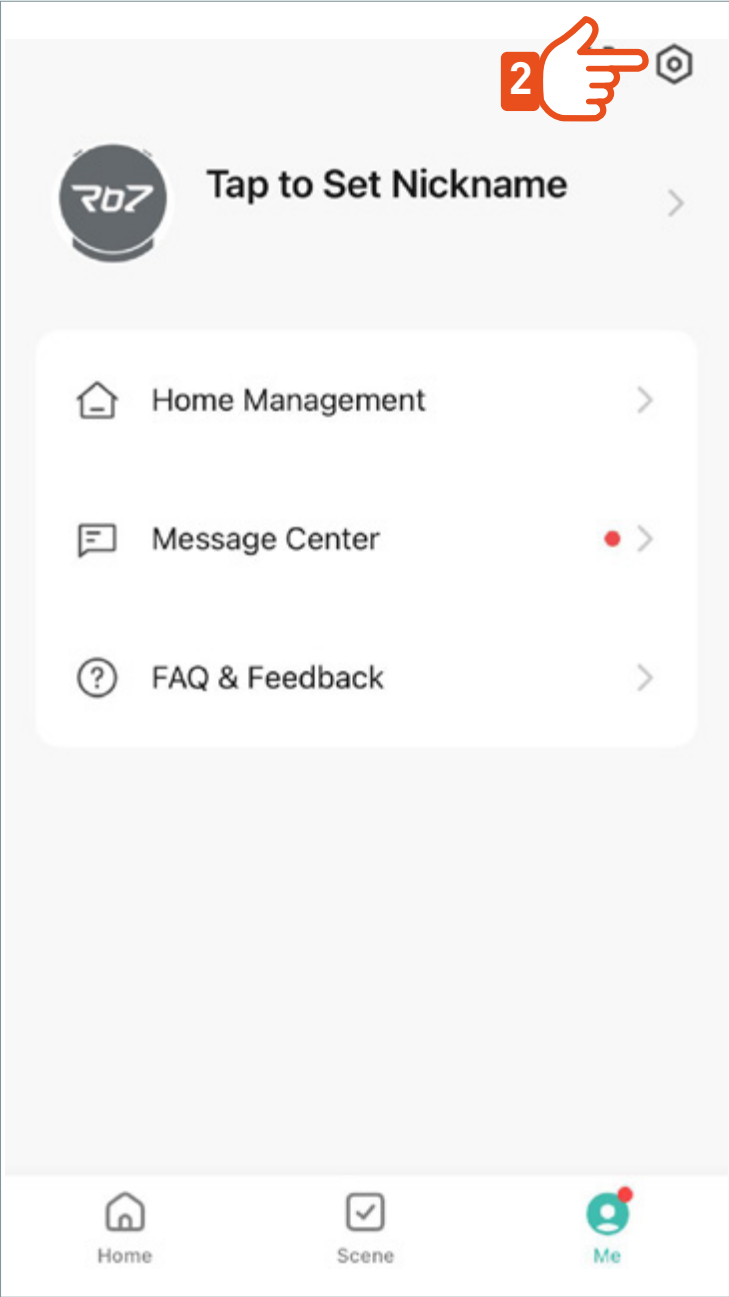
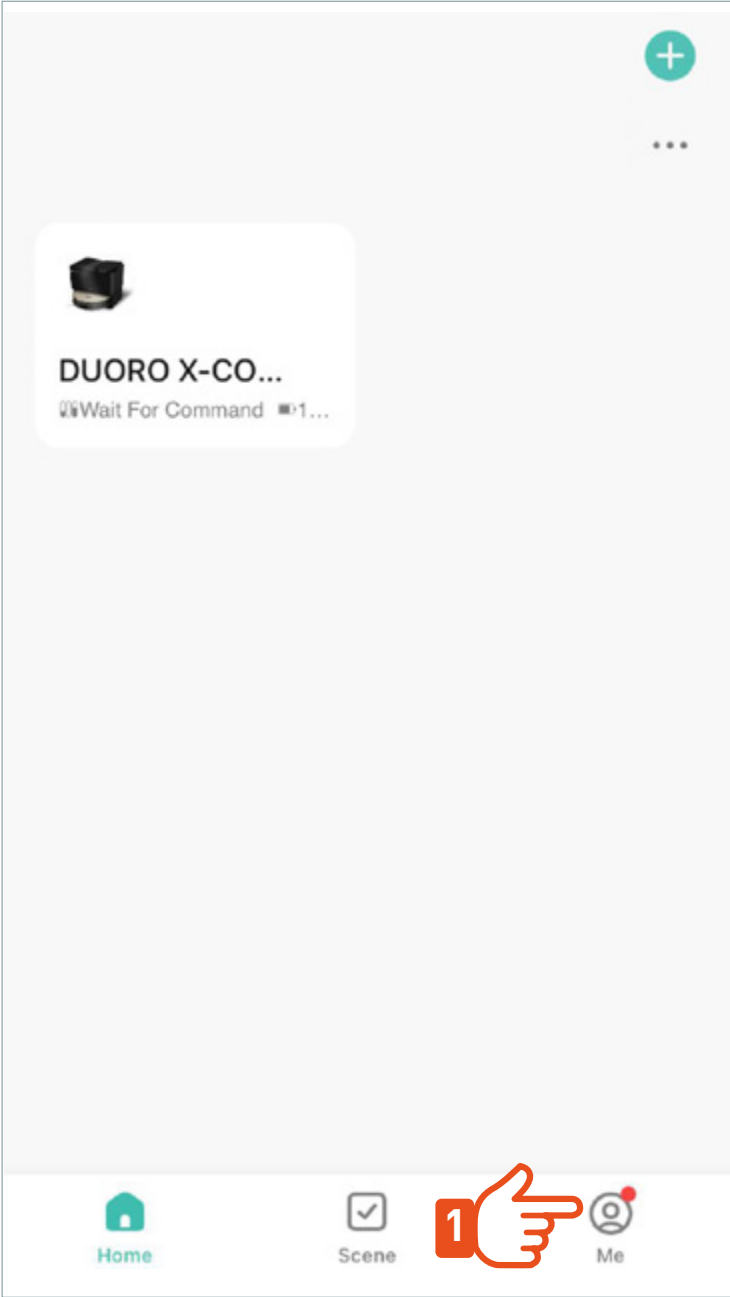
SETTINGS OTHER LANGUAGES:
DE / IT / HU >>

In the language settings, select
VOICE PACKAGES (OTHER LANGUAGES).



APPLICATION LANGUAGE SETTINGS >>

Changing the language of an application always causes the application to restart.





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Part 4.

LOADING AND EDITING THE MAP

LOADING THE FIRST HOUSEHOLD MAP >>

Before the first cleaning, the robotic vacuum cleaner performs a quick load of the complete household map.

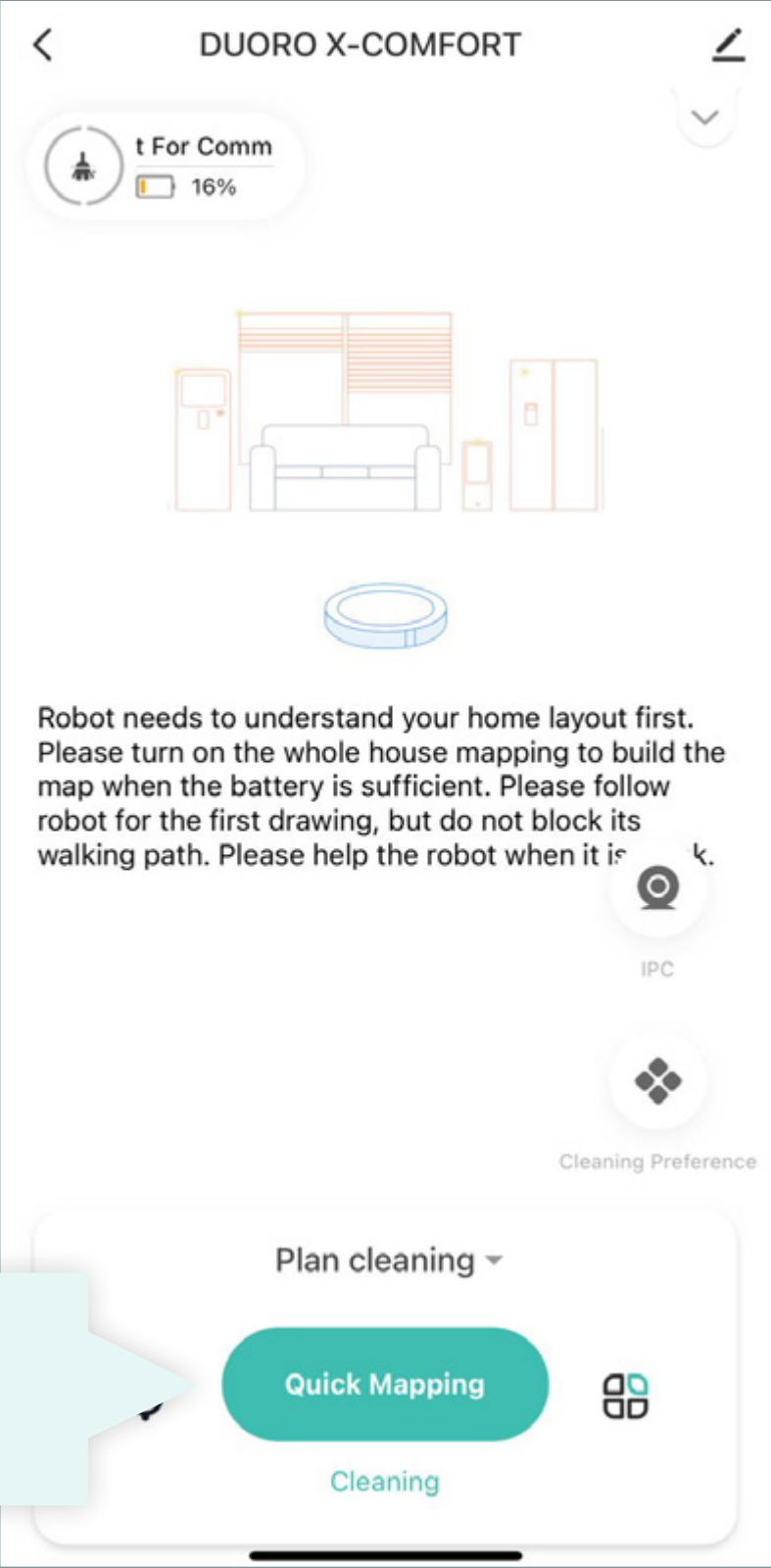
Prepare the space so that the robot has as few obstacles in its path as possible. Give it access to all the rooms you want to clean later.

Wait for it to finish loading.

Do not stop or interrupt the robot while it is working. Otherwise, the map may not load correctly and the whole process will have to be repeated.

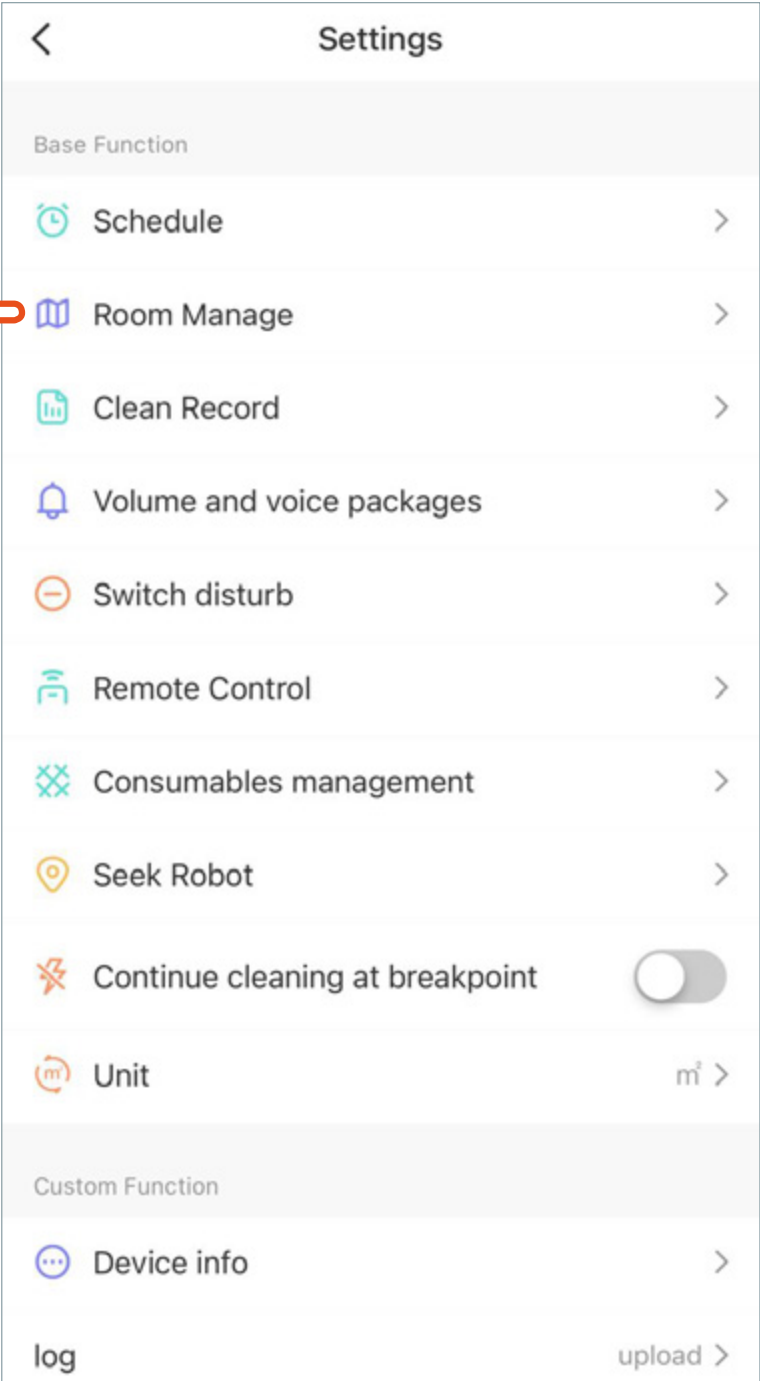
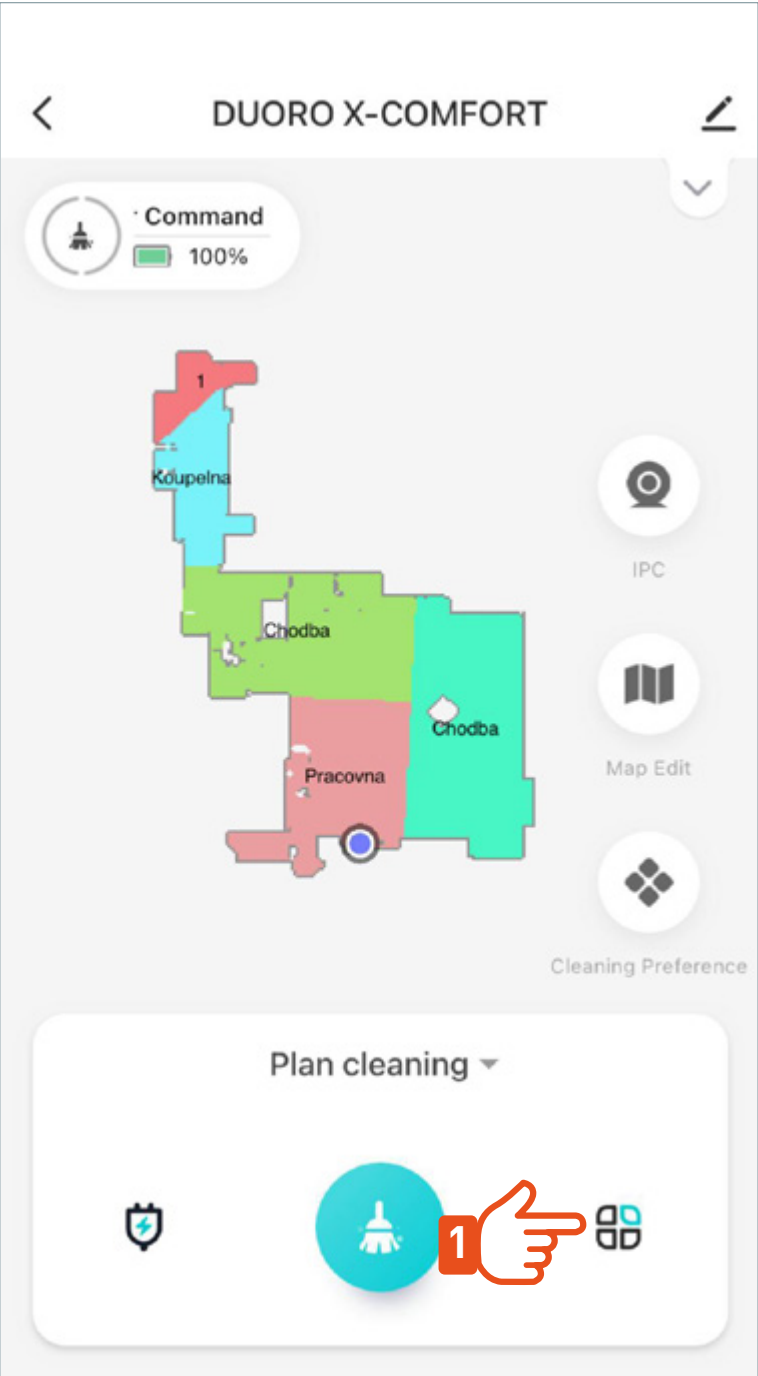
If the map loading is interrupted, return the robot to the station and start the map loading again.

Let the robot map your home.



LOADING THE MAP >>

Save or search a loaded map.
If this map covers your entire household cleaning needs, there is no need to load any more maps and the robot will automatically work with this map for subsequent cleanings.



Cleaning upstairs

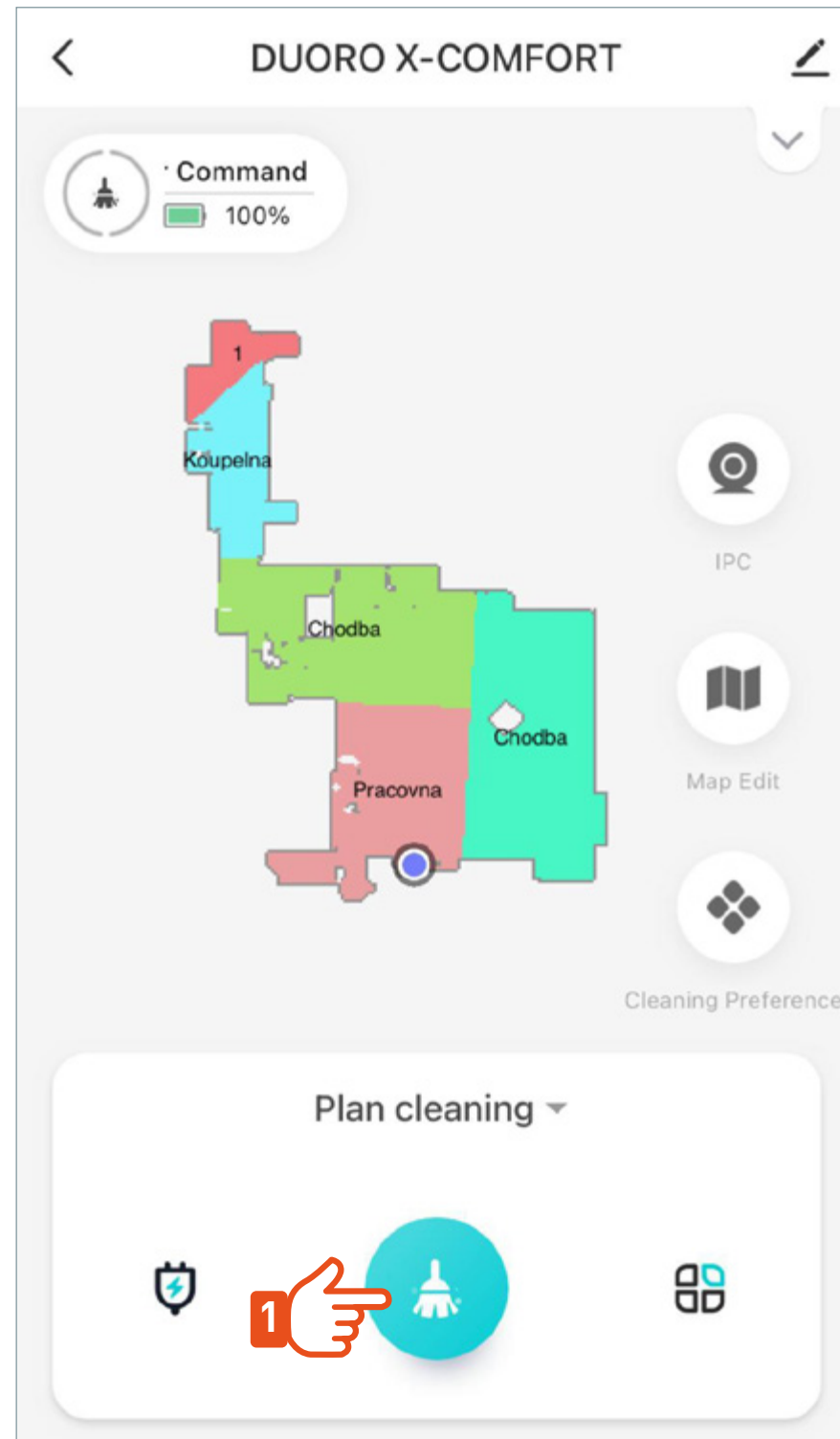
When using a robot vacuum cleaner on two floors, it is essential that both floors are covered by the same Wi-Fi. If the entire household is not covered by one Wi-Fi, we recommend installing a Mesh network to ensure stable coverage.

For robotic cleaning on multiple floors of the house, we recommend using the complete robot + cleaning station set. If you want to transfer the robot to the floor, **follow the instructions for use exactly** and always place the station in exactly the same place.

CLEANING UPSTAIRS:

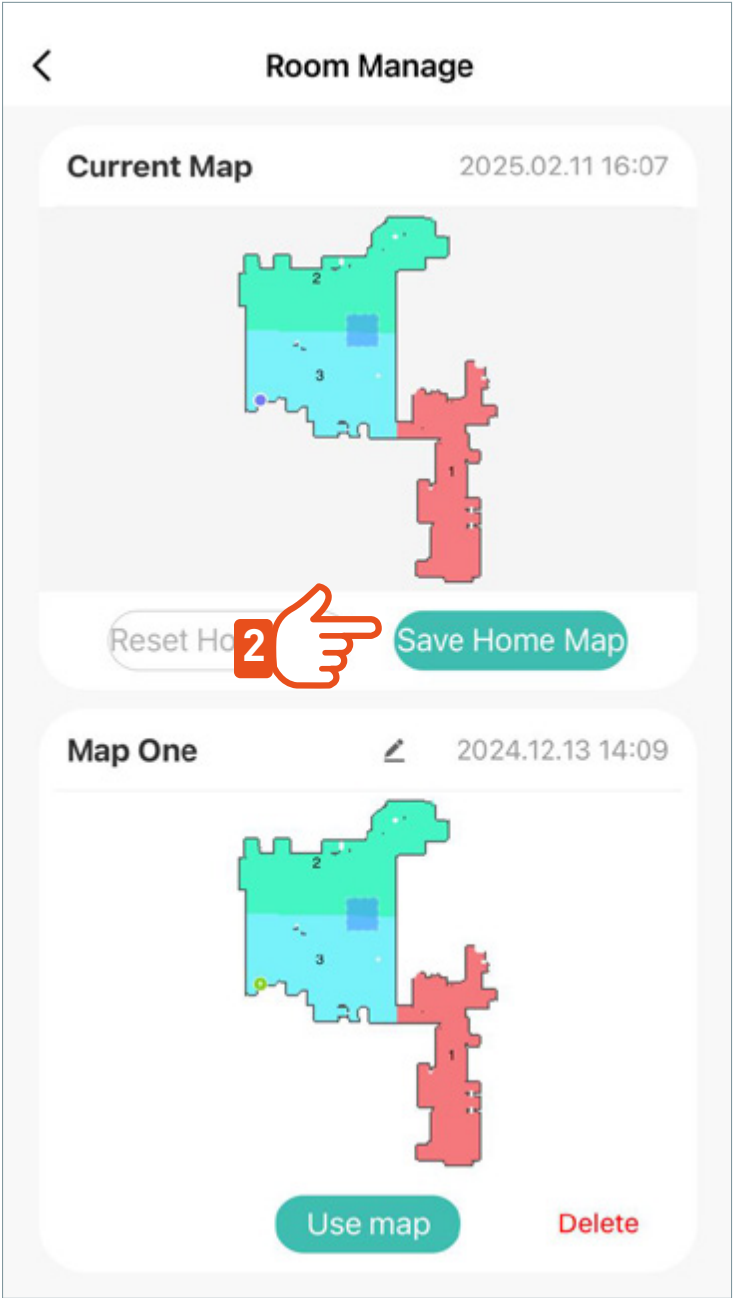
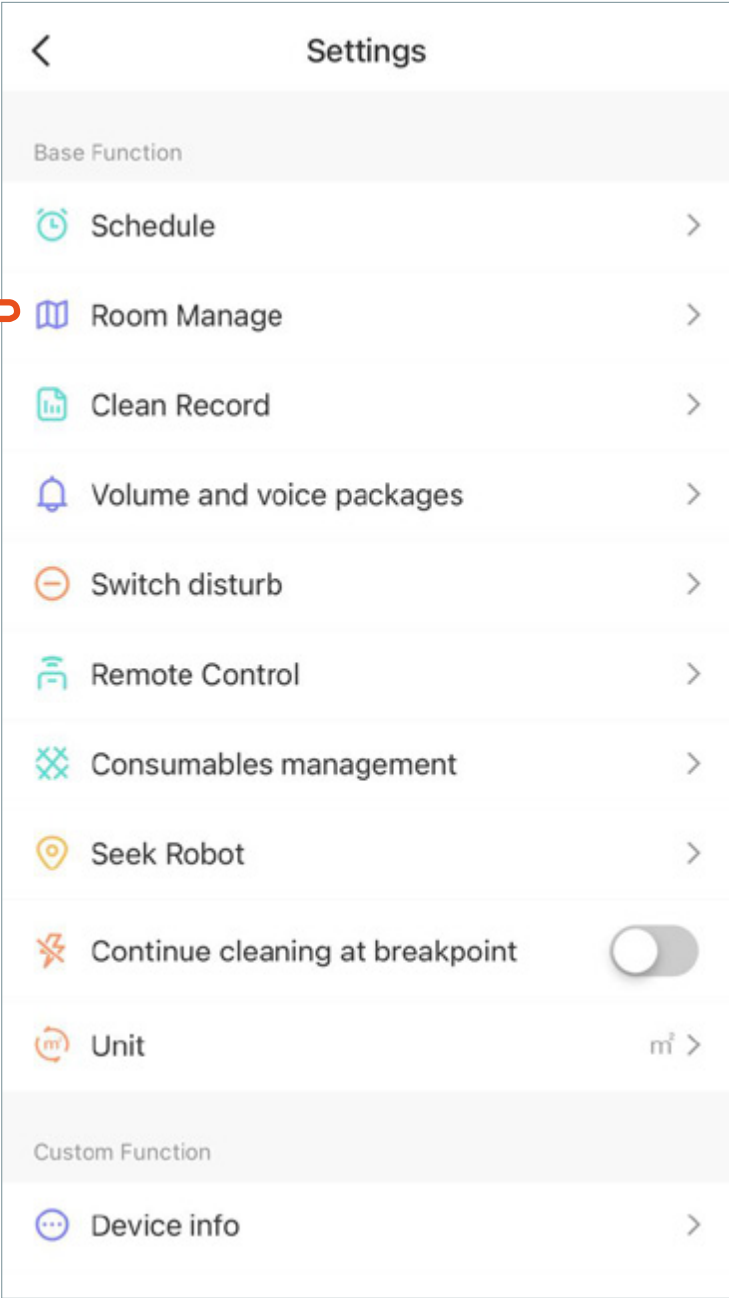
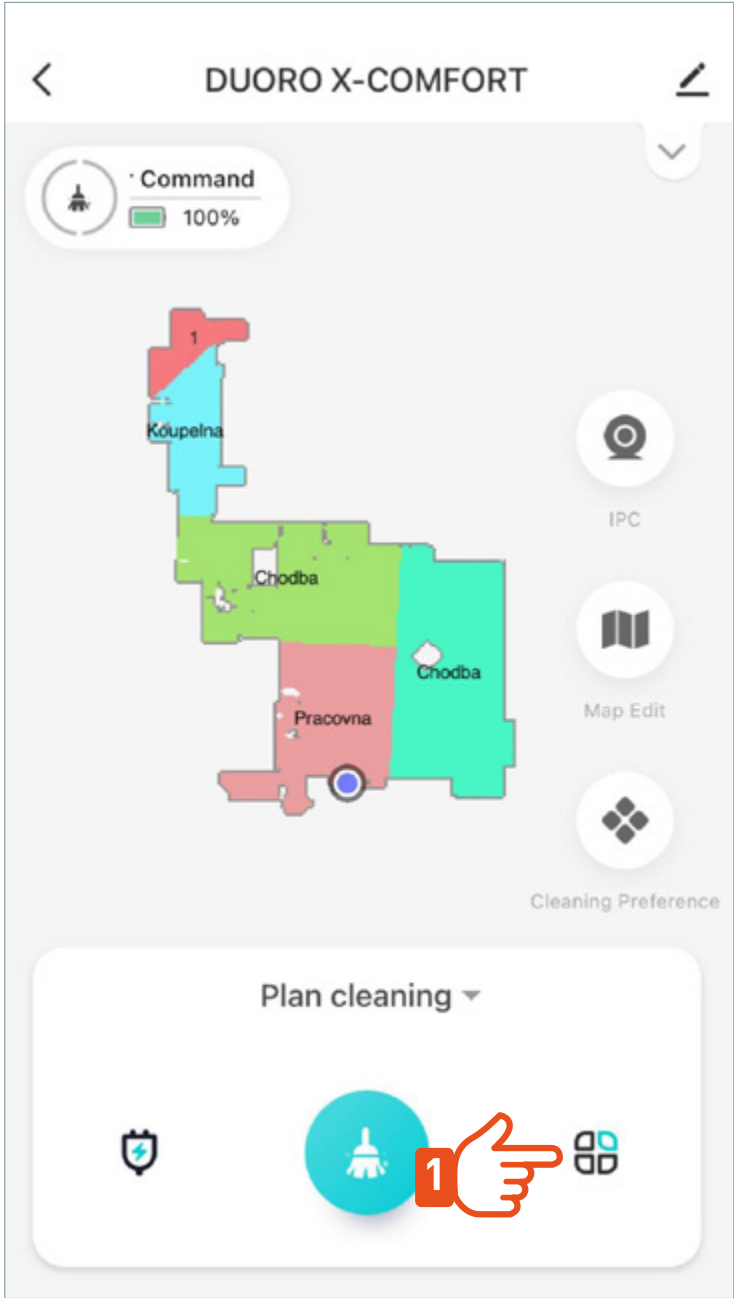
Upstairs cleaning with station

1. Move the cleaning station to the floor and place the robot in the station.
2. Start cleaning and the map for the second floor will load at the same time



3. When finished, save the map and name it

4. You no longer need to switch the floor map to the current one before the next cleaning.
The robot itself recognizes the space and selects the correct map from the previously saved maps.

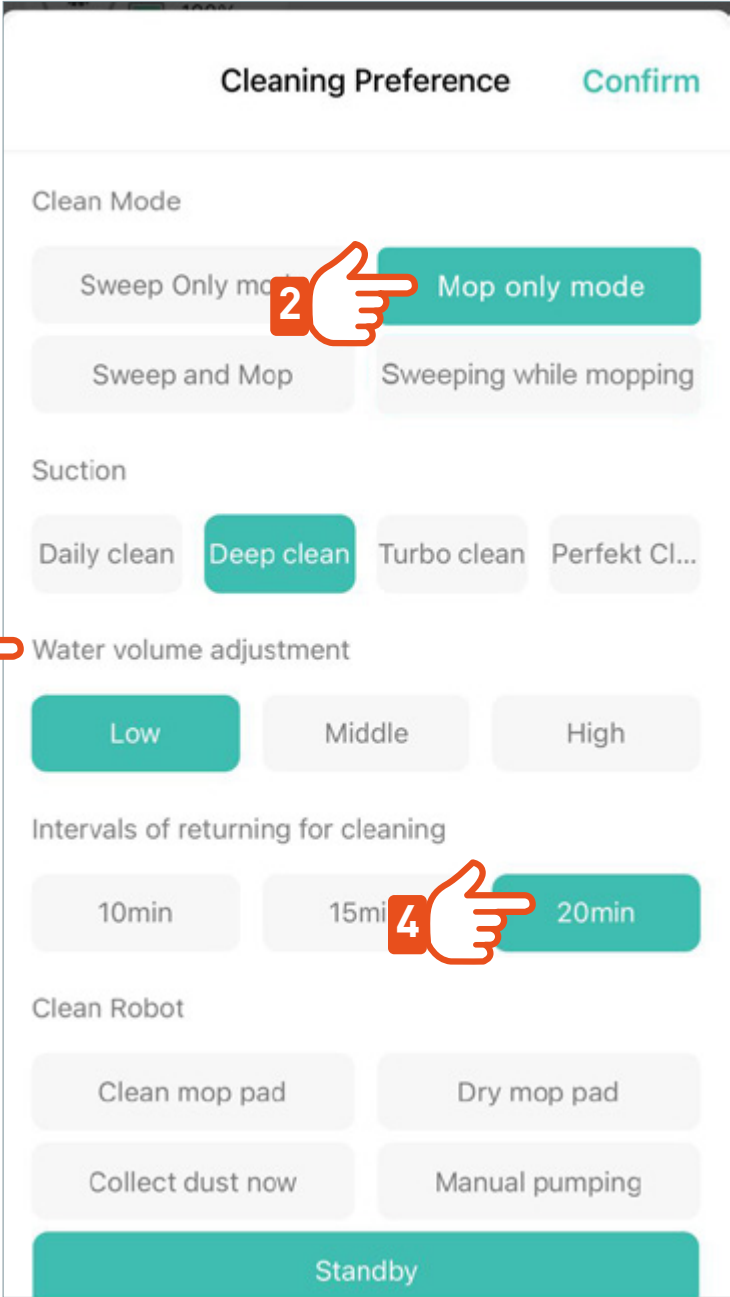
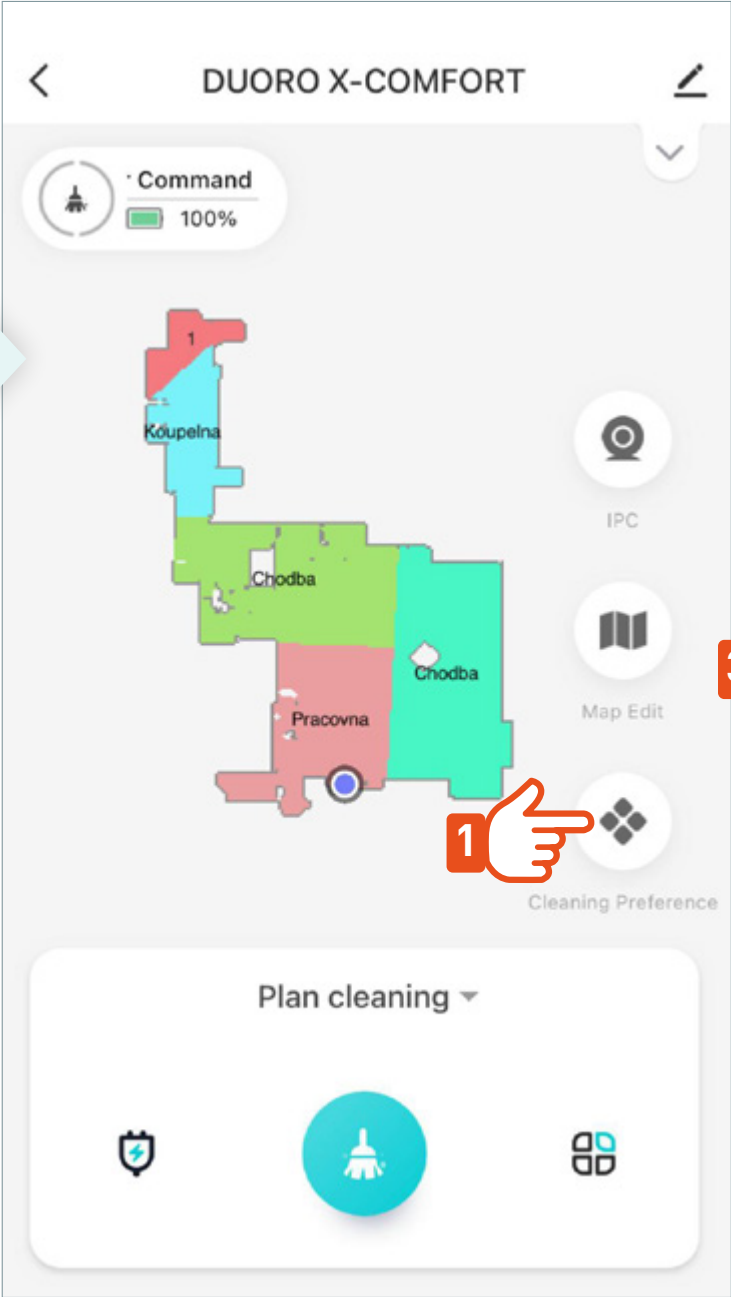


CLEANING UPSTAIRS: CLEANING UPSTAIRS WITHOUT STATION

Mopping

Before carrying the stand-alone robot, enter the command to suck out the dirt to make sure that the waste container in the vacuum cleaner is empty.

- 1. Set the desired wiping programme in the app and set the the longest mop soak interval.
- 2. Place the robot in the cleaning station on the original floor.
- 3. Start the cleaning. The robot automatically refills the integrated water tank and wets the mops. As soon as the robot leaves the station, immediately pause the cleaning
- 4. Then move the robot to the floor where you want to clean.



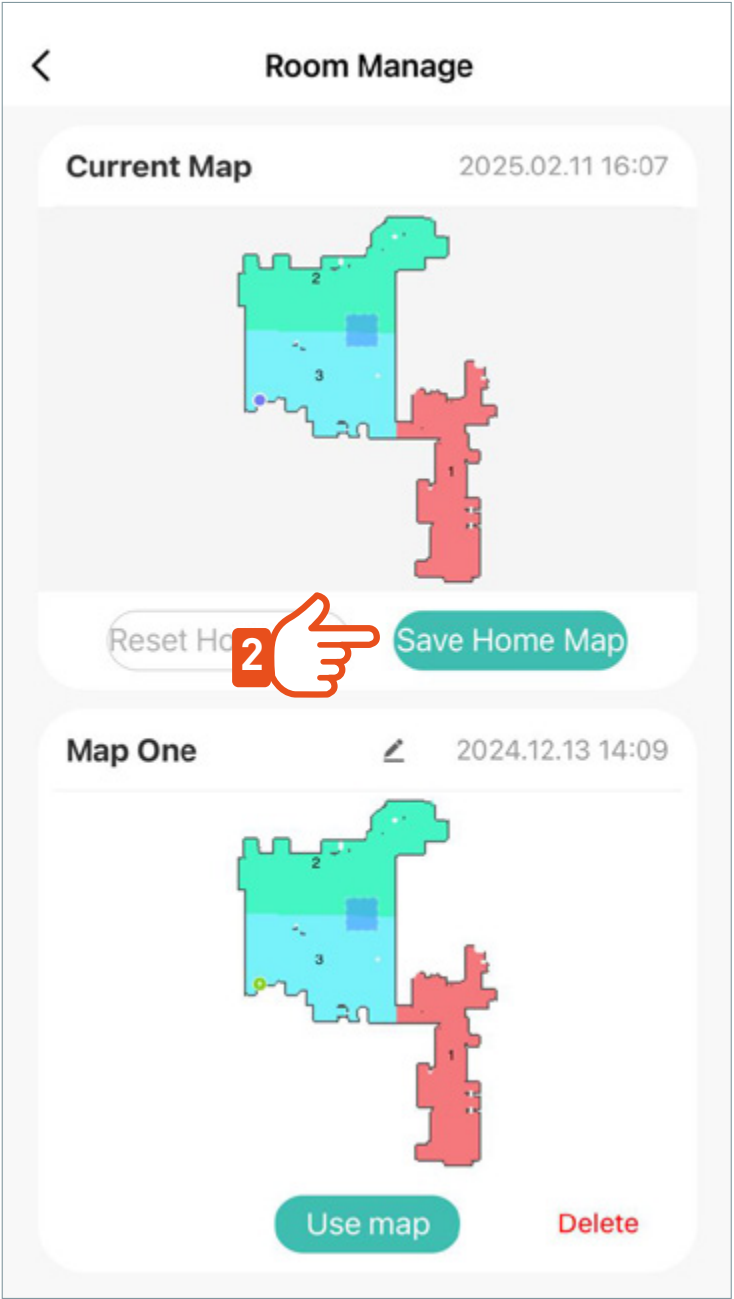
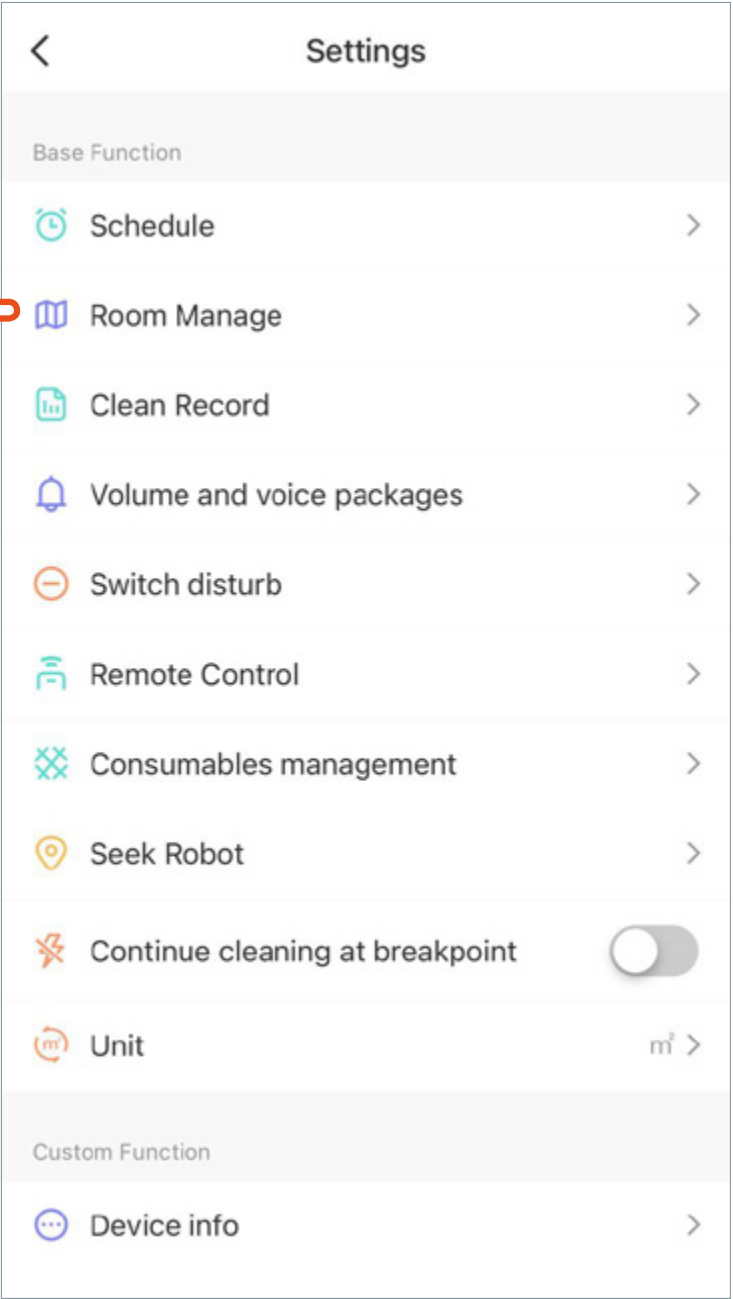
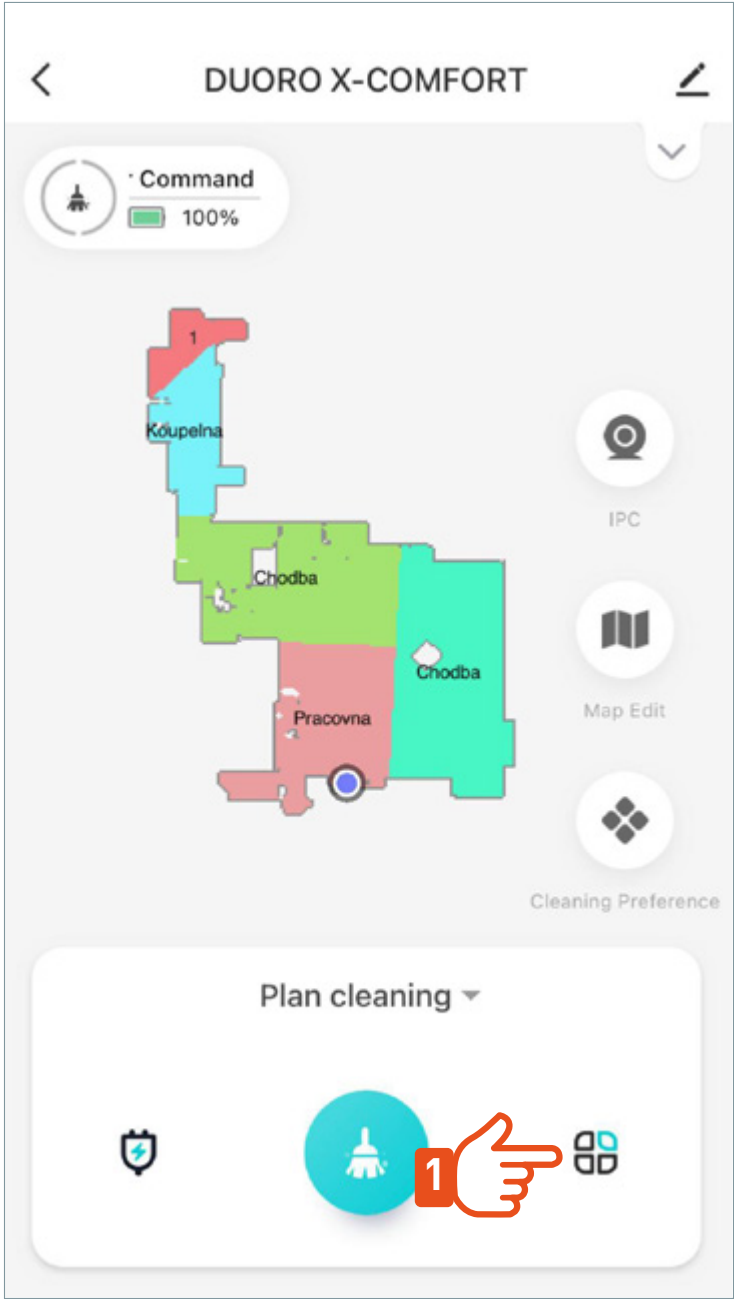
5. Proceed with the cleaning.

6. The cleaning should not take more than 20 minutes. After this interval, the water supply in the integrated water tank runs out and the robot starts searching for a refill station and for cleaning the mops. If it does not find it, it will continue cleaning, but gradually the mops will lose moisture and mopping will no longer be effective.

7. When the cleaning is finished, the robot remains standing where it started. Move the robot back to the station and enter the command in the app to immediately clean and dry the mops. If you do not get the dirt suctioned out of the waste container automatically (from the previous setting), enter this command manually.

8. When finished, save the map and name it

9. You no longer need to switch the floor map to the current one before the next cleaning. The robot itself recognizes the space and selects the correct map from the previously saved maps.

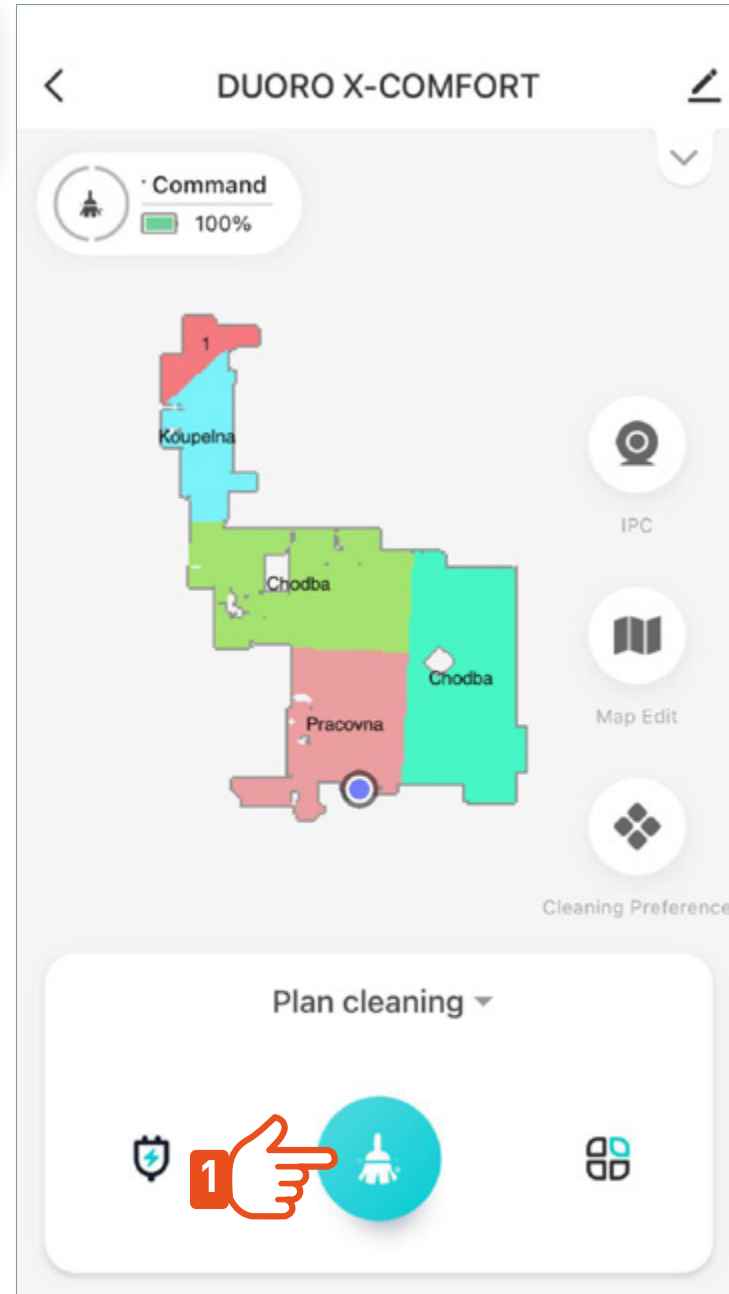


CLEANING UPSTAIRS: CLEANING UPSTAIRS WITHOUT STATION

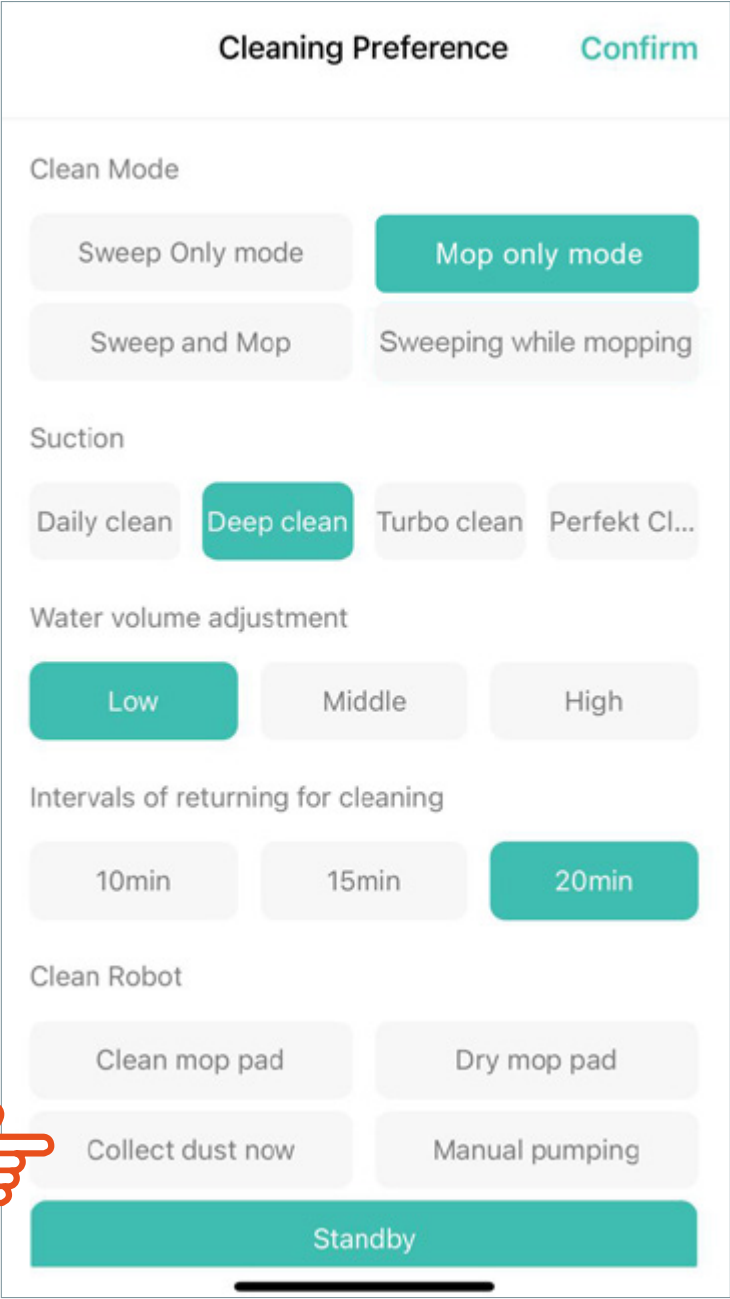
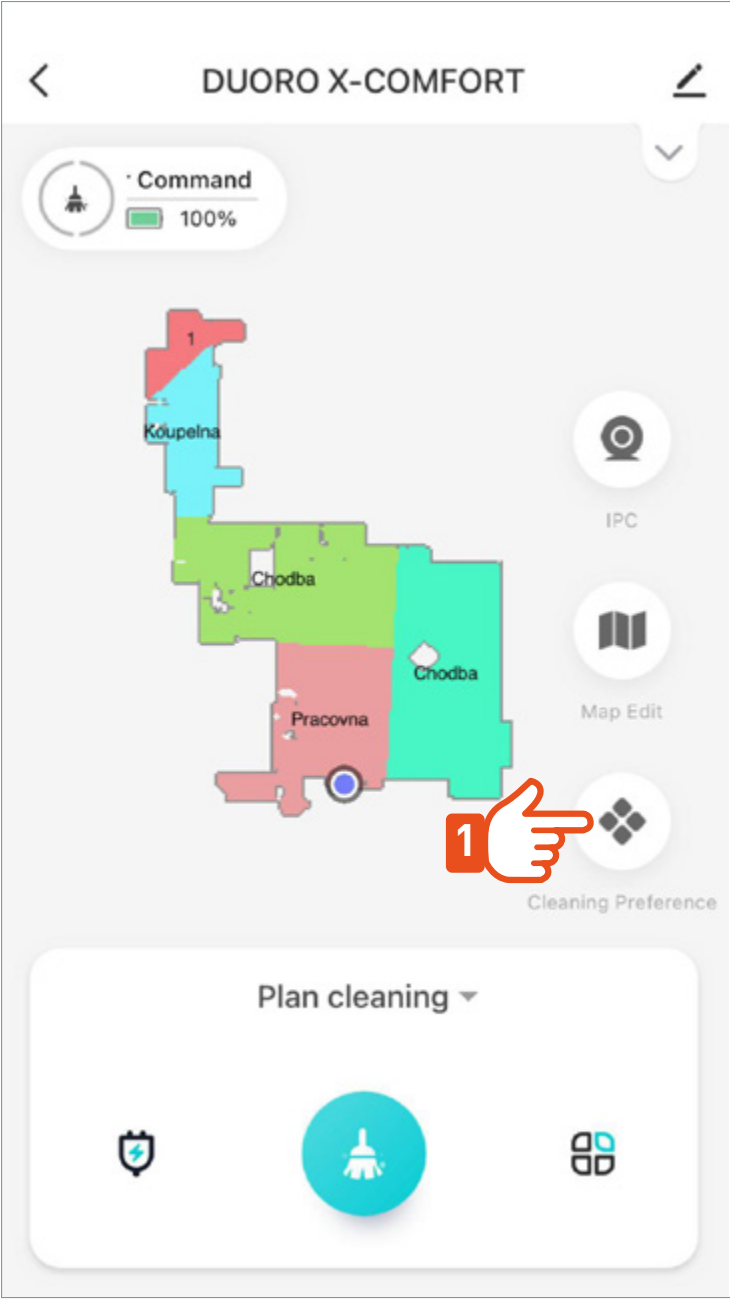
Vacuuming

Before carrying the stand-alone robot, enter the command to suck out the dirt to make sure that the waste container in the vacuum cleaner is empty.

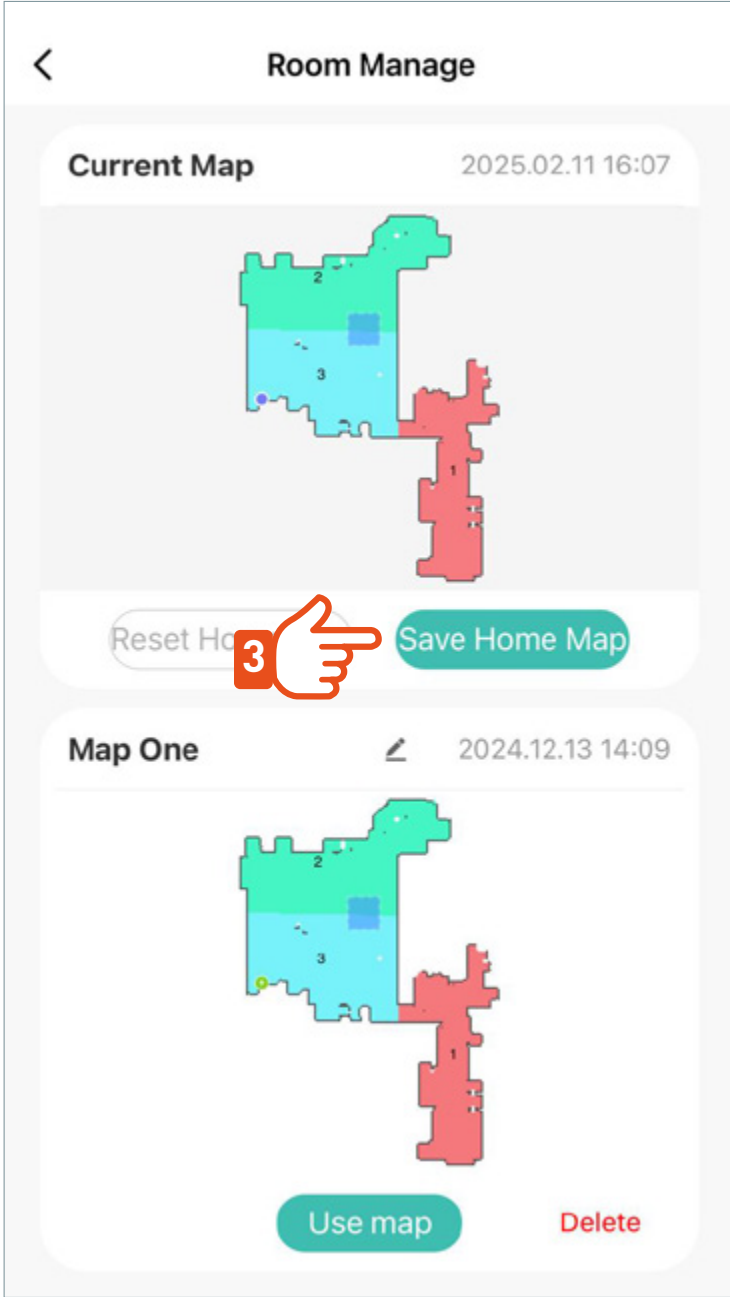
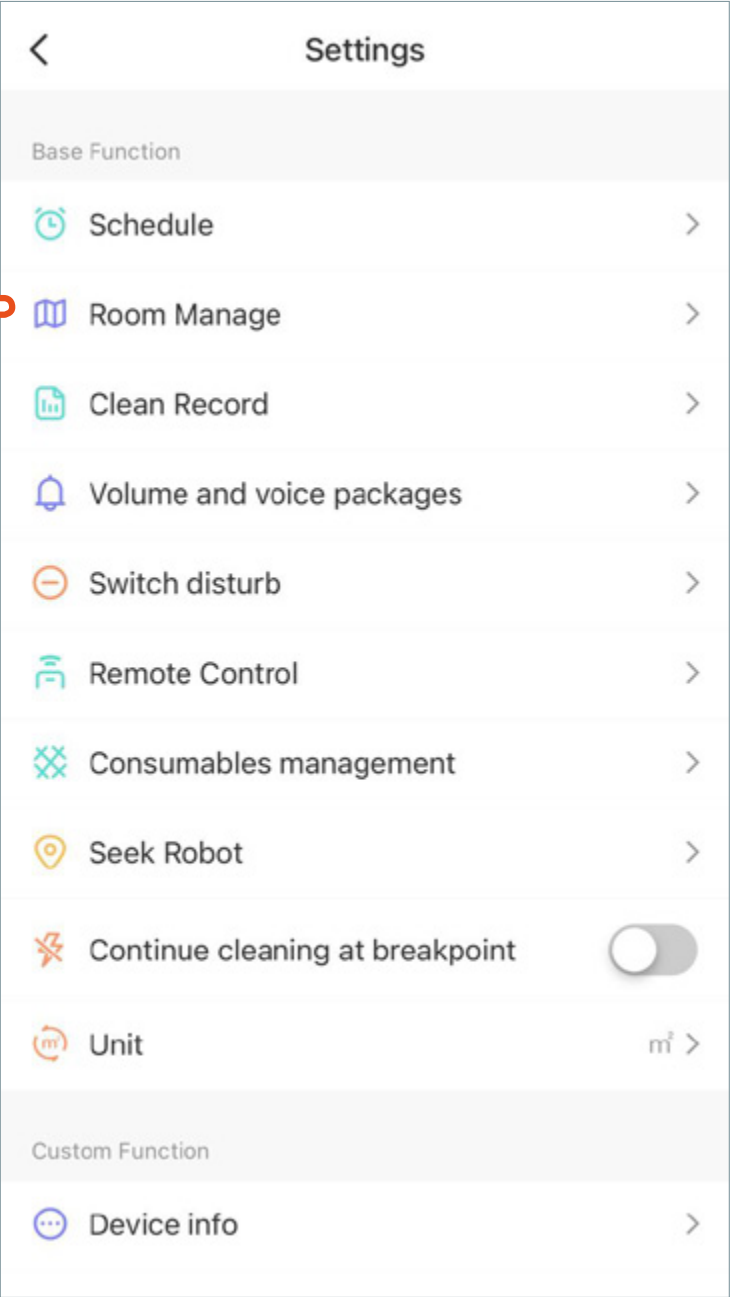
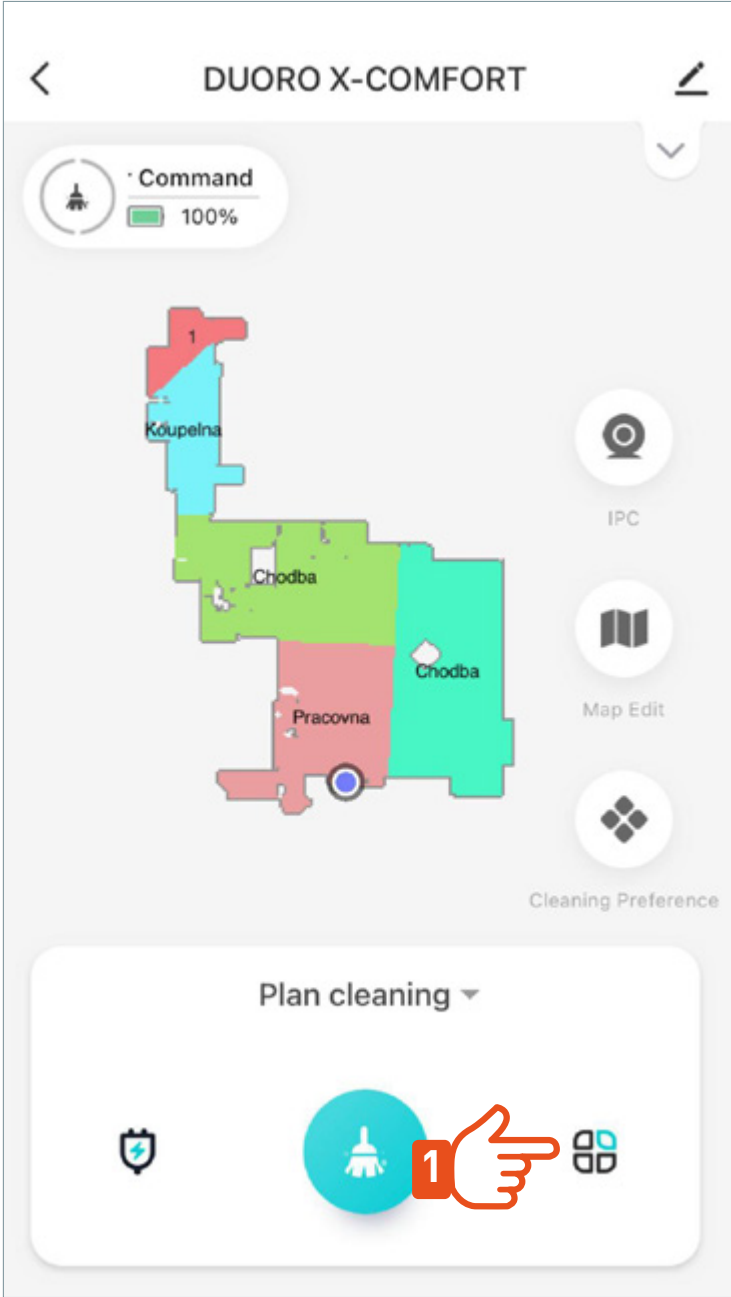
1. Place the robot on the floor and start the vacuuming program



2. When the cleaning is finished, transfer the robot to the charging station and enter the command to empty the dust bin (unless the app is set to automatically suck it out after each cleaning).

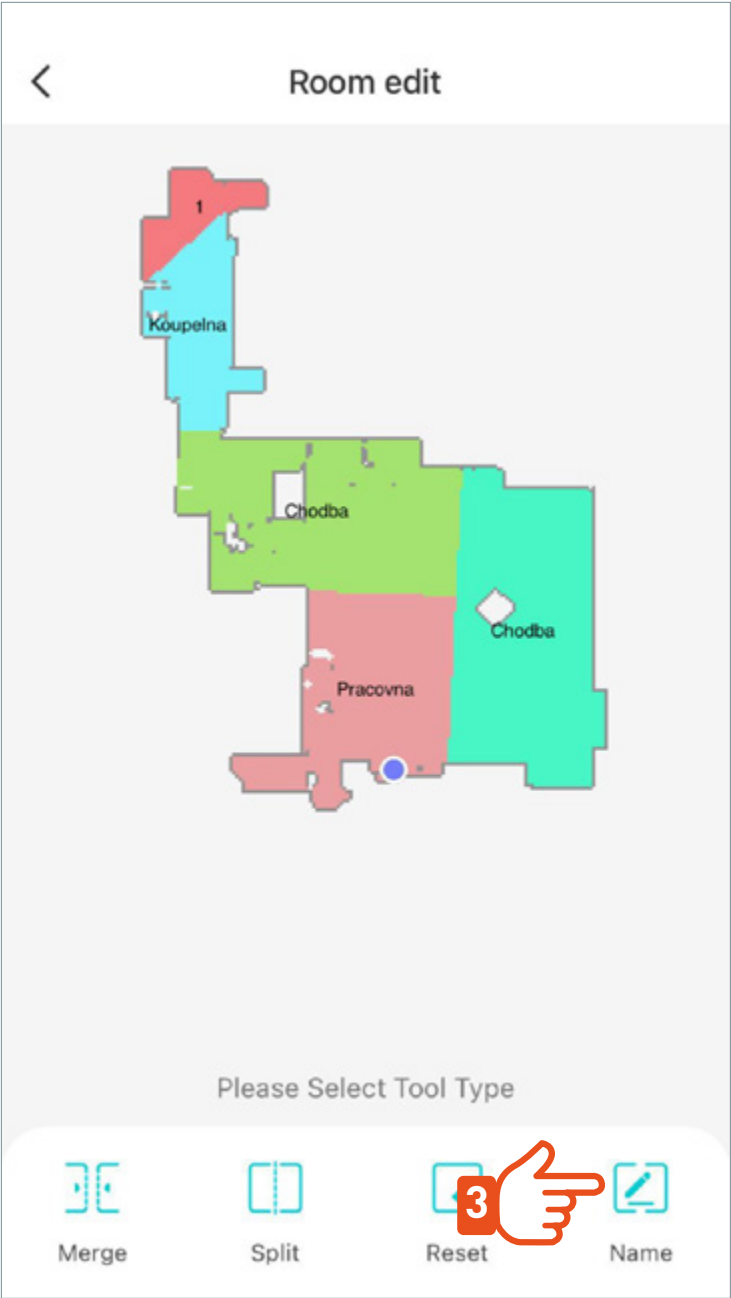
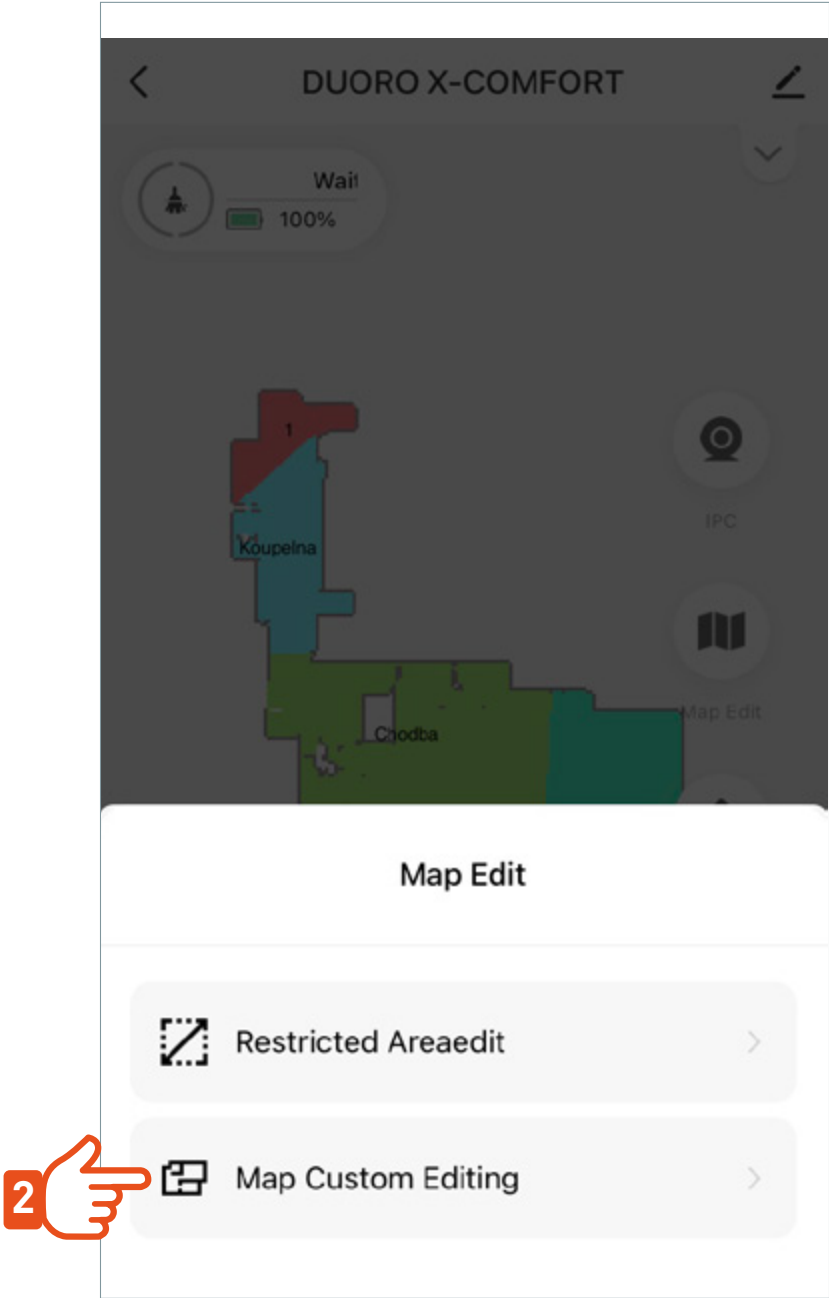
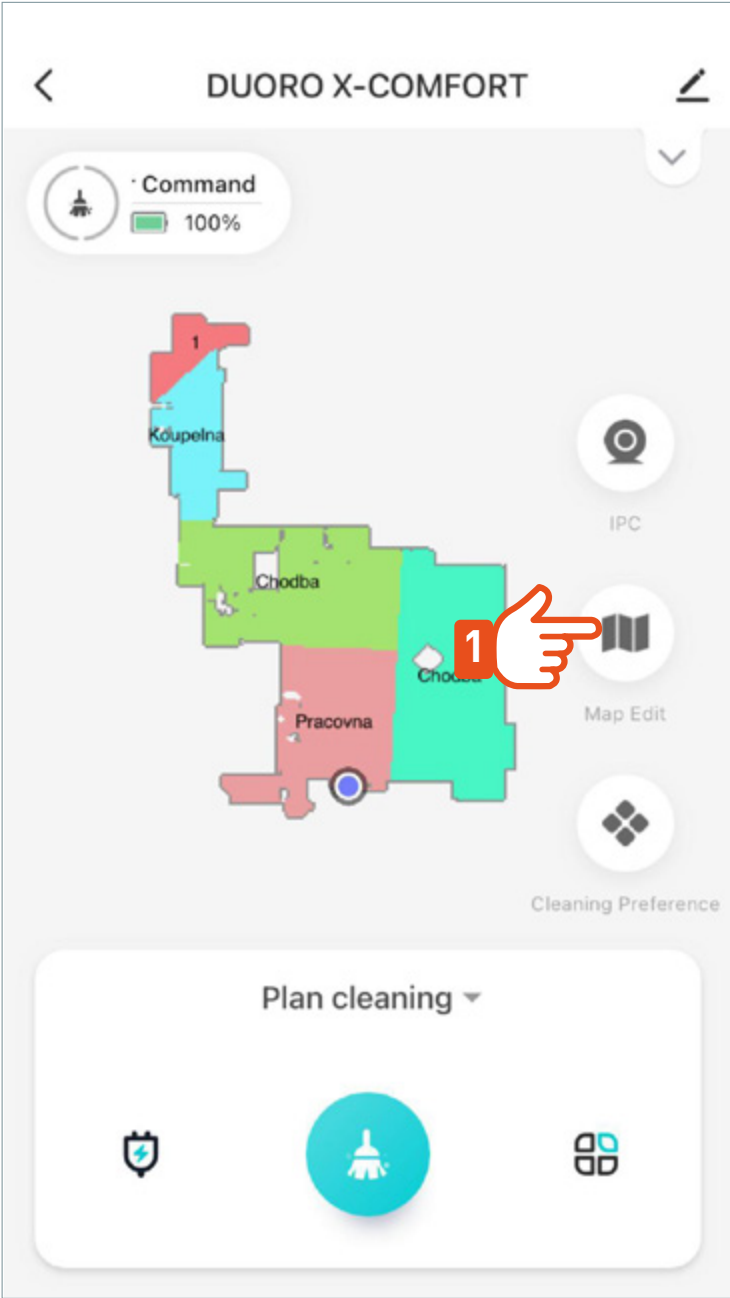


8. You no longer need to switch the floor map to the current one before the next cleaning.
The robot itself recognizes the space and selects the correct map from the previously saved maps.
9. When finished, save the map and name it



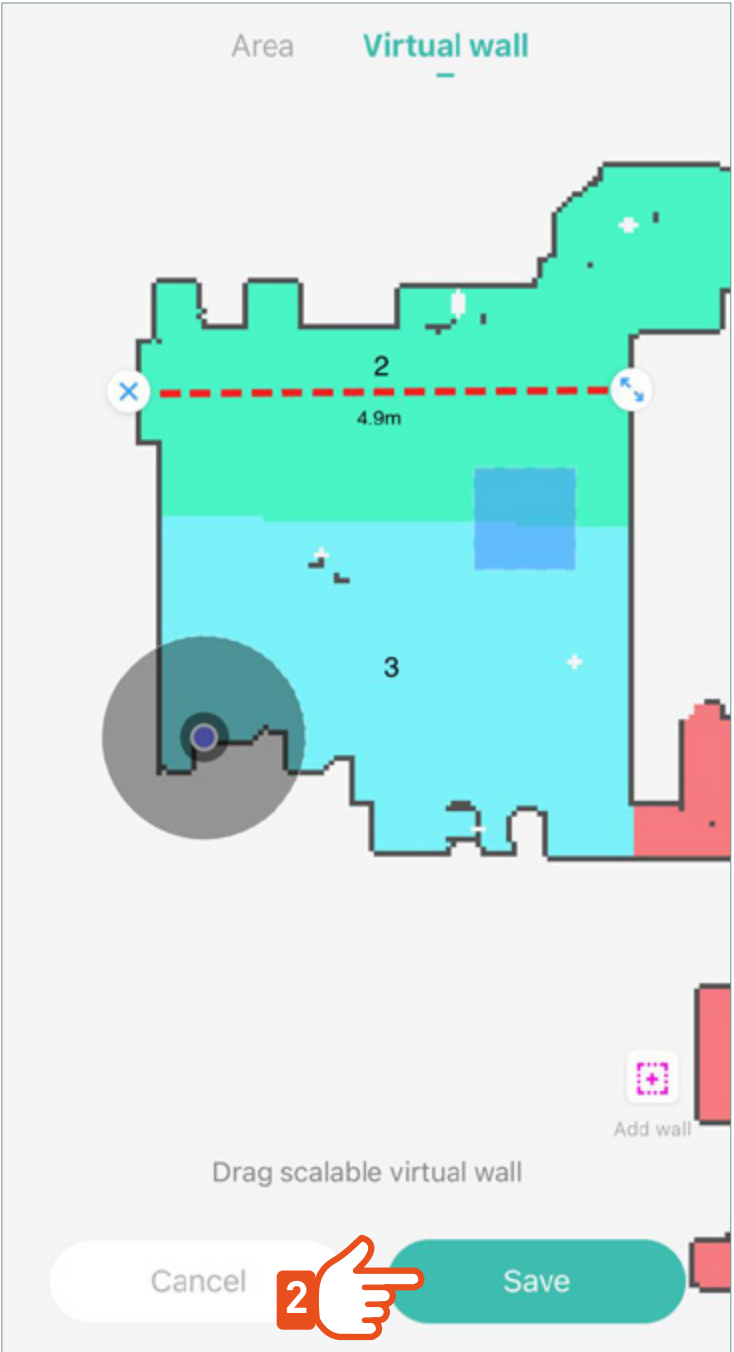
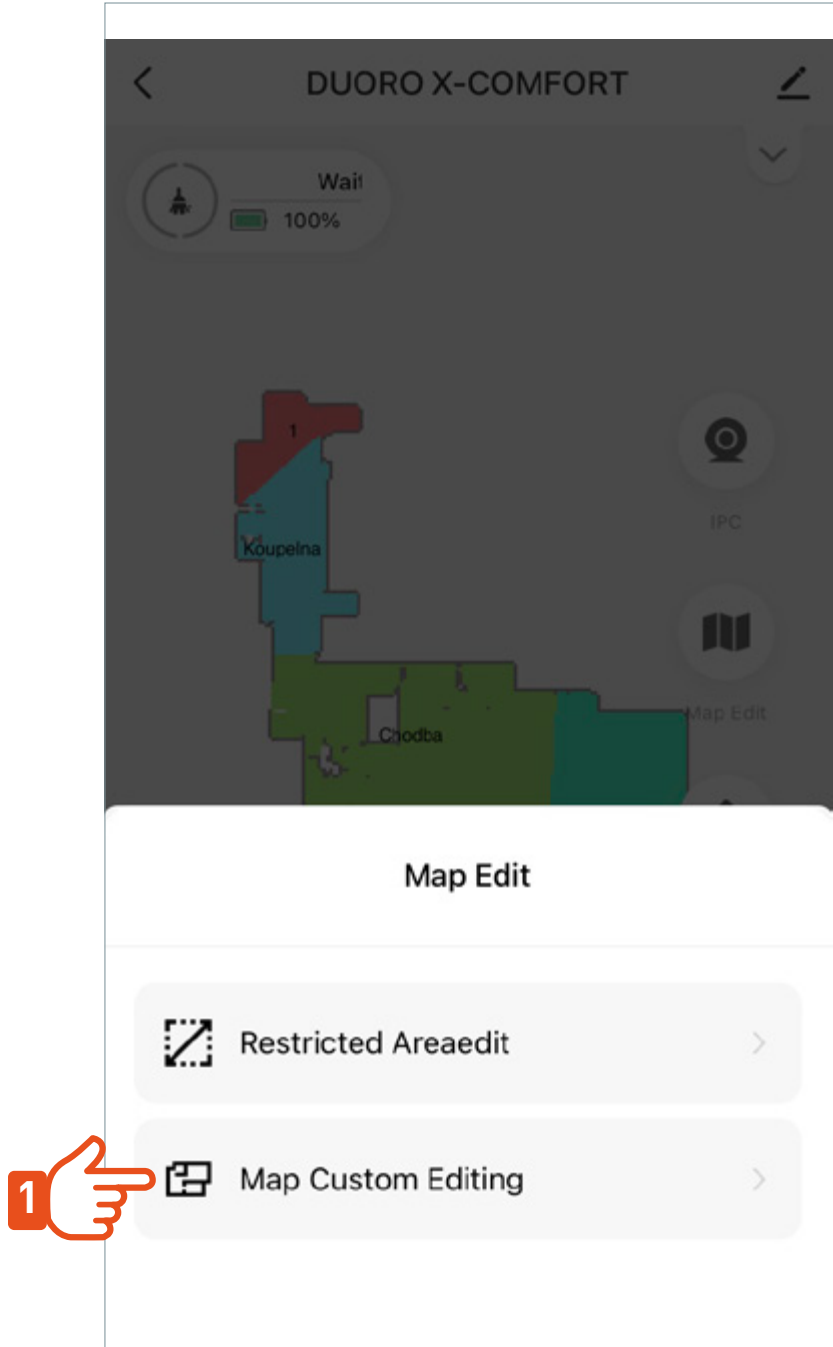
MAP EDITATION >>

Room naming.



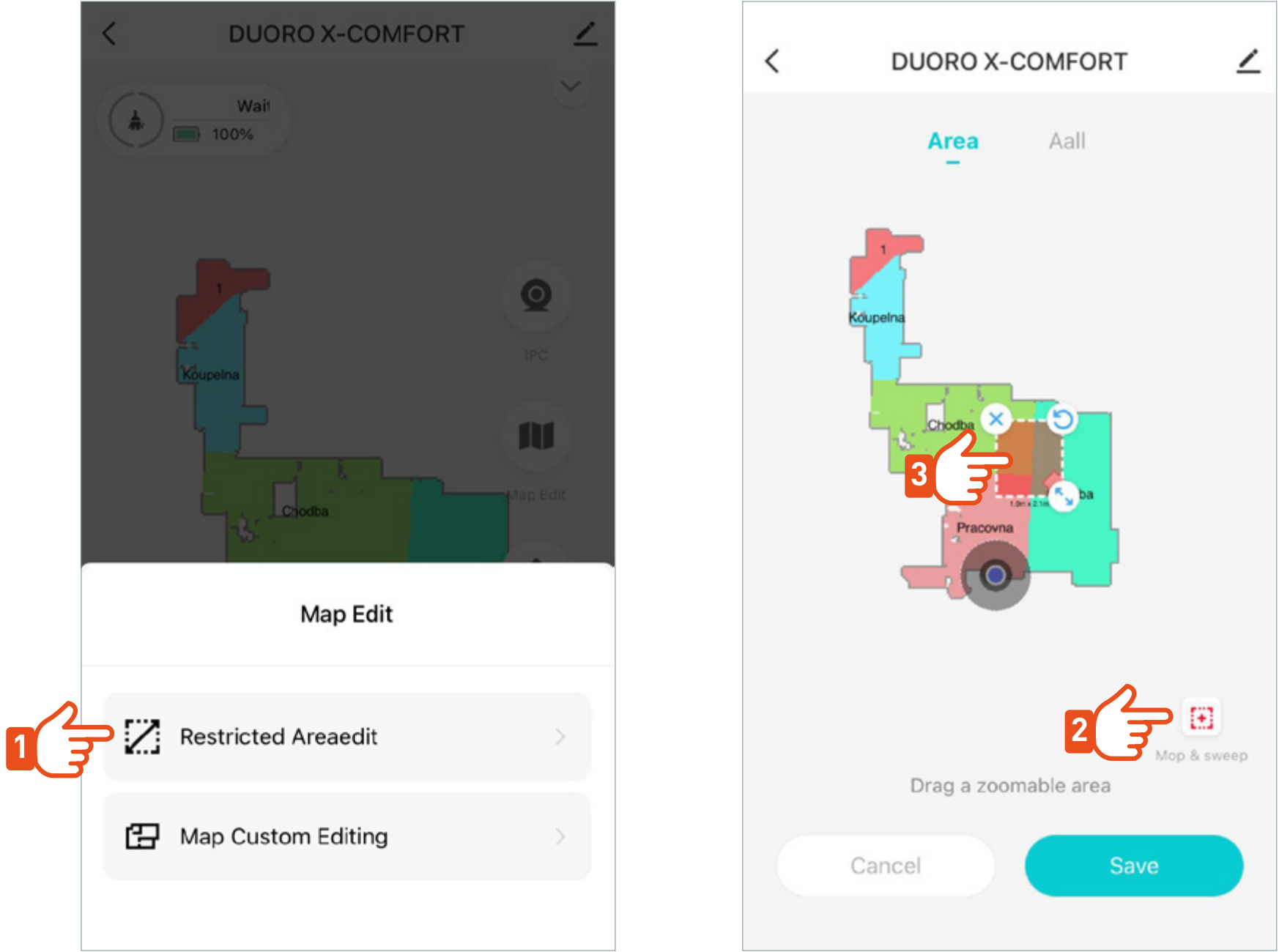
MAP EDITATION >>

Splitting / merging rooms
Specify the map by merging or dividing rooms according to reality.



MAP EDITATION >>

NO-GO Zones / Place no-go zones or virtual walls on the map where you don't want the robot to clean.



Always remember to save any changes to the map. The robot will remember the modified map and work with it permanently.



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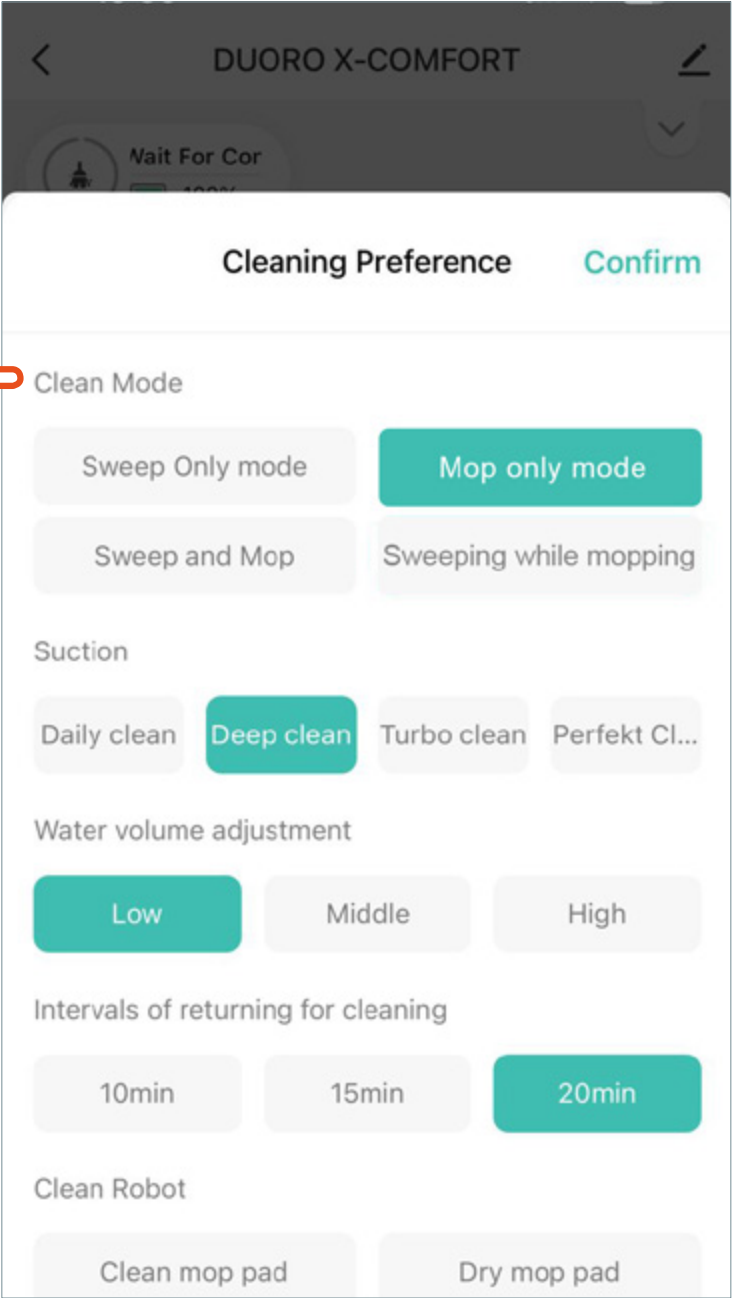
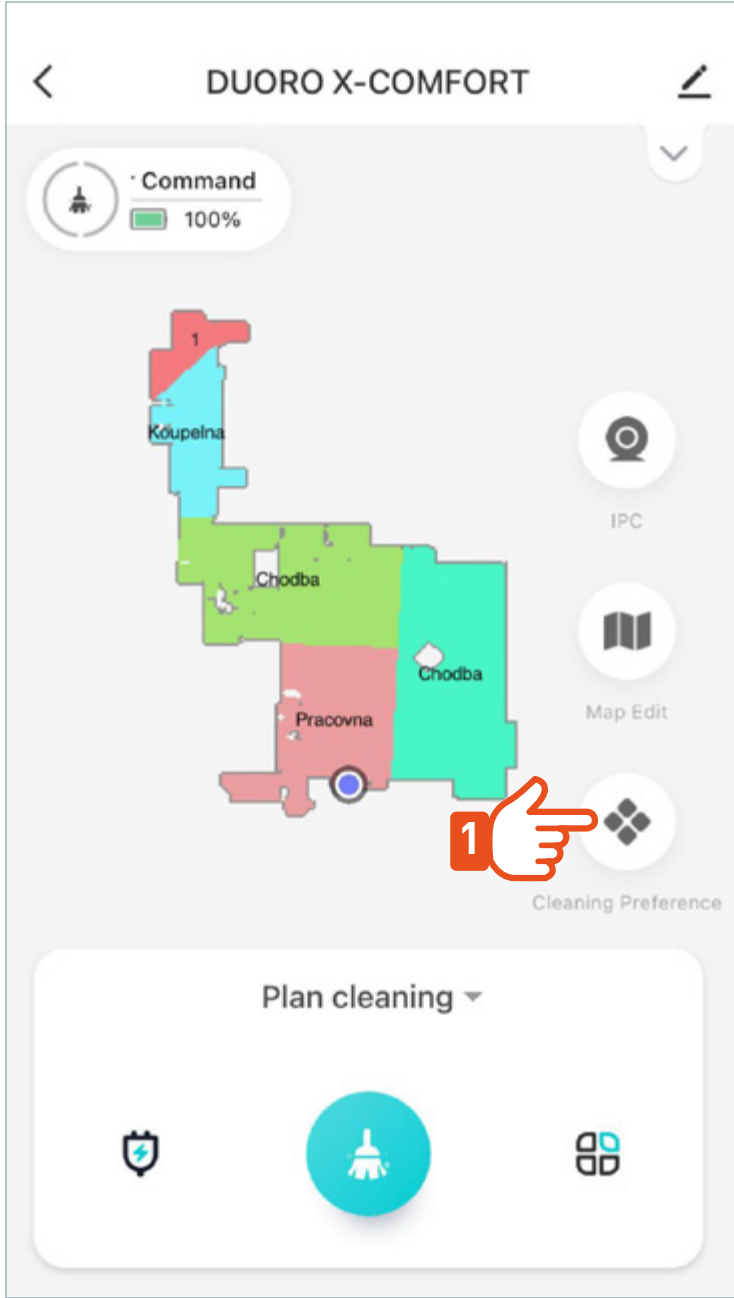
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mobile application

Part 5.

FUNCTIONS AND CONTROLS

CLEANING MODES >>

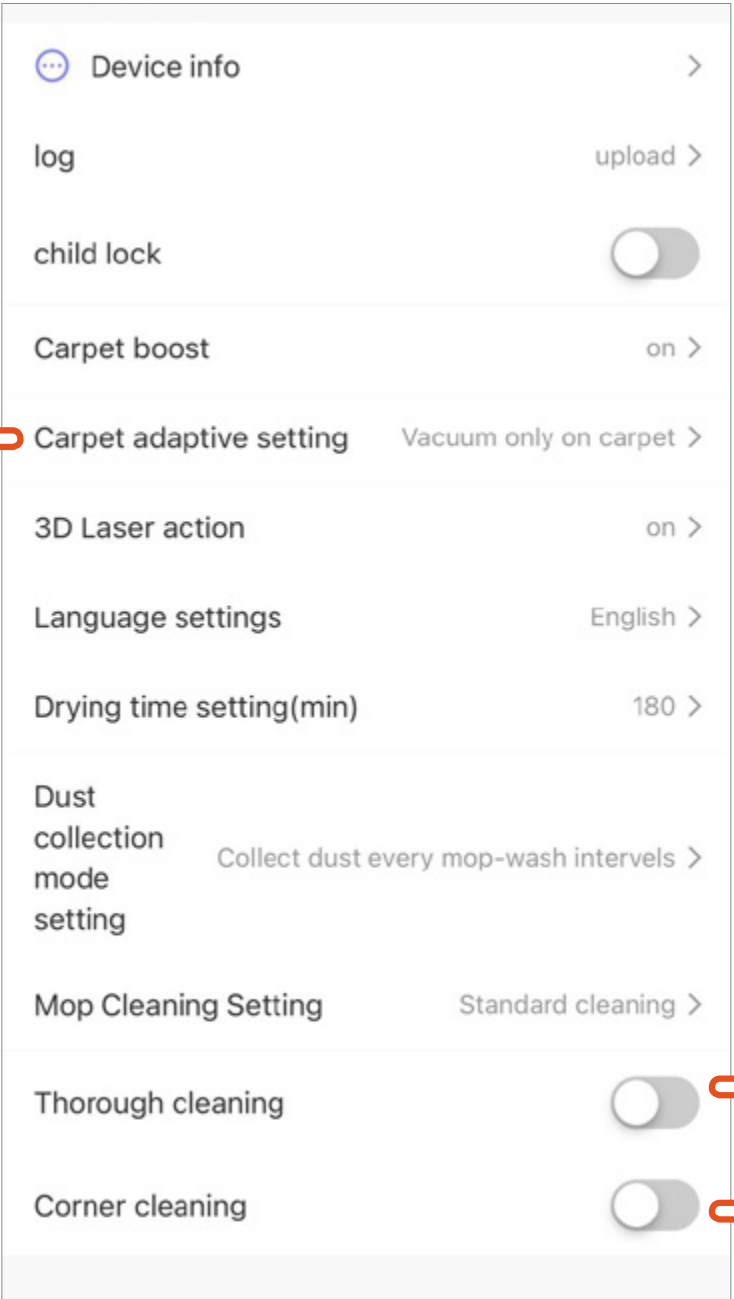
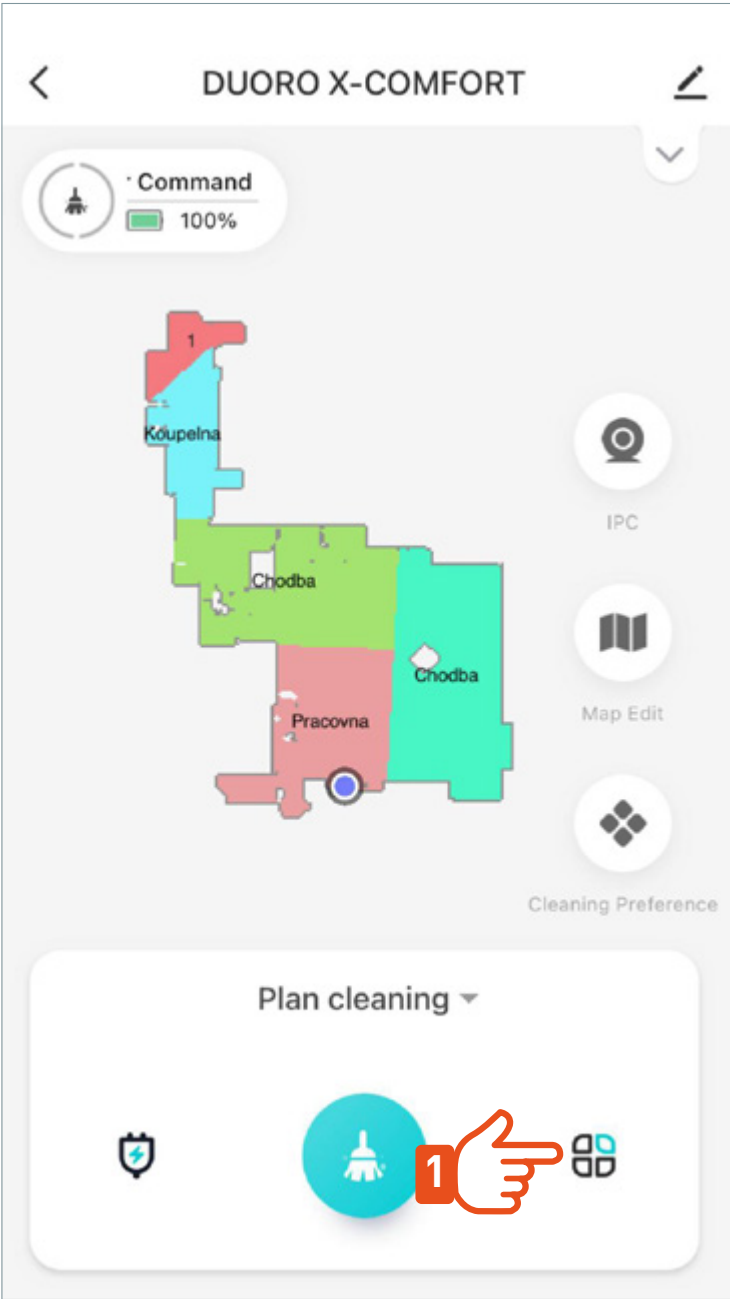


SPECIAL CLEANING MODES >>

Special „cross-cleaning“ function

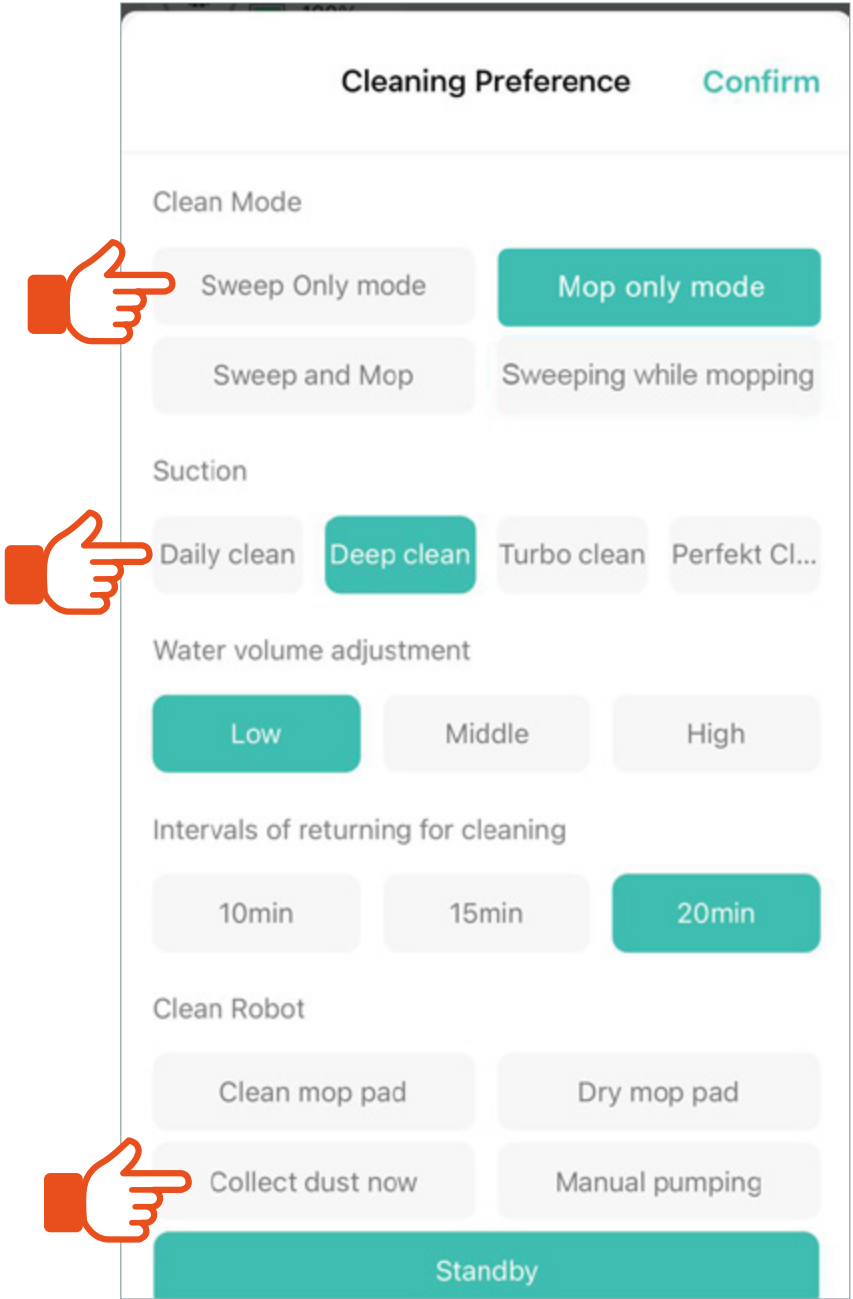
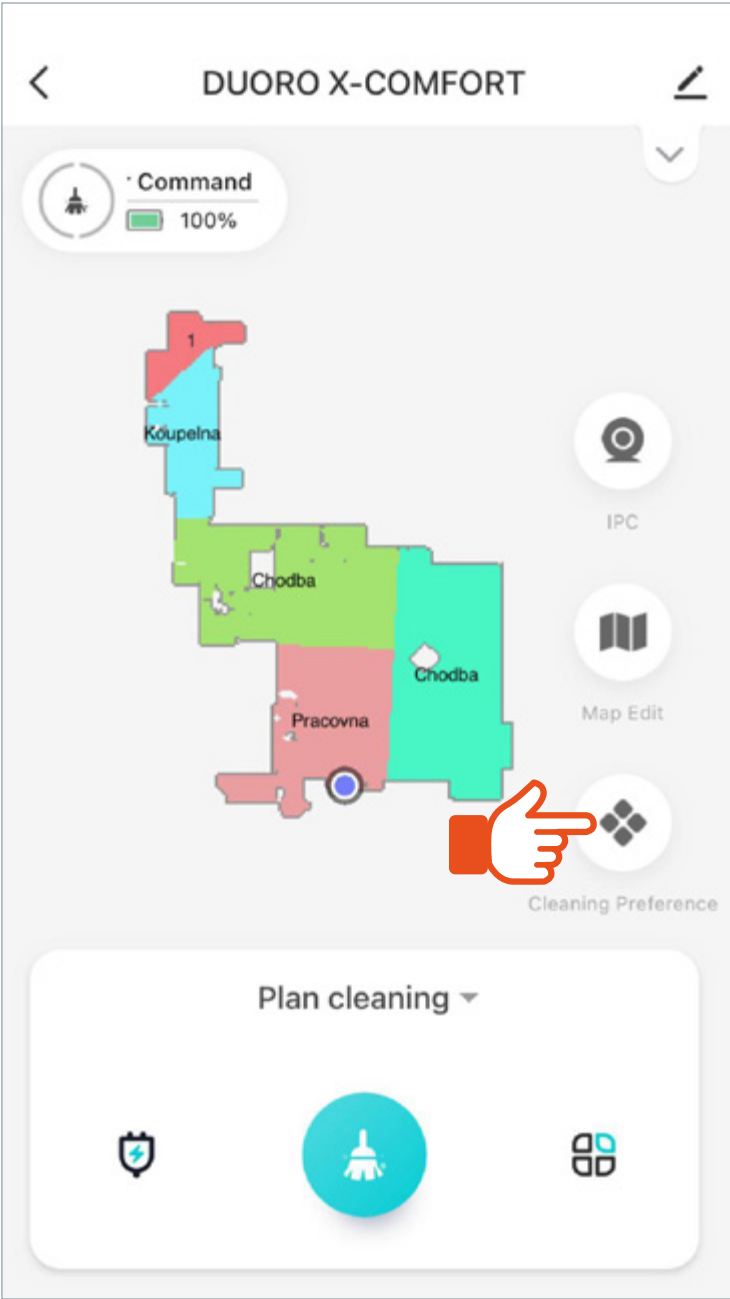
Special function „thorough wiping of corners“

Carpet cleaning - set how the robot should proceed when it encounters a carpet during cleaning.



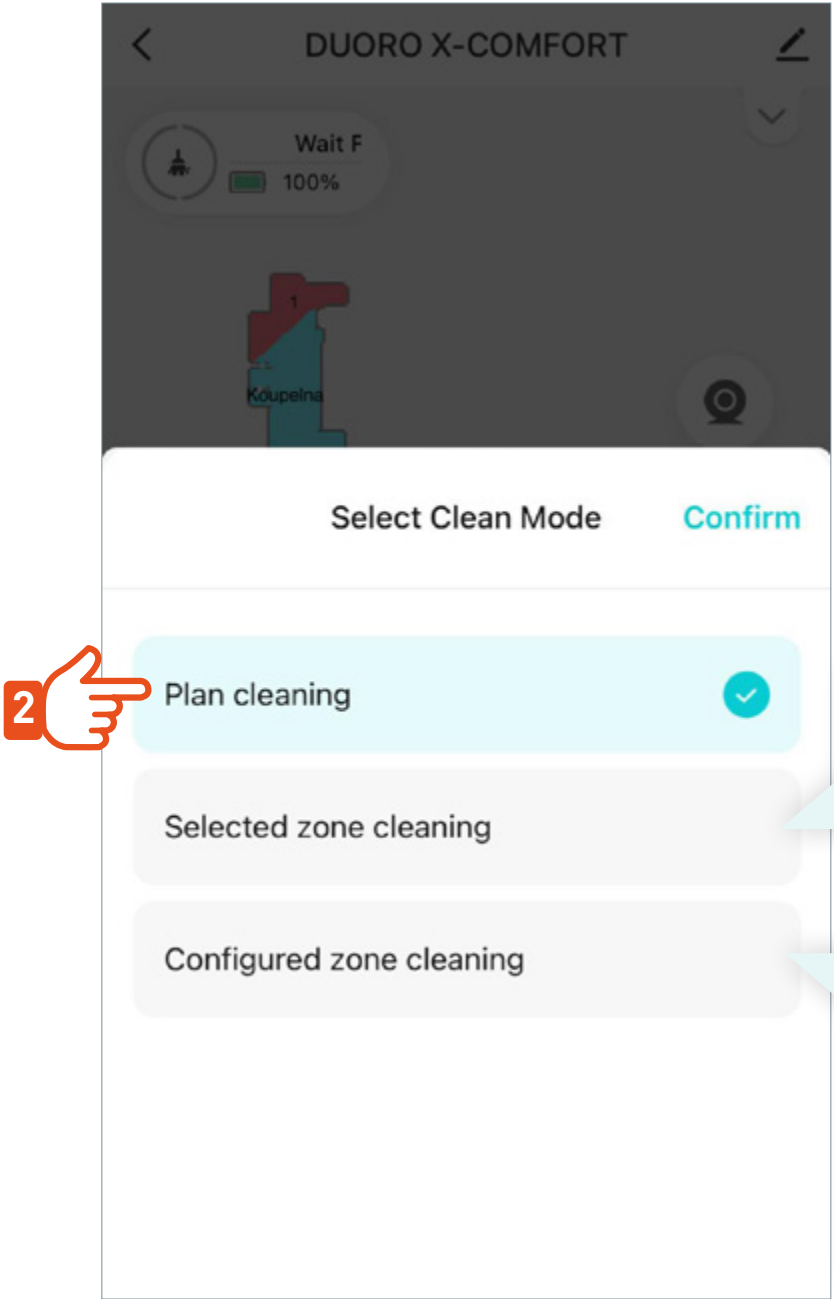
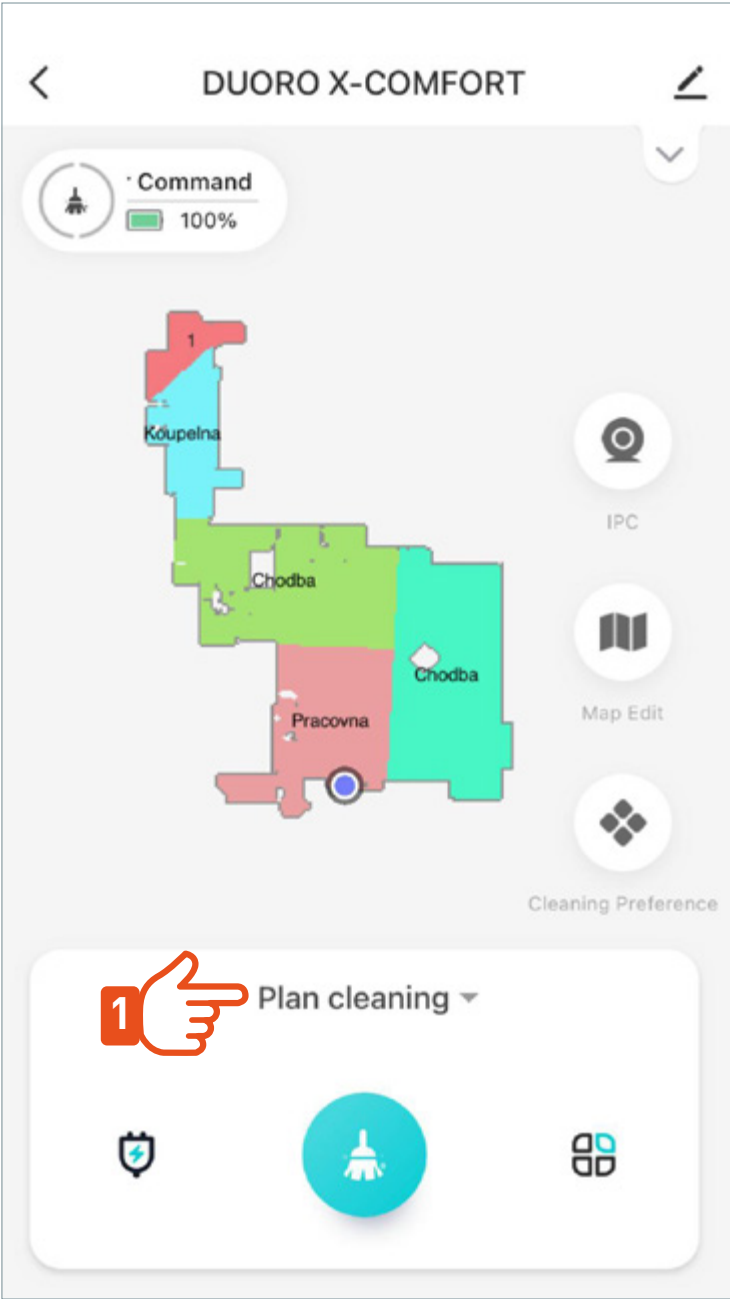
CLEANING PROGRAMES >>

Set your preferences for vacuuming and wiping. Here you can also enter a command to instantly clean the station and robot.



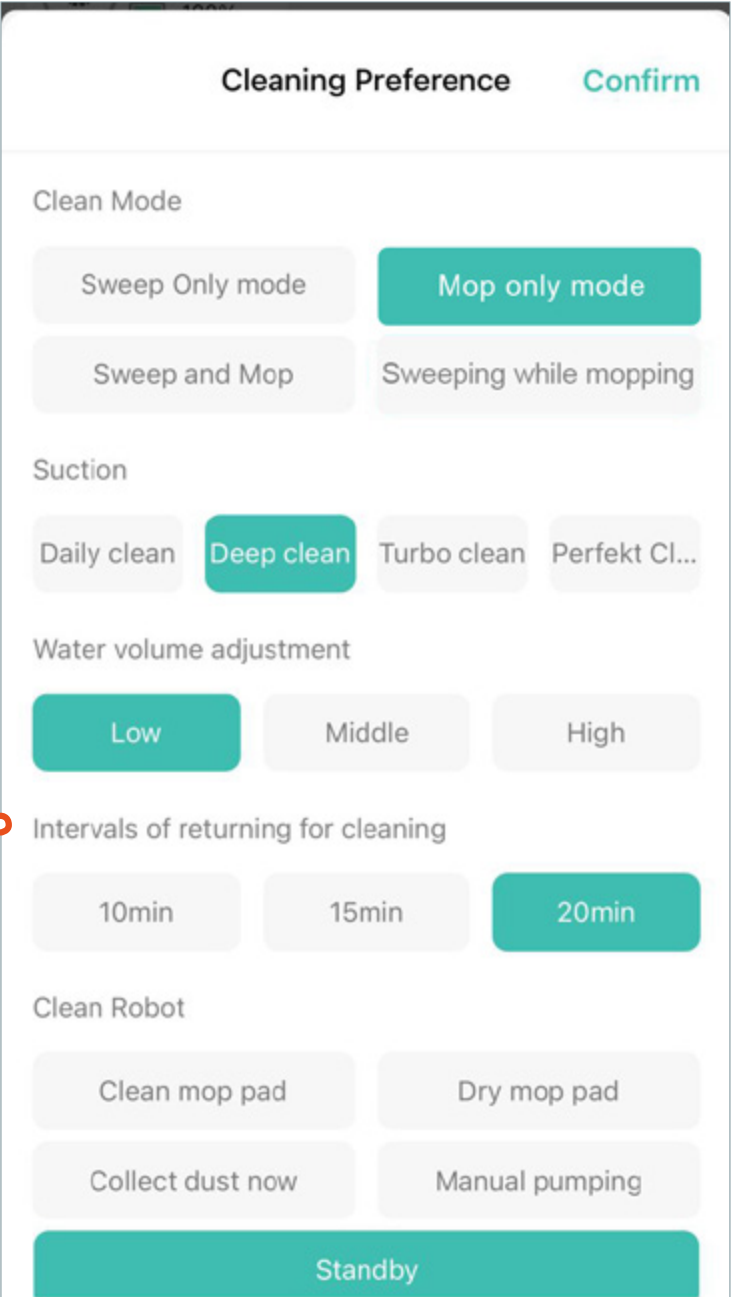
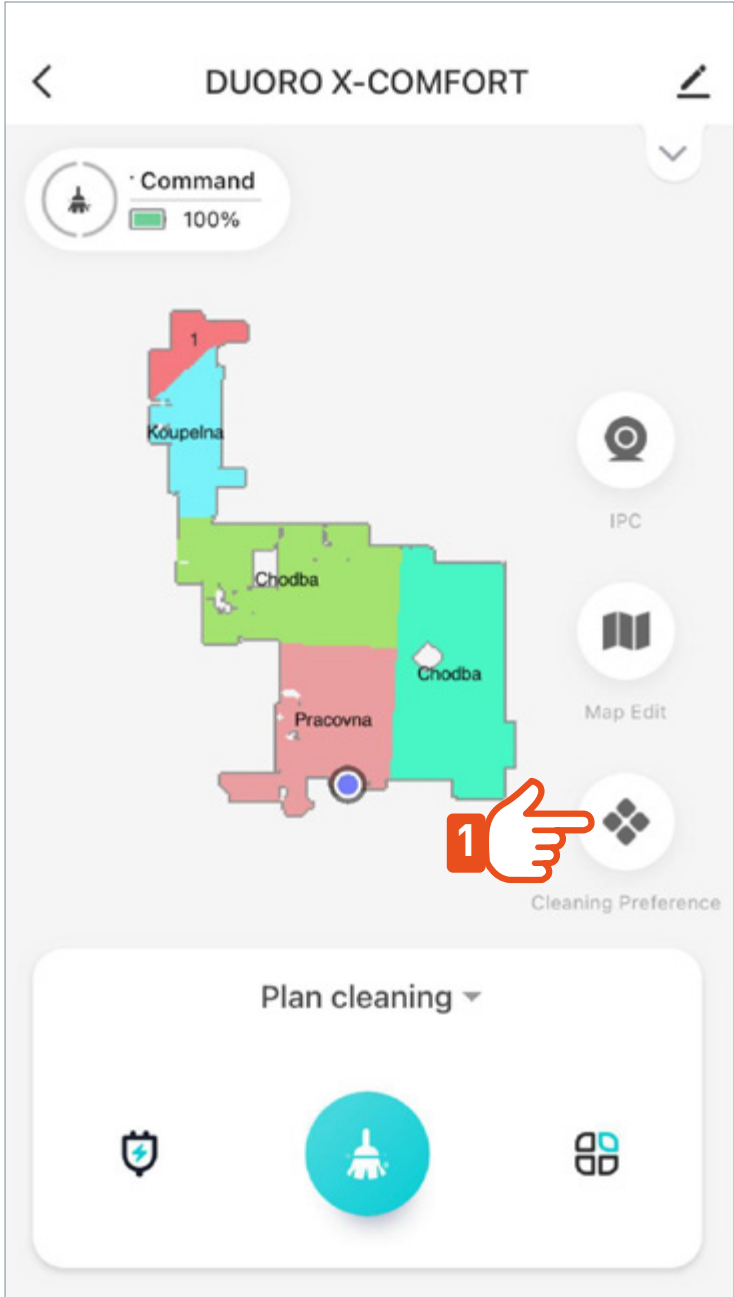
CLEANING TYPES >>

Set your cleaning preference.



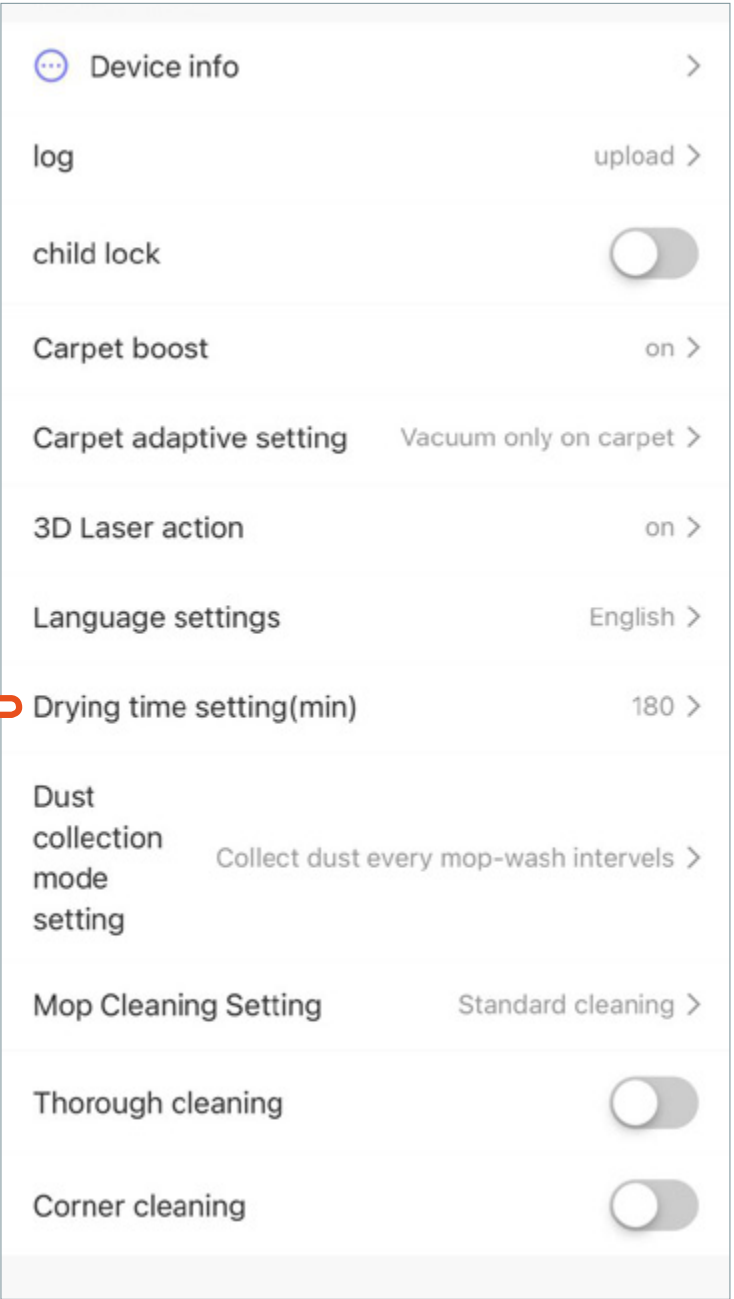
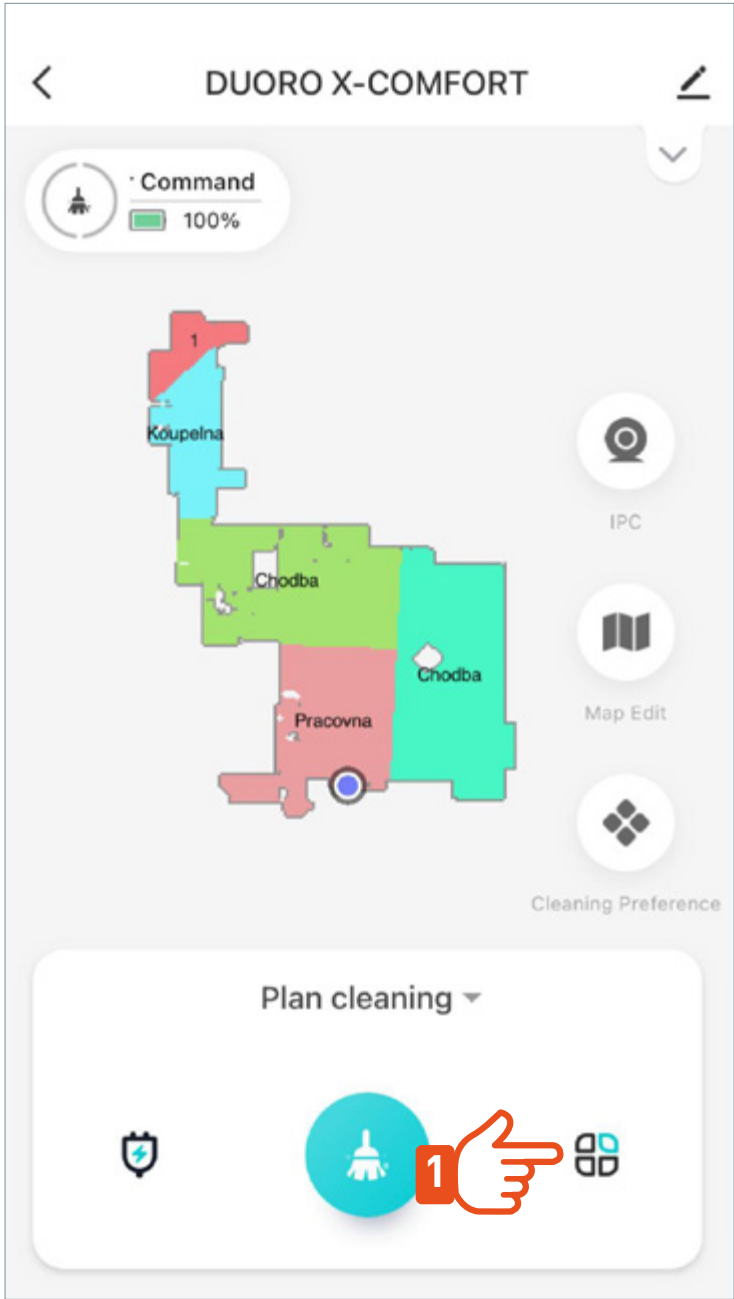
MOP CARE: MOP CLEANING FREQUENCY >>

Set how often you want the robot to clean the mops during mopping.



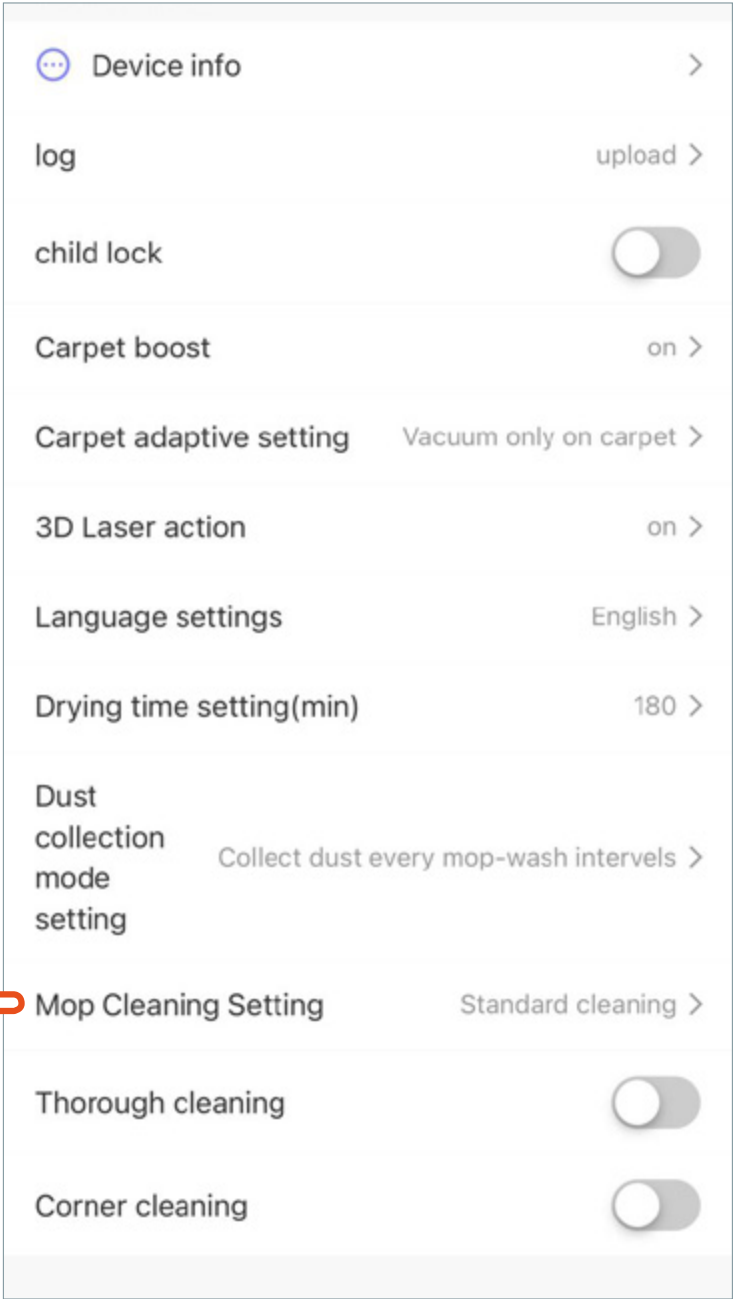
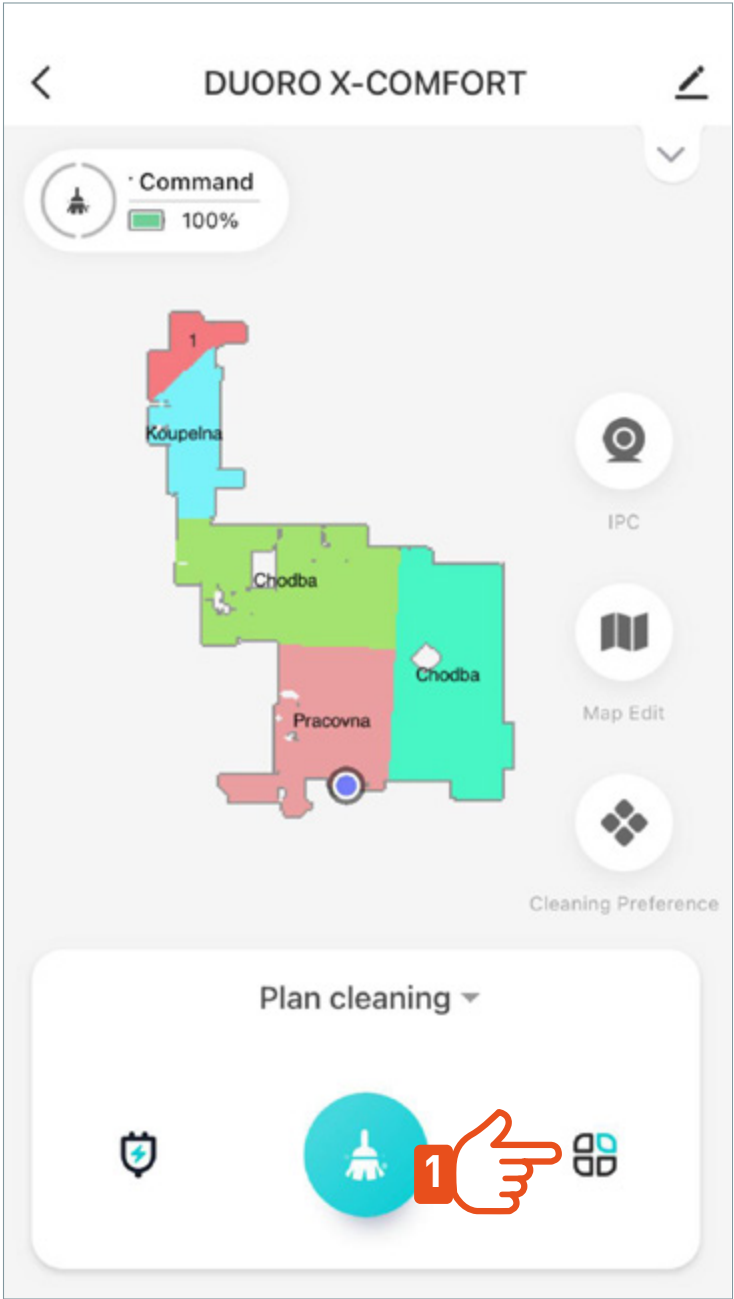
MOP CARE: MOP DRYING TIME >>

Set how often you want the robot to dry the mops during mopping.
If you interrupt the mop drying process, it will not be completed.



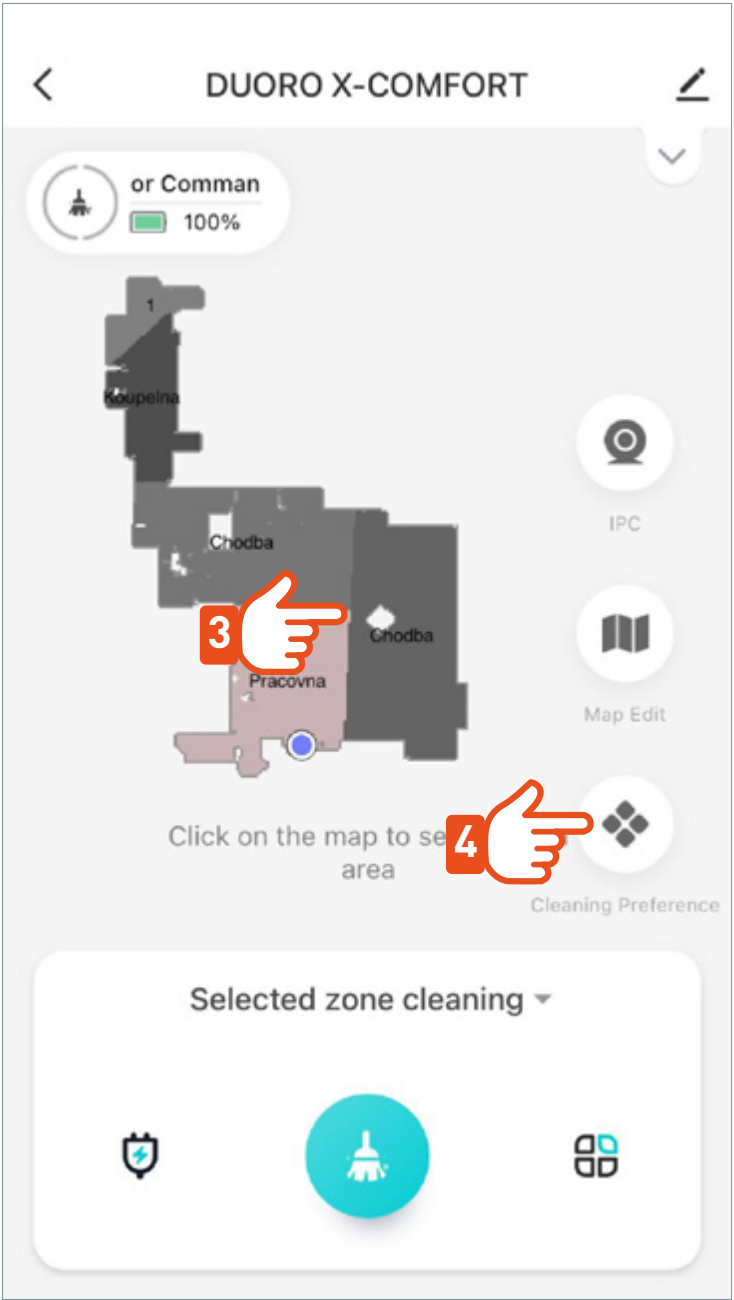
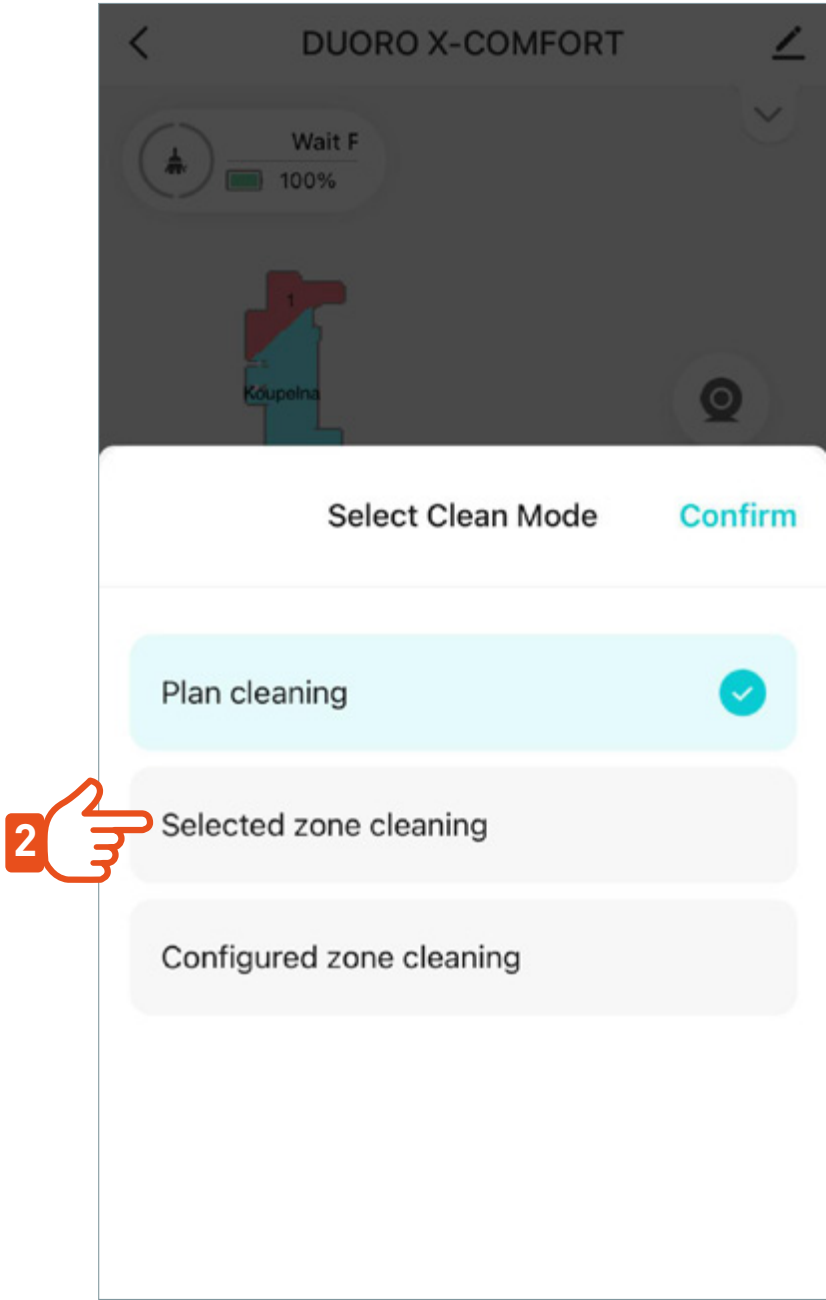
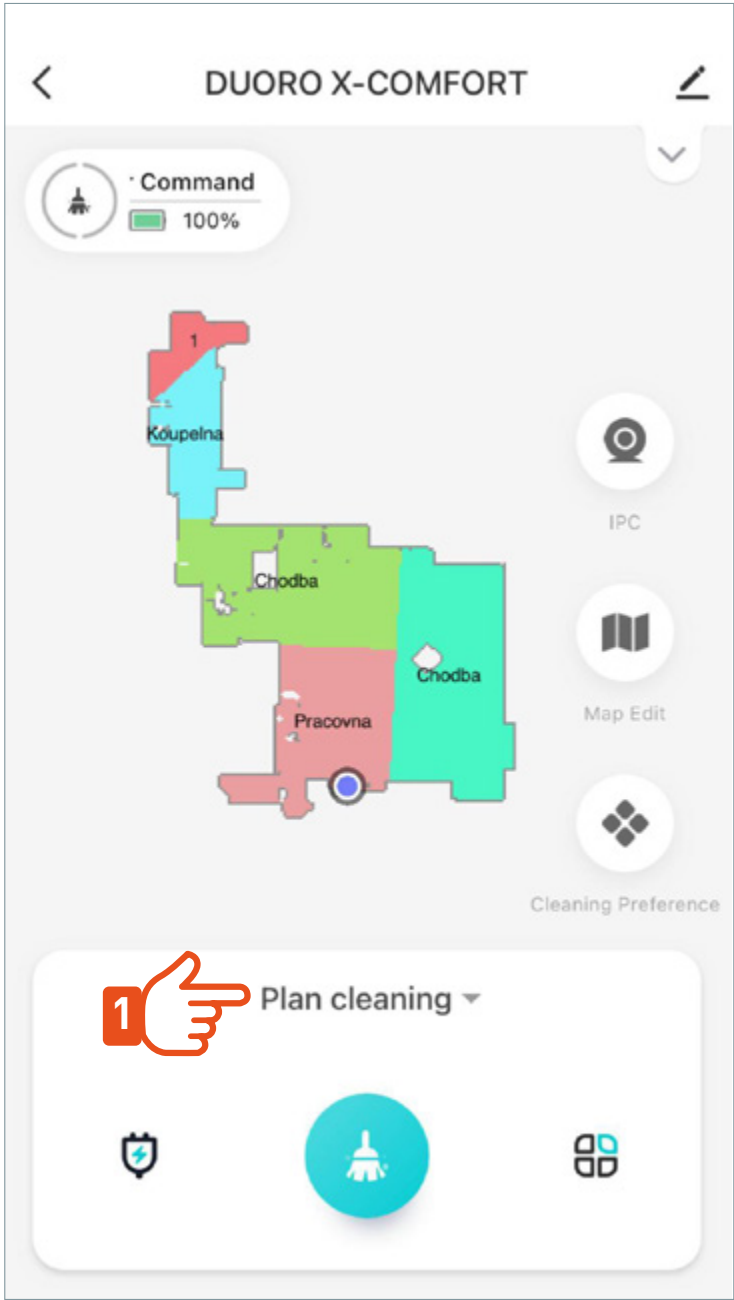
MOP CARE: MOP WASHING TIME >>

Depending on how dirty the floor is, you can set how long the robot should wash the mops.



CLEANING OF SELECTED ROOMS>>

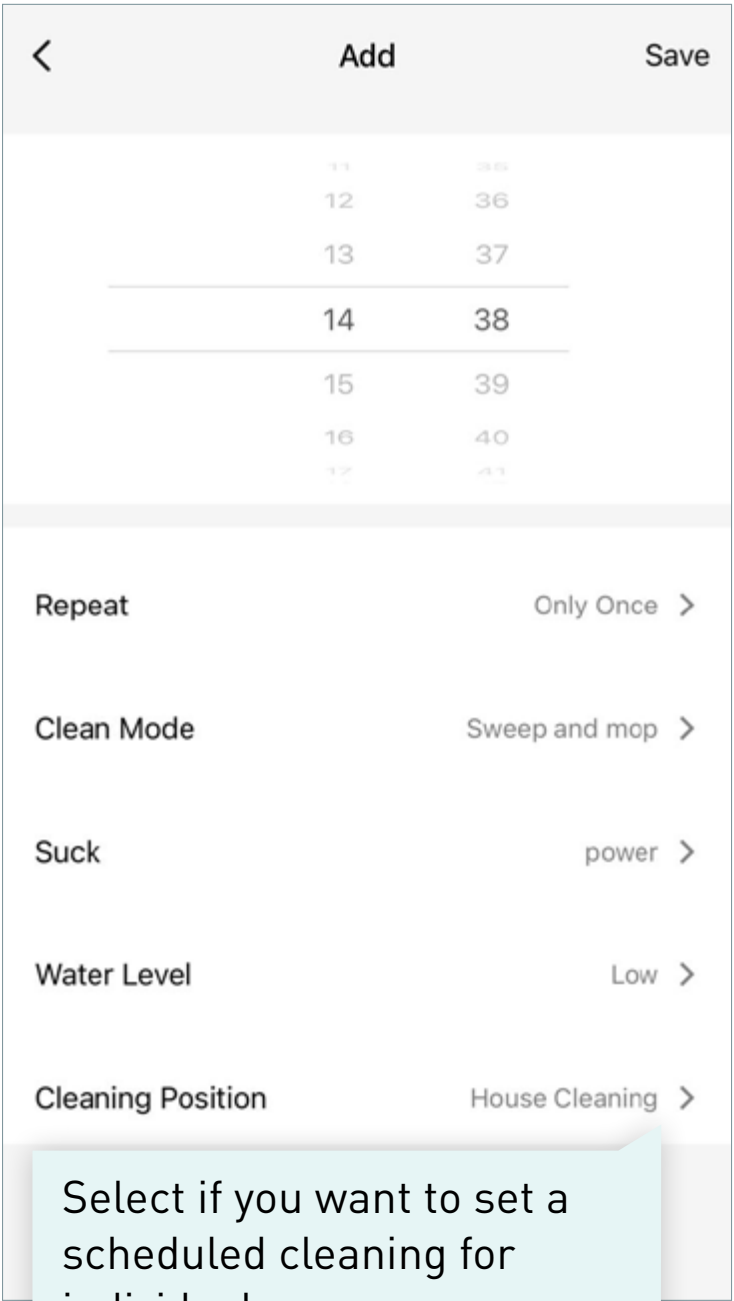
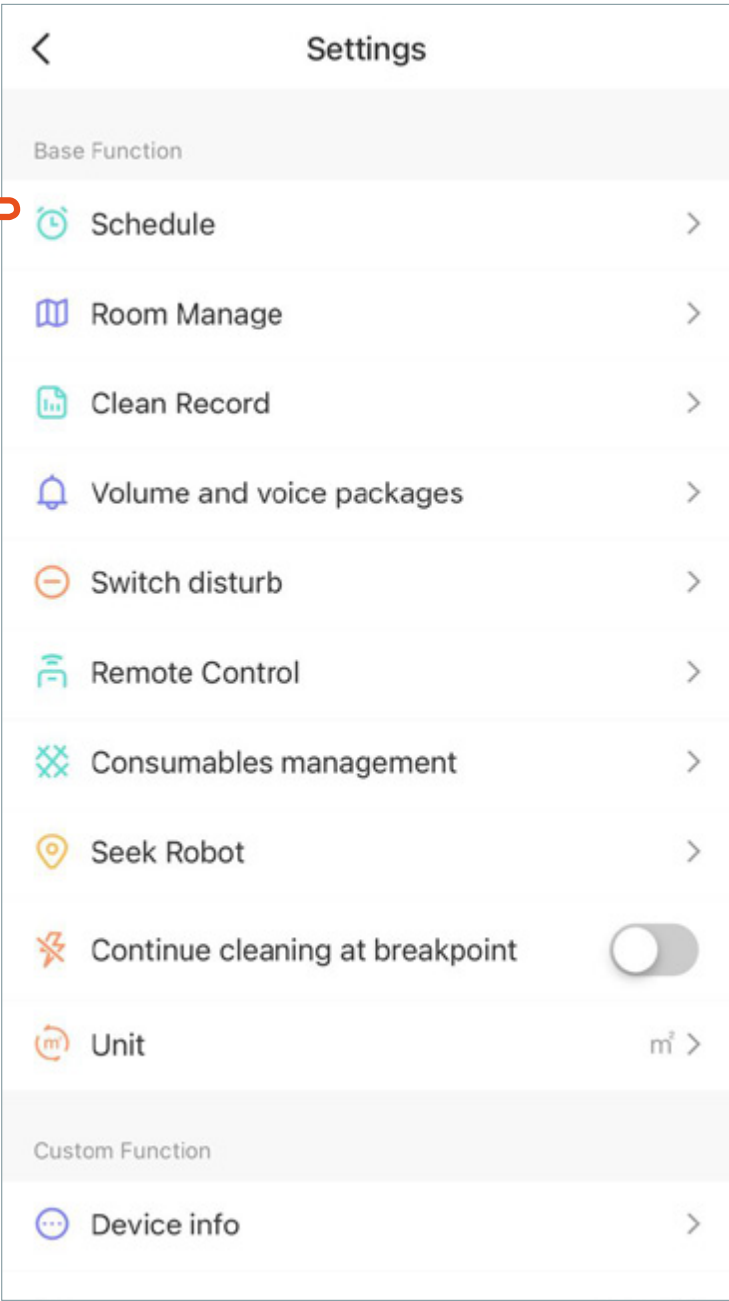
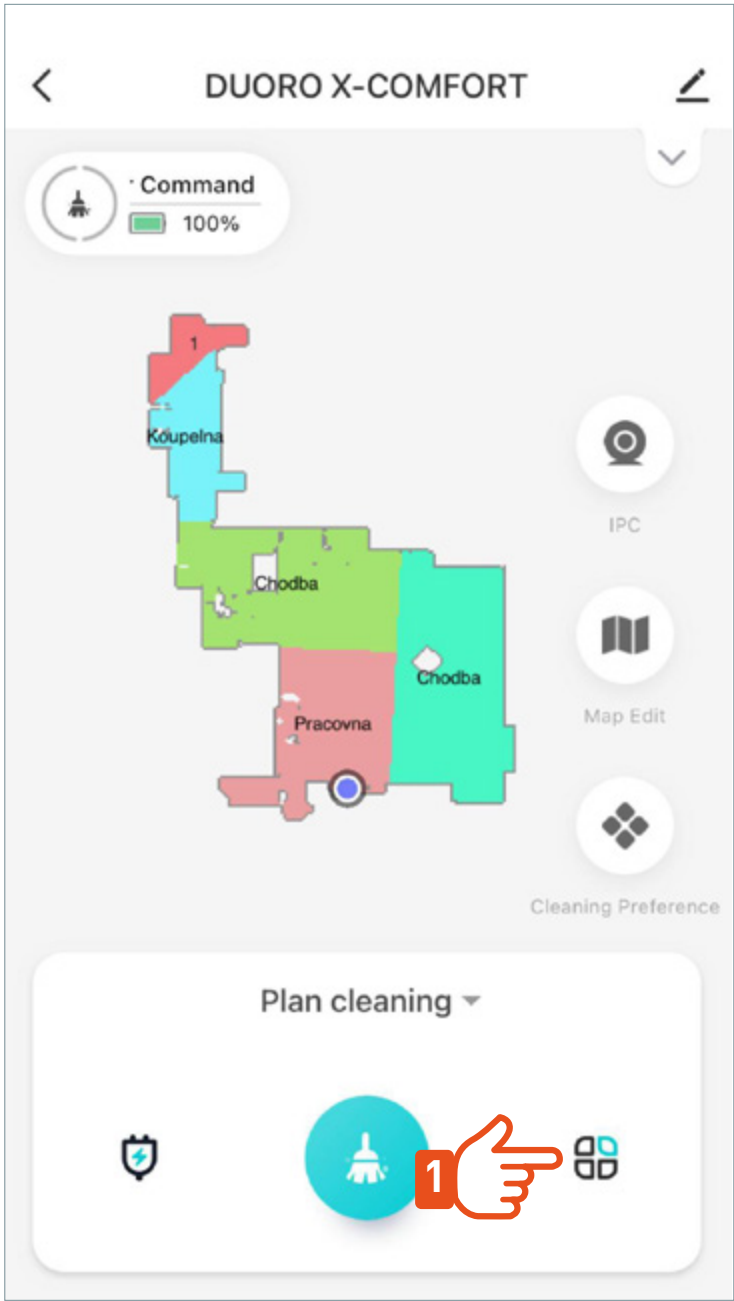
For smart cleaning, mark the rooms you want to clean on the map and then set the cleaning parameters.



When the robot has finished cleaning the selected room, it returns to the charging station.

SCHEDULED CLEANING >>

After setting a scheduled cleaning time, the robot automatically starts cleaning the entire floor or selected rooms at the programmed time of day.



DETAILED CONTROL >>

<

Settings

Base Function

Schedule

>

Room Manage

>

Clean Record

>

Volume and voice packages

>

Switch disturb

>

Remote Control

>

Consumables management

>

Seek Robot

>

Continue cleaning at breakpoint

☐

Unit

m² >

Custom Function

Device info

>

log

upload >

Overview and information about the cleaning activities.

Overview and status of accessories.

When this function is activated, the vacuum cleaner always returns to finish cleaning after charging.

By activating the function, the robot will automatically increase the suction force after detecting the carpet.

By activating the function, the robot detects even really small objects on the floor.

<

Settings

Custom Function

Device info

>

log

upload >

child lock

☐

Carpet boost

on >

Carpet adaptive setting

Vacuum only on carpet >

3D Laser action

on >

Language settings

English >

Drying time setting(min)

180 >

Dust collection mode setting

Collect dust every mop-wash intervals >

Mop Cleaning Setting

Standard cleaning >

Thorough cleaning

☐



RobZone[®]

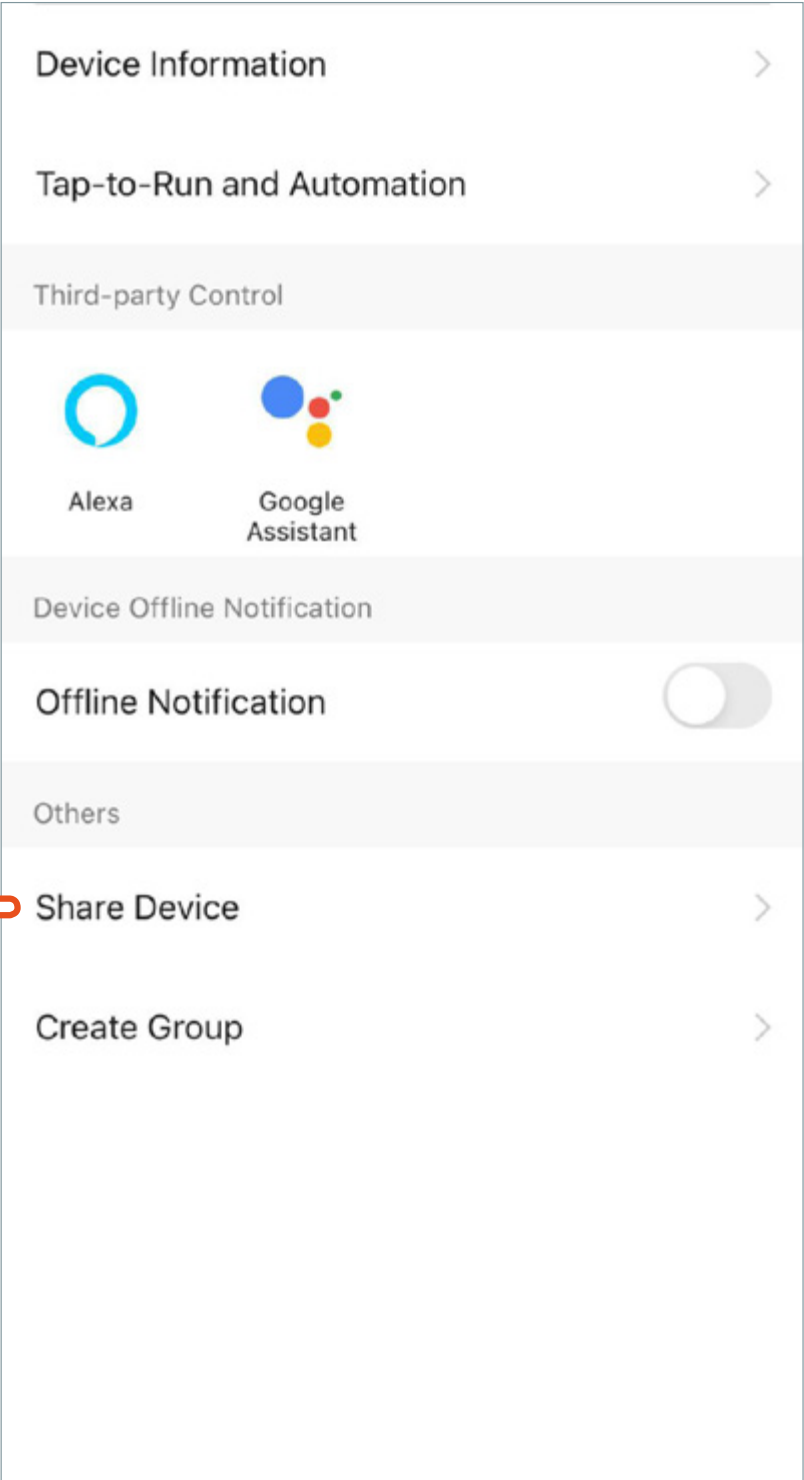
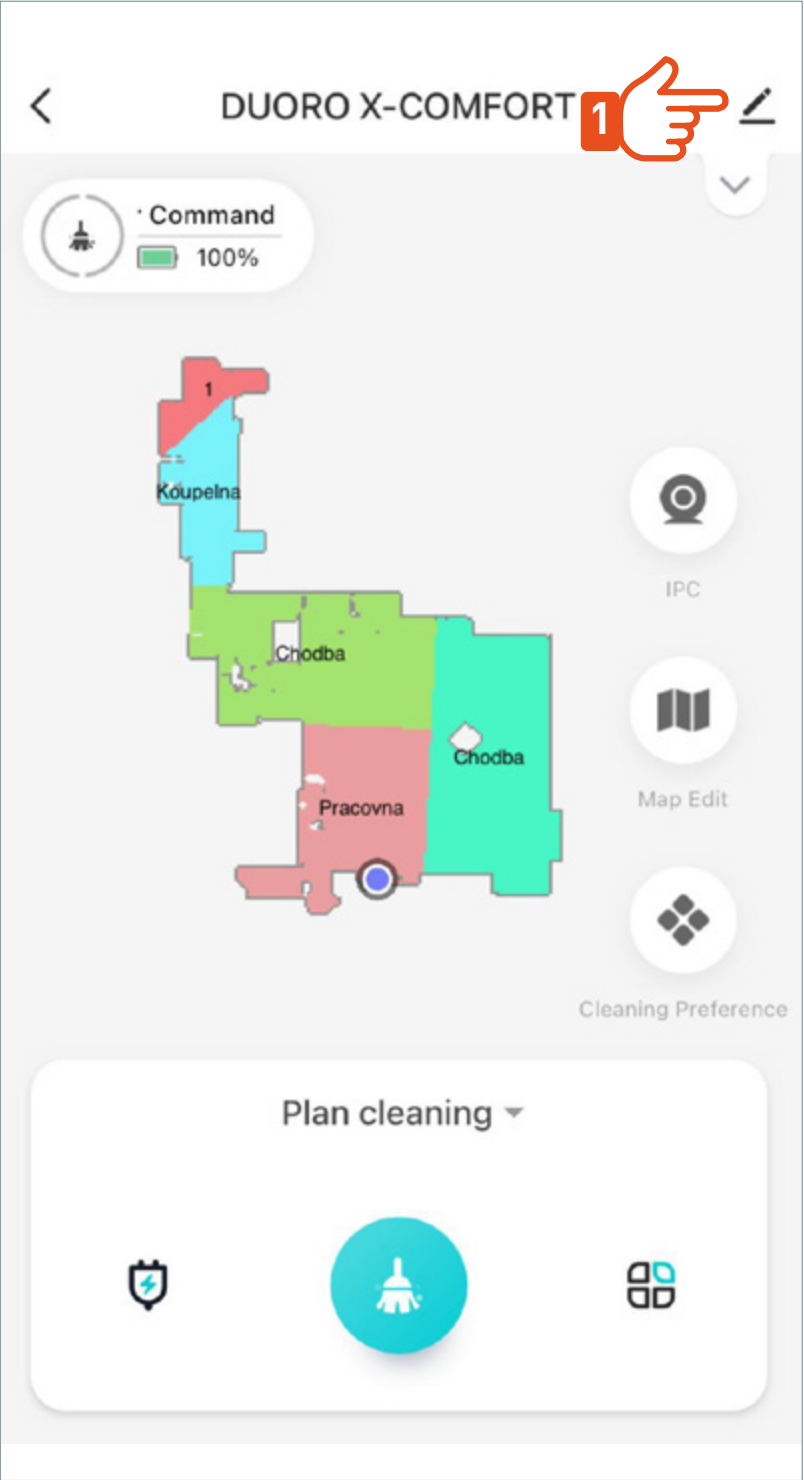
DUORO[®] X-COMFORT PROFI

mobile application

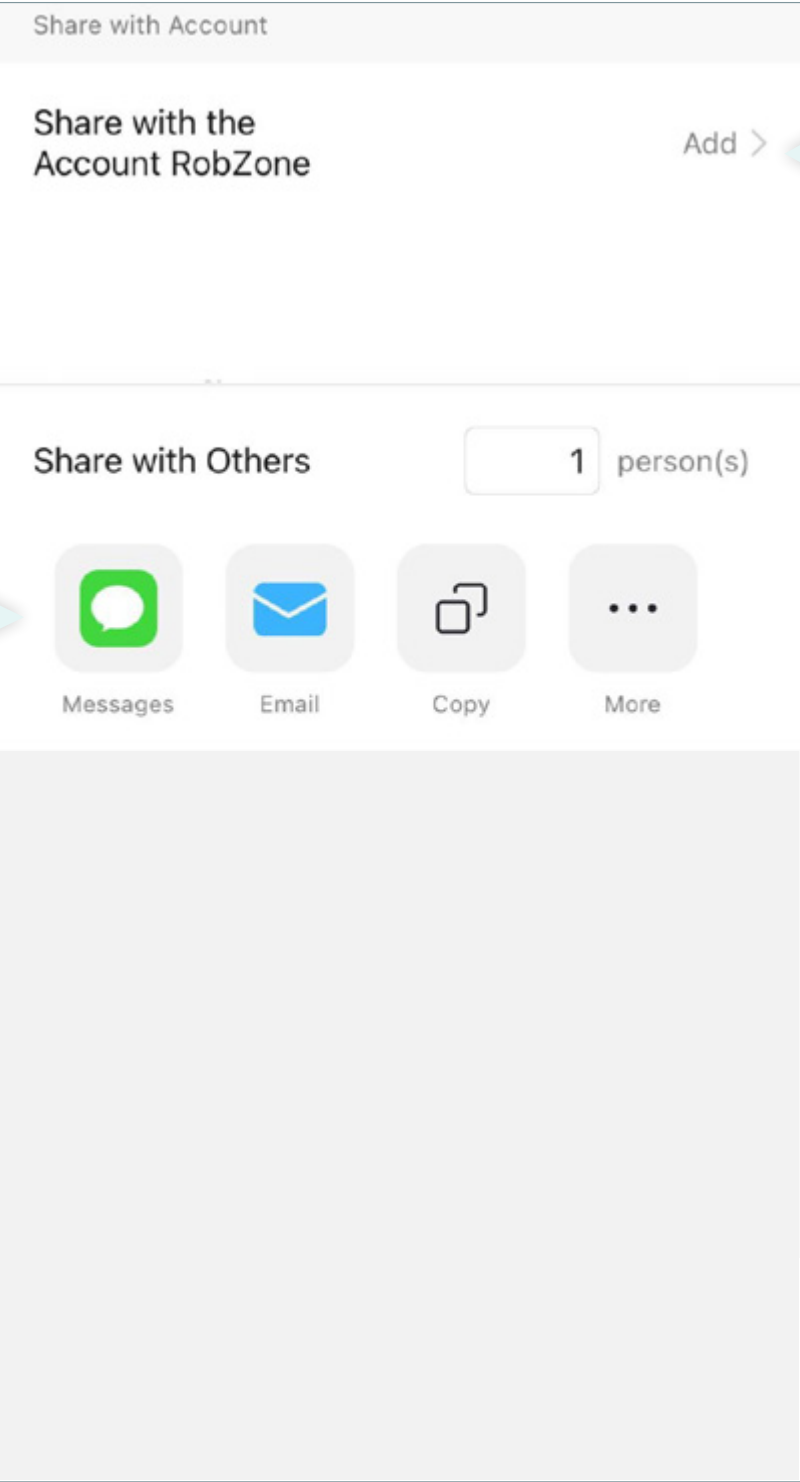
Part 6.

SHARING THE ROBOT
to the other household members

SHARING A ROBOT TO OTHER
HOUSEHOLD MEMBERS >>



SHARE YOUR ROBOT >>



For household members who have not yet registered for the app.

For household members who already have an account in the Robzone Robot app.



RobZone®

DUORO® X-COMFORT PROFI

mobile application

Part 7.

LOGIN

for registered users

RobZone[®]

RbZ

If you have previously
registered for the app, please
log in with your account.

Log In

Sign Up

Fill in the name/
email of your account

Fill in your account
password

Confirm your consent

<

Log In

Hungary

Please enter the account

Password

☒

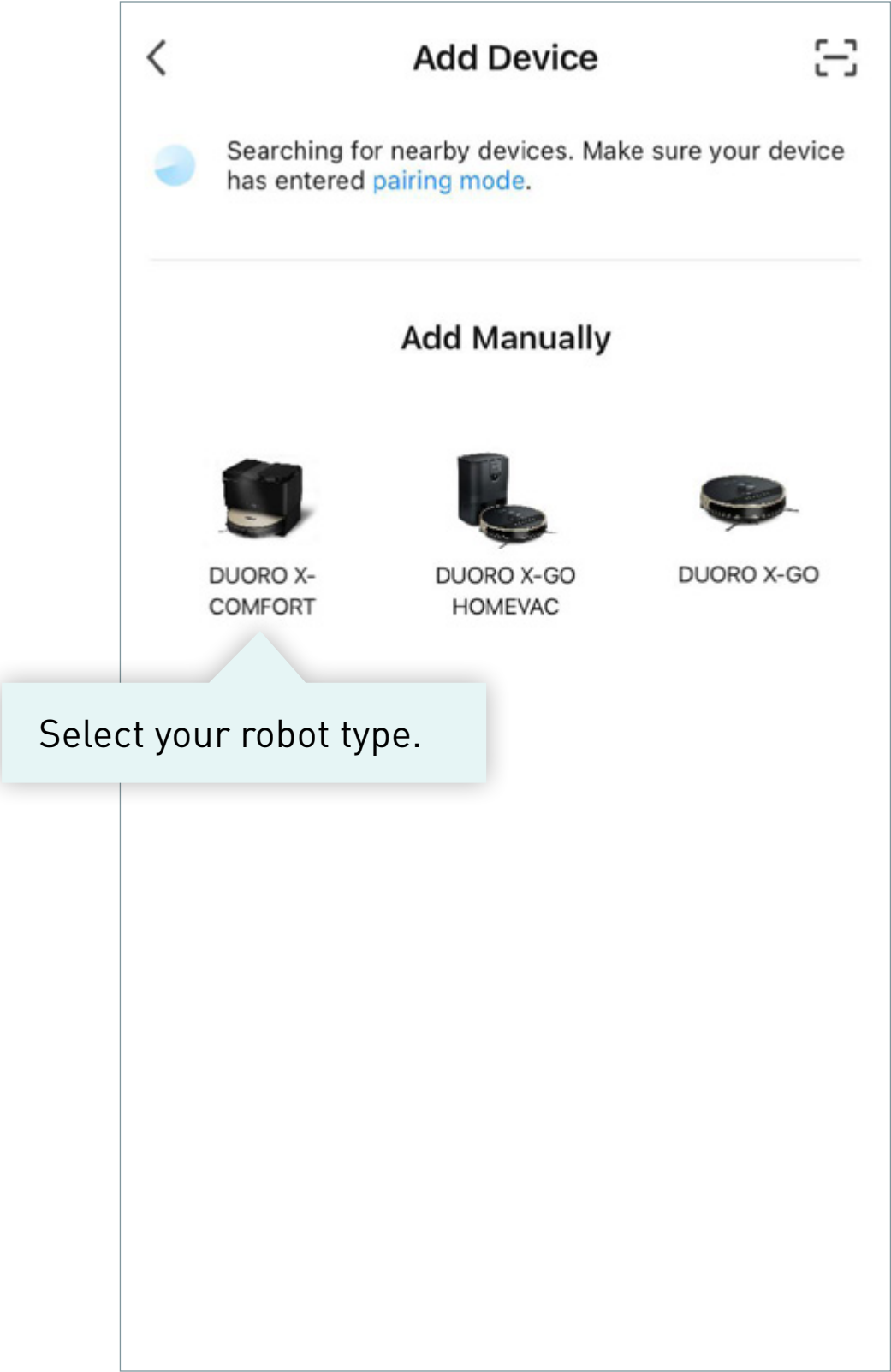
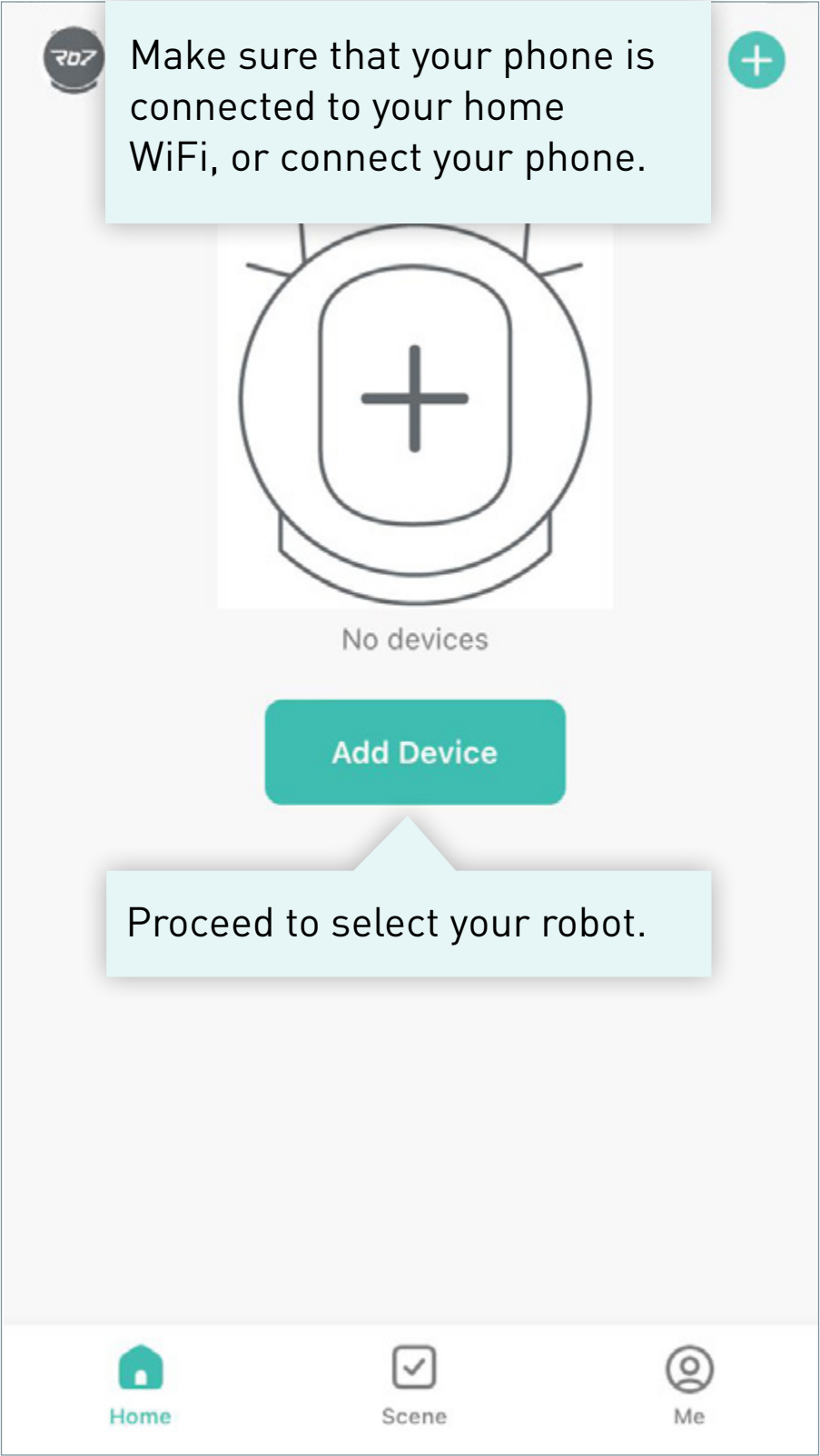
I Agree [Privacy Policy](#) and [User Agreement](#)

Log In

[Forgot Password](#)



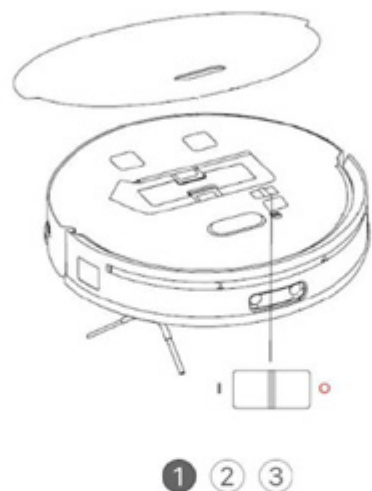
ADD A ROBOT AND PAIR
TO THE APP





AP Mode ⇌

Reset the device



Power on the device after it has been powered off for 10s.

Follow the instructions in application 1. to 3.
Then confirm the pairing activation (flashing light on the robot) and continue.

Next



AP Mode ⇌

Reset the device



Hold the RESET button for 5s.

Back

Next



AP Mode ⇌

Reset the device



Confirm the indicator is blinking



Confirm the indicator is blinking slowly.

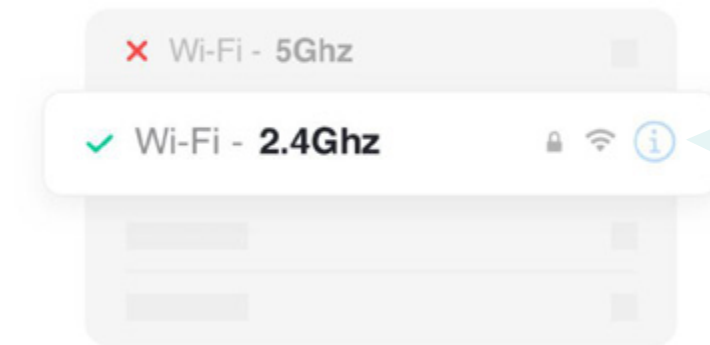
Back

Next



Select 2.4 GHz Wi-Fi Network and enter password.

If your Wi-Fi is 5GHz, please set it to be
2.4GHz. [Common router setting method](#)



Make sure your router is set
to 2.4 GHz only.

Fill in your home
Wi-Fi details.

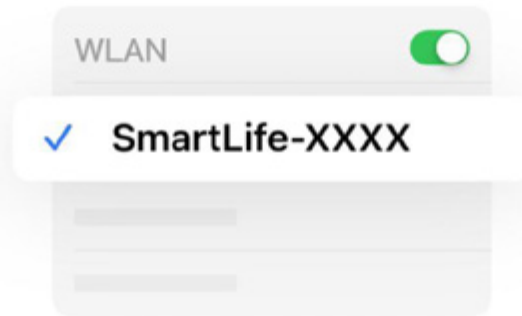


Next



Connect your mobile phone to the device's hotspot

❶ Connect your phone to the hotspot shown below:



❷ Go back and add devices.

Go to Connect

Go to your mobile phone settings.

In your phone's settings, select WIFI Settings „ select WIFI with the name „SmartLife-Number“.

Wait for your phone to successfully connect to this WIFI.



Then go back to the app and wait for the robot to pair with the app.

If pairing is unsuccessful, repeat the process.

Android

Settings

Search settings

- Network & Internet
Mobile, Wi-Fi, hotspot
- Connected devices
Bluetooth, pairing
- Apps
Recent apps, default apps
- Notifications
Notification history, conversations
- Battery
94% - About 1 day, 13 hrs left
- Storage
50% used - 63.60 GB free
- Sound & vibration
Volume, vibration, Do Not Disturb

iOS

Settings

Search

John Smith
Apple Account, iCloud, and more

- Airplane Mode
- Wi-Fi
HomeNet
- Bluetooth
On
- Cellular
- Battery
- General
- Accessibility
- Camera



Notice to Android users

If you receive an alert on your phone:

**„SmartLife-number does not have access to the Internet,
do you want to stay connected?“**

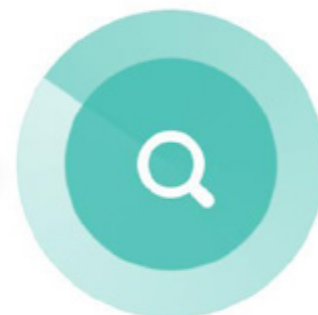
Please confirm with the button
„YES“



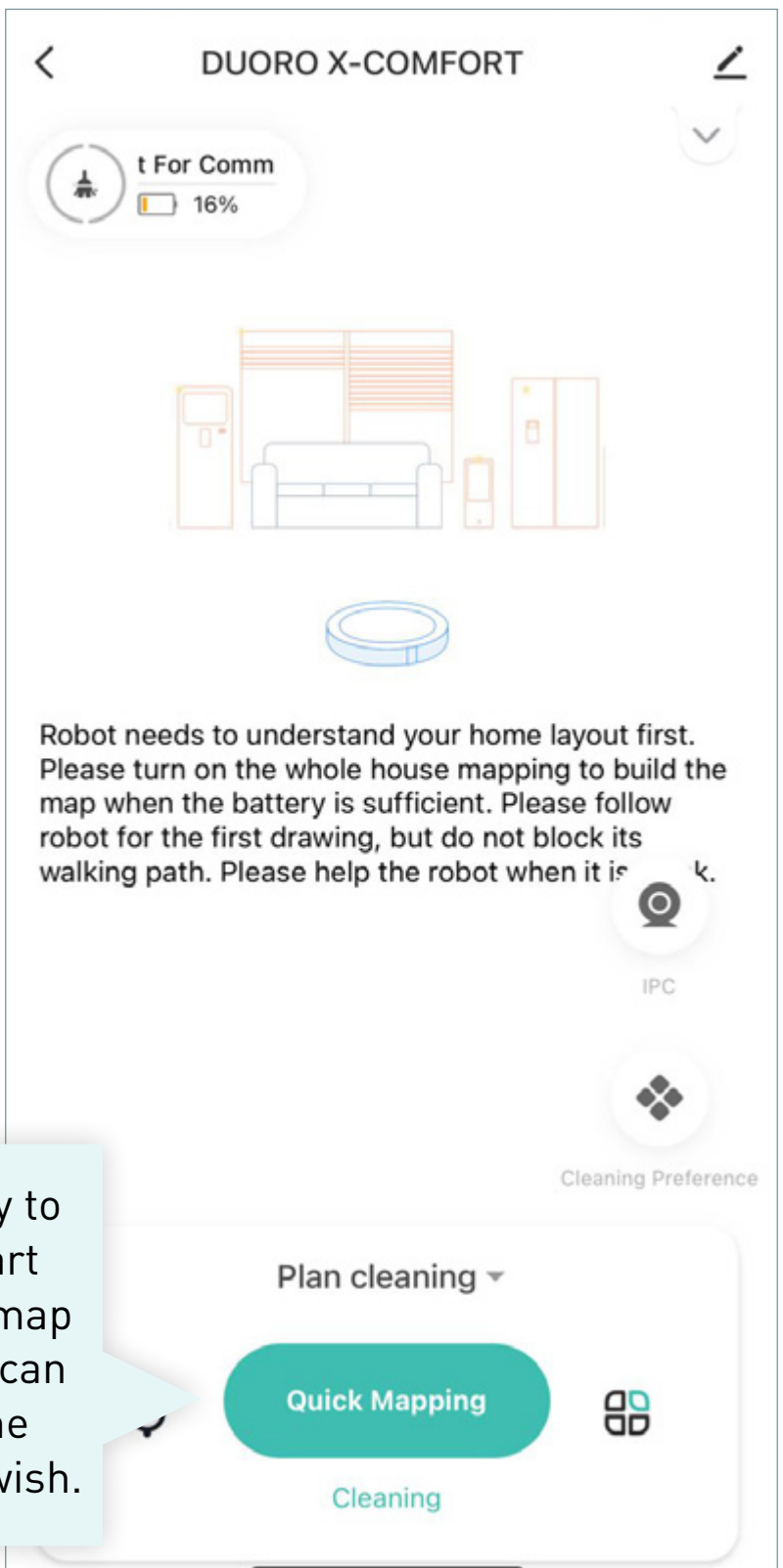
Connecting Device

Power on the device.

Wait for the robot to pair.



01:59



If your household is ready to load the map, you can start it. The robot will quickly map the entire space and you can then edit the map or name individual rooms as you wish.